

January 2018

Information regarding the complaints procedure of Global Property Research

Complaints procedure

Global Property Research strives to provide high-quality service. Are you nevertheless unsatisfied? Let us know!

How to submit a complaint

You can submit a complaint in writing or by e-mail to your account manager, the management or to the address below.

compliance@gpr.nl

Global Property Research B.V.
P.O. Box 75666
1070 AR Amsterdam
The Netherlands

Response time:

We acknowledge the receipt of your complaint by email within two weeks of receipt of your complaint. In this acknowledgement of receipt we will inform you when you can expect a response from us. You will receive a response to your complaint within 6 weeks at the latest.