

Update for residents: Summary of feedback

We're looking at how we can improve the Westfield area of Harwell and would like you to have your say and be involved in shaping proposals. In November 2025, we started consulting with residents whose homes could be affected by any future proposals, as well as key local stakeholders, to better understand your hopes and aspirations to create a shared vision for the future of the area.

Thank you to everyone who came along to our autumn 2025 events, completed a feedback form or spoke with us. Your ideas, concerns and experiences are helping to shape our early ideas about the future investment of the Westfield area of Harwell.

This feedback summary has been created to provide you with a breakdown of the consultation undertaken to date, what you have told us so far, and how your feedback has influenced our proposals.

Next steps

Based on what you've told us and our own technical studies we're proposing some changes which could involve the redevelopment of homes in the area, but we're still at an early stage of shaping what this could look like.

If ideas are developed further, we would work closely with you to explore options. This would be about listening to what matters to you, understanding your individual circumstances, and giving you real opportunities to help shape any changes.

If proposals do move forward, we would support you throughout the process. We're committed to keeping you informed, involving you in conversations as plans evolve, and offering clear information, guidance and dedicated support every step of the way.

Join us



We're inviting you to join us at a drop-in session to talk further with members of the team about the proposed redevelopment of the area and what this may mean for you.

Please join us on **Thursday 19 March, 3-6pm at Harwell Village Hall (Cherry Hall).**

We're here to answer your questions and provide any support you may need and hear what matters to you most.

What if I can't attend the event?

Don't worry, this event is just the start, and the information can be found on our website www.sng.org.uk/westfield-harwell. Your involvement is important to us. After the drop-in session, we'll be in touch to invite you to take part in co-design workshops and to share further information and events details.



Your thoughts and feedback

We've reviewed all the feedback and insights you shared at our information events and in the survey, and have prepared a summary of the information you've shared with us below.

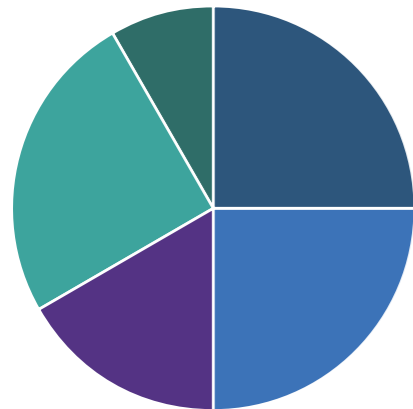
"I love my garden"

Your home

We asked SNG residents how you felt about your home.

Things you told us you like about your homes are:

- Spacious rooms and large windows
- Gardens and outdoor space
- Being close to work, family and the village community



How do you feel about your home?

- Happy
- Slightly happy
- Neutral
- Slightly unhappy
- Unhappy

However we heard strong concerns about the ageing conditions of your homes, which makes them difficult and expensive to maintain and keep warm in winter.

- Cold homes and expensive heating
- Damp, mould and older windows/doors
- Accessibility needs now and in the future
- Limited parking near homes
- Small bedrooms

"The flat is expensive to keep warm due to storage heaters and no gas connected"

Your home - what things are important to you?

Nice size rooms

Accessibility Garden

Lower energy bills Being comfortable and safe

Being safe and warm

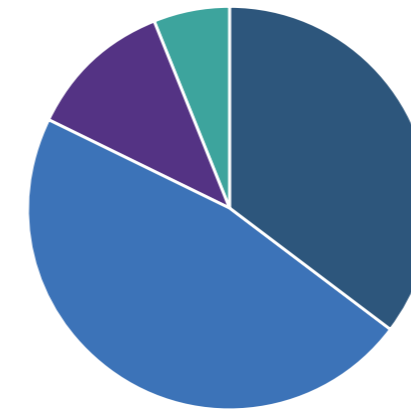
No mould and damp Being close to family

Proper system of heating

Your neighbourhood

"I love the quiet of the village"

You told us that you were positive about your neighbourhood:

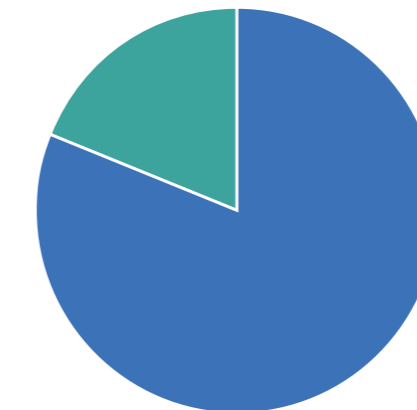


How do you feel about your neighbourhood?

- Happy
- Slightly happy
- Neutral
- Slightly unhappy
- Unhappy

When we asked what could be done to improve the neighbourhood, parking and road safety were your key areas of focus. You raised concerns about:

- Speeding near the school and through-routes
- Limited parking spaces
- Cars parking on green areas
- Lighting and anti-social behaviour in some locations

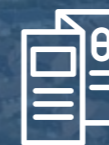


When asked if you felt safe in the area, most of you did, though there were some individual concerns raised.

- Yes
- No

Do you feel safe in the neighbourhood?

How you got involved



98

invitations were sent to local people, inviting them to the information events



2

information events



24

visitors to these events



18

feedback surveys returned



144

follow up letters sent



61

website visitors since 6 November 2025

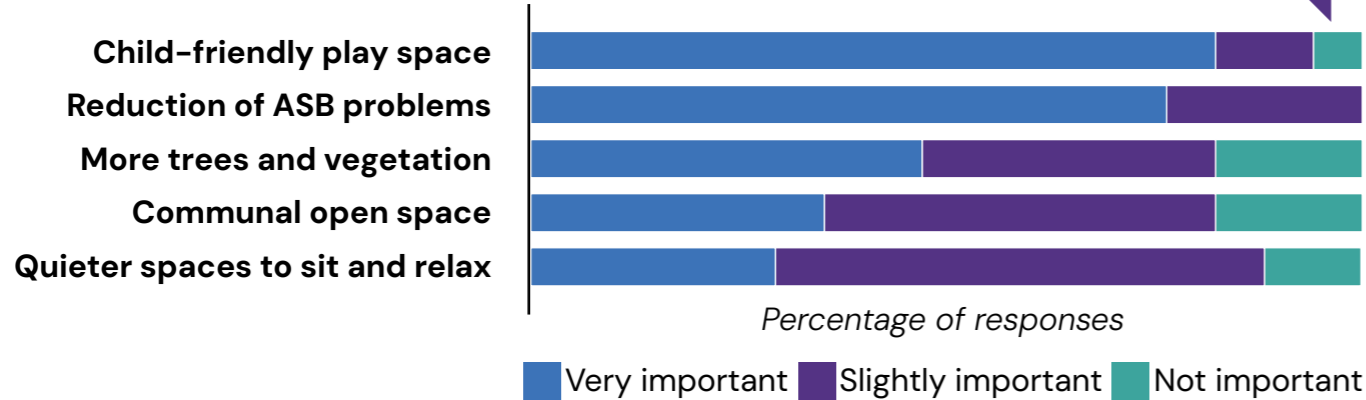


How your feedback is shaping our proposals

Open spaces

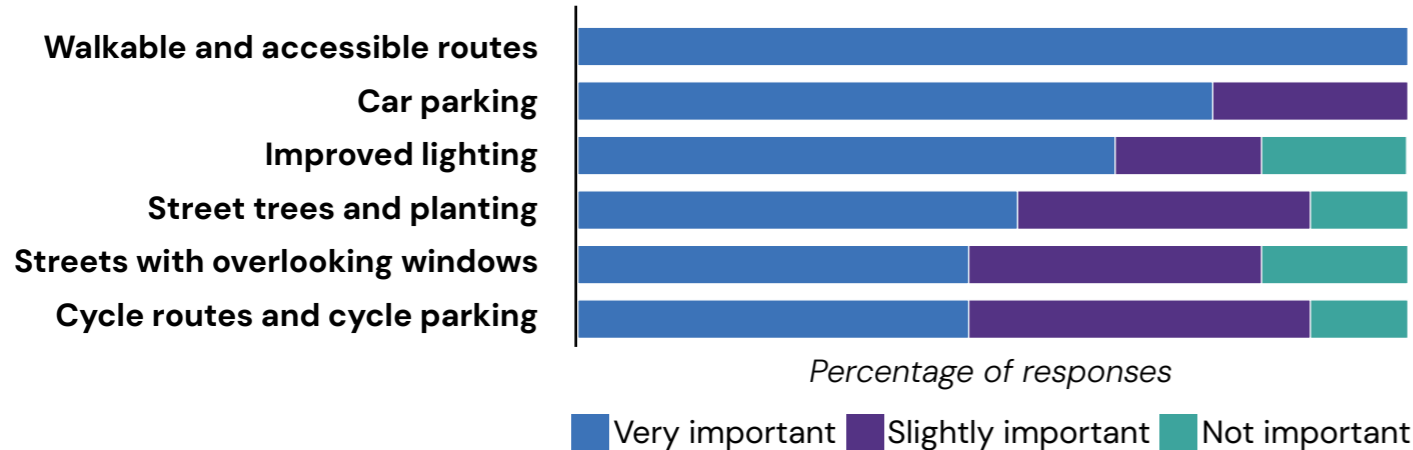
We asked you how important the following options are to the design of open spaces, and the key areas you highlighted were play spaces and reduction of anti-social behaviour problems.

"Safe place for my son to play." "More trees – the street feels like a desert in summer."



Streets and movement

You gave us your opinion on how local roads, footpaths and connectivity could be improved – walkable and accessible routes were rated as very important by all who answered this question.



Despite some concerns, you shared positive comments about the friendly and close-knit feel of Harwell. We asked you for your ideas on public area improvements you'd like to see, and your top suggestions were:

"Safe, accessible and versatile outdoor spaces"

- 

More parking spaces
- 

Road and pavement repairs
- 

Safe spaces for children to play
- 

Community spaces
- 

More trees, plants & flowers

We've carefully reviewed the feedback received so far. Based on what you told us, these are the key priorities we're aiming to deliver, as proposals for the future of the Westfield area of Harwell continue to develop.

- ### 1 Homes – Warm, adaptable and great to live in

 - Well designed, comfortable homes that suit different needs and life stages**
Homes that are accessible, adaptable and thoughtfully laid out to support people as their lives change.
 - Energy efficient homes that are affordable to run and enjoyable to live in**
Designed with good natural light, ventilation, insulation and modern layouts, supporting long-term comfort and the shift towards more sustainable living.
 - A mix of home types so more people can stay local**
A variety of homes for all, to help the community thrive.
- ### 2 Place – A safe, sociable and welcoming neighbourhood

 - A neighbourhood that feels safe, open and easy to navigate**
With homes looking onto streets and shared areas, simple layouts and open, visible routes to help everyone feel comfortable moving around.
 - Streets that feel calm, safe and easy to use for everyone**
Streets designed to be comfortable for walking, cycling and driving. This means keeping traffic speeds low, designing streets that feel calmer, and making sure parking is well planned so pavements and shared spaces stay clear, open and pleasant for everyone.
 - Spaces that help neighbours connect and feel part of the community**
Encouraging everyday interaction by including simple, shared spaces that reflect what the community wants.
- ### 3 Green Space – Nature, play and wellbeing on your doorstep

 - Green spaces that everyone can enjoy**
With accessible paths, rest points, and layouts designed for all ages and abilities, supporting health and everyday use.
 - Nature rich, climate resilient landscapes that give back**
Using native, climate friendly planting, and biodiversity features that strengthen nature and wellbeing.
 - Playful, sociable spaces close to home**
Everyday outdoor areas where children can play safely and neighbours can relax – blending nature, activity and social connection.

We're shaping a future vision for the area together

Alongside your feedback we've been working on some technical studies and surveys. These tell us about the structure and energy efficiency of the homes, the local area and landscape. We want every home to be a place our customers can genuinely enjoy living in. These homes currently fall short of that.

Further details of all the things we consider before any future decisions are made are on the next page.

How decisions are made

Getting to this point has involved making decisions that shape emerging proposals for the neighbourhood and how these affect local residents. There are still more decisions ahead, and we'll keep working with you along the way.

This is what we consider as we develop our proposals:



Community feedback

From the local community and stakeholders including the Vale of White Horse Council, Harwell Parish Council and Oxfordshire County Council



This tells us

Invaluable insight from people who live or work locally, or who run essential services or manage infrastructure like roads



Existing condition of homes

We are assessing the existing conditions of SNG homes and consider:

- Ongoing repair costs, planned and future maintenance costs to maintain homes to a good standard
- Costs and the ability to improve the energy performance of these homes
- The expected life of the homes



This tells us

- Whether SNG homes meet the quality standard that SNG strive for
- Whether SNG homes are capable of being improved in the long term and if it is financially viable



SNG ownership

Across the neighbourhood, we consider the percentage of homes SNG owns.



This tells us

Where SNG has a high level of ownership which can make investment opportunities possible and viable



The place

SNG has a Homes and Place Standard which seeks to ensure that all SNG residents have a high-quality home and surroundings. The Homes and Place Standard considers access to greenspace, access to infrastructure, quality of public and private spaces, safety and inclusivity.



This tells us

Whether the homes and their surroundings are performing well to meet the needs of local residents

We also consider:

- **Deliverability** – making sure the proposals are realistic and will create real, long-term benefits for the community.
- **Socio-economic factors** – looking at local needs, including housing, education, jobs, and areas where safety needs to be improved.
- **Planning Policy** – whether any proposals align with the policy principles and requirements.
- **Environment** – assessing the condition of the homes and neighbourhood, considering environmental impacts, and comparing current and proposed changes to understand the overall carbon impact.



You can contact our Resident Liaison Officer, Lillian Serunkuma, who can provide guidance and answer questions about the proposed redevelopment. Lillian can be contacted on 0800 654 6269 or RLO@westfield-harwell.co.uk and you can book a meeting with her in the Village Hall every Thursday.

FAQS are available on our website: www.sng.org.uk/westfield-harwell

Please contact us if you would like a copy of this information in another language.

Cantonese

若您想獲得其他版本語言資訊，
請與我們聯絡。

Polish

Prosimy o kontakt, jeżeli chcieliby Państwo otrzymać kopię tych informacji w innym języku.

Portuguese

Por favor, contacte-nos se pretender uma cópia desta informação noutra idioma.

Somali

Fadlan nala soo xiriir haddii aad nuqul ka mid ah macluumaadkan ku rabto luqad kale.

Bengali

আপনি যদি অন্য একটি ভাষায় এই তথ্যের একটি কপি চান তাহলে অনুগ্রহ করে আমাদের সাথে যোগাযোগ করুন।

Arabic

يُرجى التواصل معنا عند رغبتكم في الحصول على نسخة من هذه المعلومات بلغةٍ أخرى.

Contact

us

Any questions?

Please get in touch with us if you have any queries:



info@westfield-harwell.co.uk



0800 772 0475



www.sng.org.uk/westfield-harwell

