

## Energy efficiency improvements to our homes transcript

0:03

sng

0:04

decided the the house could be more

0:06

energy efficient than what it already

0:08

was so they then sent in a letter and

0:11

then they did the air pressure test to

0:13

bring it up to standard they sealed off

0:15

the front door and they had lot a big

0:18

fan and they had monitors to monitor

0:21

everything that was happening in the

0:23

house at the time we received the pack

0:24

from SMG following all the surveys uh

0:28

which which detailed all the Works to be

0:30

carried out given a time frame and also

0:33

given us a route to Net Zero we've had

0:35

the solar panels installed and then

0:37

they're linked to an inverter out the

0:39

back and a storage battery and then the

0:42

heat pump that runs all the radiators

0:44

the windows and the cavity insulation

0:47

I've had the solar panels put on the

0:50

roof the batteries at the back the air

0:53

source heat pump

0:56

radiators the Workman I had in were

0:59

absolutely fantastic they were so

1:01

clean tidied up after theel they were so

1:04

nice to talk to the m of the work took

1:07

only two days it's not an upheaval they

1:11

gave great consideration to my partner

1:13

Lindsay was a wheelchair user I didn't

1:15

have to do anything I didn't have to

1:17

move anything they did it all they put

1:20

it all back and they're quite happy to

1:22

accommodate anything you want it's

1:25

enabled me to literally half my electric

1:28

bill last year I went for between 70 and

1:31

90 a week and that has now been cut in

1:35

half getting this new system your tumble

1:37

dri is going your washing machine's

1:39

going we run and charge the electric car

1:42

and you're not actually using any

1:44

electric at all you're just using the

1:46

Sun and that's fabulous my heart

1:49

condition when it's cold my heart Works

1:52

harder which actually brings on angina

1:55

attack so you combine that with the

1:58

arthritis it is is an absolute living

2:01

nightmare when you're in the cold last

2:03

winter you might be sitting with a

2:04

blanket in a hot water bottle to keep

2:06

you warm I don't need to do that this

2:08

year and my partner Lindsay who suffers

2:10

with multiple comorbidities she's only

2:13

got one leg she's suffers with

2:16

osteoporosis arthritis particularly the

2:20

wet room U was a block of ice even the

2:23

cold air could set off into costal

2:25

spasms and having a shower now

2:27

particularly for Lindsay is is a

2:30

pleasure rather than a chore having the

2:33

financial game has been absolutely

2:36

fantastic it means I can now not have to

2:39

make that decision whether I put

2:41

electricity on or have a decent meal

2:45

it's given us more money in our pockets

2:47

we we spoil our grandchildren a bit more

2:50

uh we treat ourselves to some really

2:53

nice dinners in a bit more it really is

2:56

as simple as just literally uh a click

2:58

of a button to vary the temperature to

3:01

whatever suits you it's so simple and if

3:04

I can do it anybody can do it so it's a

3:08

win-win in terms of money and the globe

3:12

I would 100% recommend this to anyone

3:15

it's like night and day between last

3:17

winter to this winter and it's a it's a

3:20

joy not to have to think oh let's get

3:22

the blanket out for the grandchildren

3:24

when they come which you know when in

3:26

some days you really had to uh now you

3:28

don't even give it a second thought and

3:30

uh it's a joy

3:32

[Music]

English (auto-generated)

All

From SNG (Sovereign Network Group)

Heat pump

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