RM ASSESSMENT MASTER
SYSTEM REQUIREMENTS

This guidance has been prepared for ADIT candidates sitting December 2026 exams via the RM Assessment Master platform with remote recorded proctoring.

Contents

Introduction	**Page 2**
Recommended bandwidth	**2**
Recommended and supported devices	**3**
Operating systems	**4**
Remote proctoring	**4**
Supported browsers	**4**
Firewall and proxy configuration	**4**
Top tips for the best experience	**5**

RM ASSESSMENT MASTER
SYSTEM REQUIREMENTS

Introduction

Our exams will be delivered using RM Assessment Master, with recorded proctoring services delivered by RM's partner, Talview.

During the examination, your screen will be recorded and video/audio footage of you will be recorded using your webcam and microphone.

RM Assessment Master runs online, and no download is required for Assessment Master.

This document provides the supported hardware and software specifications for running RM Assessment Master.

You must ensure that your device meets or exceeds these specifications, and you must ensure you have access to a good broadband service.

Recommended bandwidth

You will need a minimum dedicated bandwidth of 5 Mbps (upload and download).

Further metrics are outlined in the following table.

Network metric	Minimum requirement	Recommended
Latency	< 150ms	< 80ms
Jitter	< 30ms	< 20ms
Packet loss	< 1%	0%
Connection type	Wi-Fi acceptable, Ethernet preferred	Ethernet strongly recommended

Important network notes:

- Wired (ethernet) connections are not essential but are preferred in order to minimise video transmission issues.
- Disable VPNs and close any bandwidth-heavy background apps (e.g. cloud sync, streaming, large downloads) during the exam session.
- If using lower-than-recommended bandwidth, downloading files, moving between questions, and general navigation will be slower.
- If multiple users share an internet connection, the bandwidth available to each person is reduced, and the experience may deteriorate – especially if others are streaming or gaming.

RM ASSESSMENT MASTER
SYSTEM REQUIREMENTS

ADIT

Recommended and supported devices

The following are devices and platforms that RM Assessment Master can be used on.

Component	Minimum requirement	Recommended
Processor (Windows)	Intel i3 or better	6 CPU cores or higher, ≥ 2.5 GHz
Processor (macOS)	Apple Silicon M1 or better	6 CPU cores or higher, ≥ 2.5 GHz
RAM	4 GB or higher (at least 2 GB free before launch)	8 GB or higher (at least 4 GB free)
Graphics	512 MB internal / 1 GB external graphics memory	1 GB internal / 1.5 GB external graphics memory
Multimedia	Sound card, microphone, webcam (15fps, 320×240)	Full HD webcam, noise-cancelling microphone
Disk space	10 GB free or 10% of total capacity	20 GB free
CPU idle usage	Below 30% before test launch	Below 15% for smooth proctoring
Power backup	Recommended for uninterrupted tests	Recommended for uninterrupted tests
Screen size	Content dependent*	Content dependent*

* Minimum screen resolution/size requirements are dependent on how our exam content displays on your device. We will provide a link to a practice test prior to your exam so that you can test how it displays and consider whether you need to adjust your screen resolution. Our internal testing has not revealed any issues to suggest that candidates would need to use anything other than standard recommended display settings (often 1920 x 1080).

Screen size notes:

You will only be allowed to use **one screen** during your examination.

- If using a **desktop computer**, this will be a single monitor connected to the desktop. You will need an external webcam and audio/microphone if your monitor does not have them built in.
- If using a **laptop computer** and you choose to use an external monitor attached to a laptop, the internal screen for the laptop must be **disabled** (it is insufficient to close the laptop lid, for example). You will also need to check whether disabling the screen on the laptop disables other functions, such as your webcam and audio/microphone. If this is the case, you will need to supply a separate webcam and audio/microphone. We therefore strongly recommend using your laptop's internal screen.

RM ASSESSMENT MASTER
SYSTEM REQUIREMENTS

Operating systems

RM Assessment Master supports the following operating systems.

Platform	Supported versions
Windows	11 (25H2, 24H2, 23H2)
macOS	27, 26, 15, 14

To ensure your operating system software is kept secure, you should check for and install software updates on your device at least once per month.

For Windows and Mac computers, you need to ensure automatic updates are enabled for your chosen browser(s) so that the latest browser version is installed.

Remote proctoring

During the exam your screen will be recorded, and video and audio footage of you will be recorded using your webcam and microphone.

You will need:

- Speakers
- Microphone
- Camera

Supported browsers

You will need to have either Chrome or Edge browser installed on your device to run your exam.

Browser	Versions	Support
Chrome	147, 146, 145	Recommended
Edge	156, 155, 149, 148	Supported

Firewall and proxy configuration

We **strongly recommend** that you avoid using a corporate device to sit your remotely-proctored exam, to avoid issues with firewalls blocking access to the exam.

If you do have a firewall, the following guidance should be followed to ensure that your exam will run smoothly. We understand that it is unlikely that candidates using their own devices will experience issues with access to relevant domains being blocked, but it is your responsibility to check your device in advance of the exam, including ensuring you can access the practice test – a link to which will be published on our website.

Overview

The RM Assessment Master platform communicates with multiple services and endpoints to enable remote proctoring, secure content delivery, analytics, and user authentication. To ensure full

platform functionality across all proctoring types and delivery modes, the following domains, ports, and IP addresses must be whitelisted at your organisation's firewall and proxy gateways.

Domain whitelisting

Ensure the following domains and ports are accessible over HTTPS (443) and HTTP (80) on your computer.

Host	Ports	Purpose/service
'*.sonet.com.au'	443, 80	RM Assessment Master core services
'*.sonet.net.au'	443, 80	RM Assessment Master core services
'*.amazonaws.com'	443, 80	Content delivery
'*.assessor.rm.com'	443, 80	Assessment services
'*.talview.com'	443, 80	Core application services
'*.proview.io'	443, 80	Proctoring services
'*.talview.nz'	443, 80	Regional access (APAC)
'*.tlv.sh'	443, 80	Content delivery & secure access
'*.twilio.com'	443, 80	Communication APIs (voice/video)
'*.livekit.cloud'	443, 80	Live video/audio infrastructure
'*.firebasedatabase.app'	443, 80	Backend data access
'*.freshdesk.com', '*.freshchat.com'	443, 80	Help centre access

Accessibility checklist

Checklist	Links/notes
JavaScript enabled in the browser	Chrome: https://activatejavascript.org/en/instructions/chrome#instructions Edge: https://activatejavascript.org/en/instructions/ie#instructions
Active internet connection	Required
Power supply	All port

Top tips for the best experience

1. Ensure that your device meets or exceeds the supported specification.
2. Close software applications or browser windows that you are not using. Closing these can free up memory and processing power to achieve a better experience.
3. Check that your bandwidth is sufficient for your needs, for example using www.speedtest.net, and ensure that connectivity used by others allows you sufficient bandwidth for RM Assessment Master.

4. Set background activities that will consume bandwidth or processing power, for example software updates, to run at a time when you are not using your computer.