

# VPN installation guide for Windows

## 1. Introduction

Update your Windows version to the most recent so that the VPN software can be installed without any problems. To do this, check the version of the operating system and whether an update is available.

The current supported operating systems for Ivanti Secure Access can be found at the following link: [https://help.ivanti.com/ps/help/en\\_US/ISAC/22.X/spg-22.X/platform-and-browser-compatibility.htm](https://help.ivanti.com/ps/help/en_US/ISAC/22.X/spg-22.X/platform-and-browser-compatibility.htm)

## 2. Download the VPN software

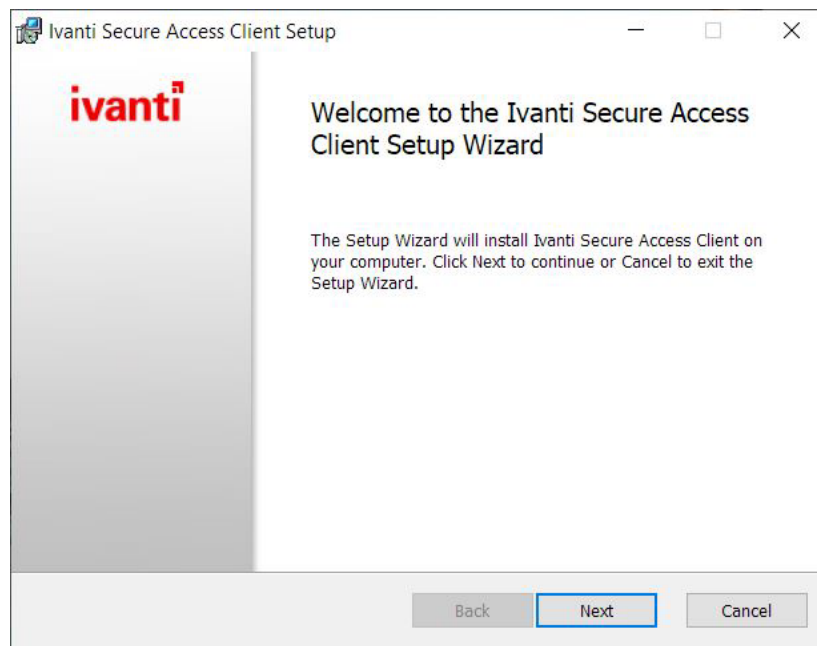
Go to: [student.uva.nl/en/topics/vpn](https://student.uva.nl/en/topics/vpn) and choose in the menu on the left: install VPN and then click: Windows. You have three options: 32bit-, 64bit,- or ARM64bit-installer.

## 3. Start the installation

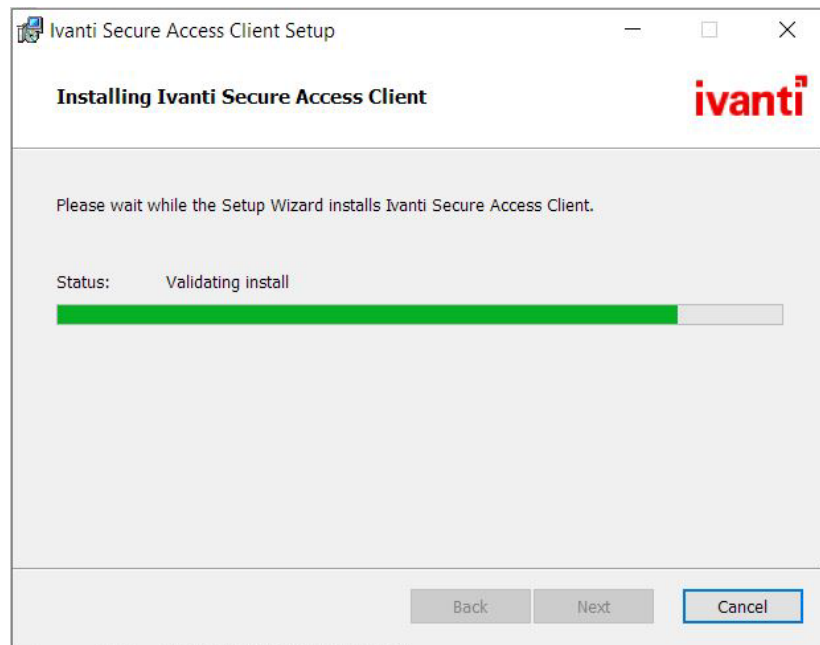
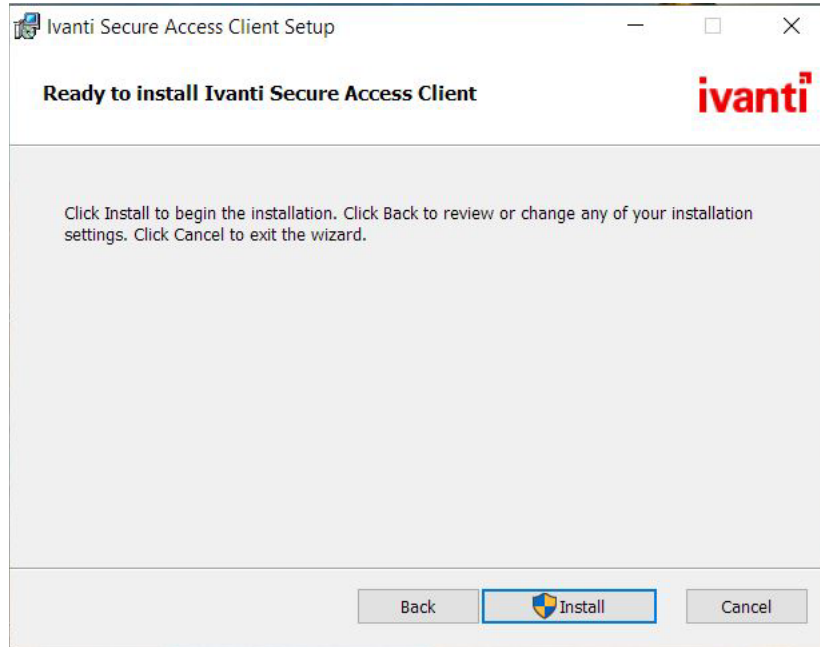
Locate the downloaded file and double-click it to start the installation.

## 4. Run the setup and install the software using the steps below

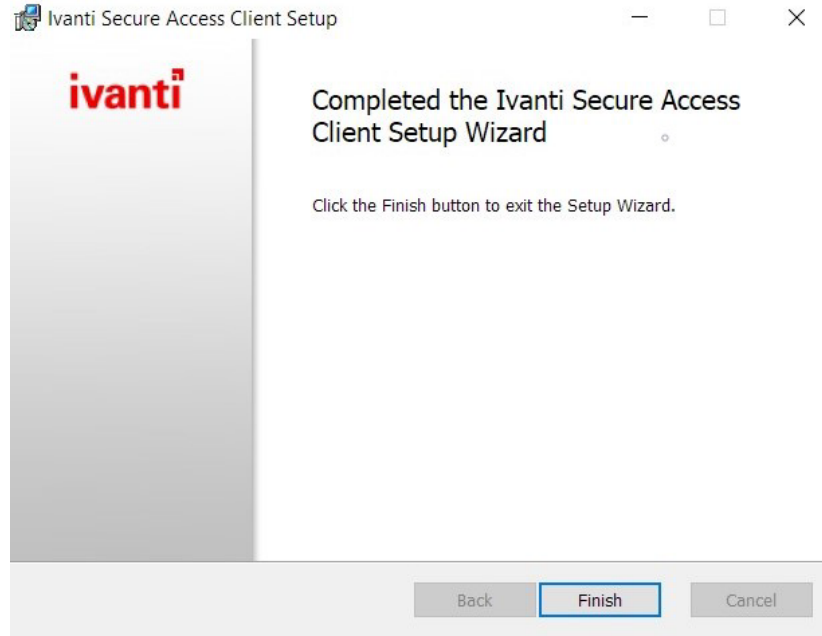
Click *Next*



Click Install to begin the installation process.

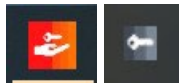
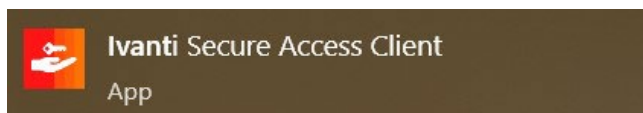


At the end of the installation, the VPN software (Ivanti Secure Access) starts up and a confirmation of the successful installation is given. Then click Finish to complete the installation.

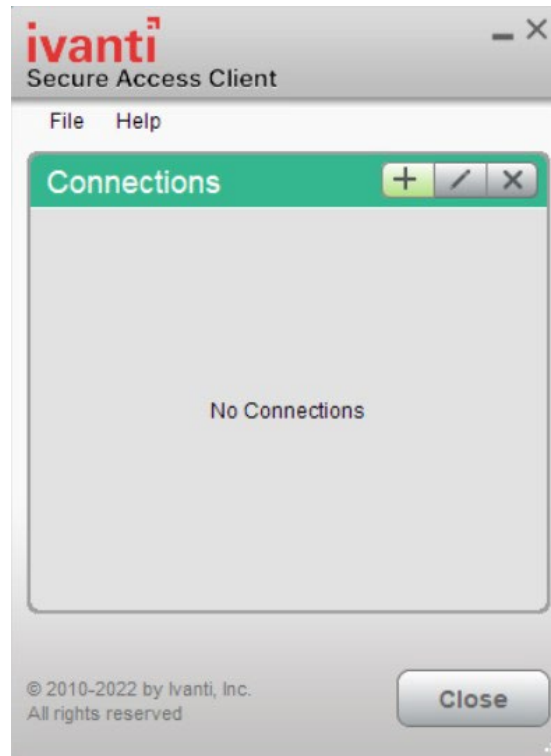


## 5. Using Ivanti Secure Access

The application has now been successfully installed and added to the taskbar and to the list of installed software in the start menu. Start the program by clicking it in the taskbar or double-click on the program under all applications.

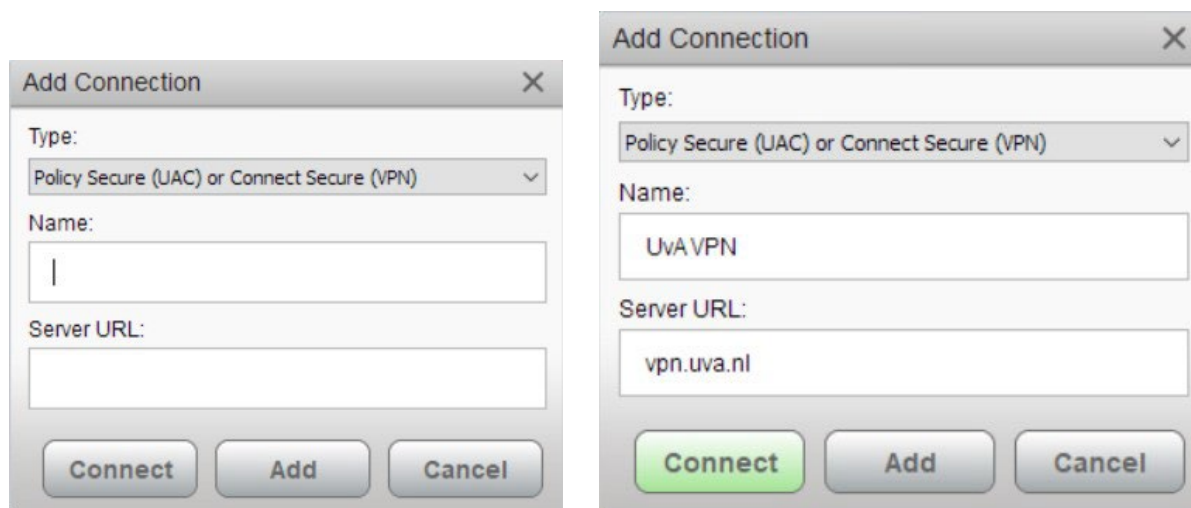


After opening Ivanti Secure Access, a blank window appears. Press the + -sign at the top right to add a new connection.



The following window appears.

Select the type *Policy Secure (UAC)* or *Connect Secure (VPN)* here, which is the default value, UvA VPN can be used as connection name and *vpn.uva.nl* must be chosen as Server URL



Then choose Connect, after which the connection is added and a connection is immediately set up with the UvA VPN environment. You will now be asked for login details of the UvAnet ID, fill these in. A connection is now being made to the UvA network.

The screenshot shows the Ivanti Secure Access Client window. The title bar reads "ivanti Secure Access Client". The main content area is titled "Connect to: UvA VPN". Below this, there are two input fields: "User Name:" and "Password:". At the bottom right, there are two buttons: "Connect" and "Cancel".

#### 6. Log out of the VPN software or extend the connection

If the connection to the UvA network needs to be terminated, click on the Ivanti Secure Access logo, choose UvA VPN and choose Disconnect.

If the application reports that the VPN session is about to expire, you can choose to extend the session in the same window, or click on the Ivanti Secure Access logo, choose UvA VPN and choose Extend Session.