

## Quality Policy Statement

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As an employee-owned business with a determination to be “Altogether Better”, we are committed to delivering an outstanding and professional service to meet, and where possible, exceed the requirements and expectations of our customers, partners and co-owners.

We benefit from the commitment of a team of like-minded individuals. It is the aim of the Leadership Team, and our wider co-owner team, to be the best in the powered access rental and training industry.

The Leadership Team is fully committed to providing ownership, leadership, direction and sufficient resources to establish, implement, and maintain our ISO 9001:2015 accreditation as an integral part of an integrated management system. This aligns with our organisational purpose and context and supports our strategic direction.

We determine and implement quality objectives in line with the framework laid down within our integrated management systems and procedures. These objectives address known risks and opportunities within the organisation. They are driven through communication, engagement, practical demonstration, and appropriate learning and development at all levels.

Horizon Platforms is committed to providing direction and support to all our co-owners to ensure they have a clear understanding of their role and responsibilities in contributing to the effectiveness of our Quality Management System, and its direct relevance to the success and security of Horizon.

The performance of the integrated management systems is monitored and assessed at regular intervals to evaluate effectiveness. Our Leadership Team is committed to acting upon such information to drive continual improvement throughout the organization, and to achieve our strategic aims and objectives.

This policy is published on our website, is available on request and is communicated to all co-owners.



**Rory Duggan**  
Managing Director

