

## DKMS Donor Centers listed by DKMS Registry

### DKMS Foundation India DKMS IN

**Address:**  
3790, 7<sup>th</sup> Main Road, HAL 2<sup>nd</sup> Stage  
560038 Bangalore  
India

### Fundacja DKMS DKMS PL

**Address:**  
Ul. Altowa 6 lok. 9  
02-386 Warszawa  
Poland

### Fundación de Beneficencia Pública DKMS DKMS CL

**Address:**  
Andrés Bello 2115, Oficina 301  
Providencia  
Santiago  
Chile

### DKMS Donor Center gGmbH DKMS DE

**Address:**  
Kressbach 1  
72072 Tübingen  
Germany

### DKMS Foundation DKMS UK

**Address:**  
Ashburnham House  
Castle Row, Horticultural Place  
W4 4JQ London  
United Kingdom

### DKMS Foundation NPC DKMS Africa

**Address:**  
3<sup>rd</sup> Floor, Sable Park  
Bridgewater, Century City  
7441 Cape Town  
South Africa

### DKMS Stem Cell Bank gGmbH DKMS SCB

**Address:**  
Enderstraße 94, Haus C  
01277 Dresden  
Germany

## Specification of Services – International by intermediary of DKMS Registry

Phone : +49 7071 943 2204

Fax : +49 7071 943 2299

E-mail : [services@dkmsregistry.org](mailto:services@dkmsregistry.org)

Effective: 2026-01-01

Service	Services description	Services charged separately	Cancellation and postponement conditions <sup>1</sup>
<b>DKMS DE, DKMS PL, DKMS UK, DKMS CL, DKMS IN, DKMS Africa</b>			
<b>Pre-Workup</b>			
Typing request	<ul style="list-style-type: none"> <li>Donor counselling and health screening</li> <li>Providing additional information about the donor that may affect the donor selection or transplant process (e.g. unavailability timeframes, relevant medical information of the donor, product limitation)</li> <li>High resolution typing of HLA-A, -B, -C, -DRB1, -DQB1 and -DPB1 (other markers on request) at the EFL accredited DKMS Life Science Lab</li> </ul>		No cancellation fee applies.
Infectious disease marker testing (IDM testing)	<ul style="list-style-type: none"> <li>Donor counselling and health screening</li> <li>Providing additional information about the donor that may affect the donor selection or transplant process (e.g. unavailability timeframes, relevant medical information of the donor, product limitation)</li> <li>Testing of standard IDM profile<sup>2</sup>: <ul style="list-style-type: none"> <li>ABO, rhesus factor, CMV IgG/IgM, HBc Ab, HBs Ag, HCV Ab, HIV-1 Ab, HIV-2 Ab, STS</li> <li>Additional markers specific for DKMS entity: <ul style="list-style-type: none"> <li>DKMS DE, PL, UK: irregular Ab</li> </ul> </li> </ul> </li> </ul>		No cancellation fee applies.

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	DKMS DE, DKMS PL, DKMS UK, DKMS CL, DKMS IN, DKMS Africa		
	<ul style="list-style-type: none"> <li>DKMS Africa: irregular Ab, HIV-1 p24</li> <li>DKMS IN: Malaria, HIV-1 p24</li> <li>DKMS CL: HTLV-I Ab, HTLV-II Ab, Chagas</li> </ul>		
Blood sample procurement (for verification typing incl. infectious disease marker testing)	<ul style="list-style-type: none"> <li>Donor counseling and health screening</li> <li>Providing additional information about the donor that may affect the donor selection or transplant process (e.g. unavailability timeframes, relevant medical information of the donor, product limitation)</li> <li>Donor blood sample procurement for verification typing</li> <li>Donor reservation for three months after expected date of blood draw</li> <li>Testing of standard IDM profile<sup>2</sup>: <ul style="list-style-type: none"> <li>ABO, rhesus factor, CMV IgG/IgM, HBc Ab, HBs Ag, HCV Ab, HIV-1 Ab, HIV-2 Ab, STS</li> <li>Additional markers specific for DKMS entity: <ul style="list-style-type: none"> <li>DKMS DE, PL, UK: irregular Ab</li> <li>DKMS Africa: irregular Ab, HIV-1 p24</li> <li>DKMS IN: Malaria, HIV-1 p24</li> <li>DKMS CL: HTLV-I Ab, HTLV-II Ab, Chagas</li> </ul> </li> </ul> </li> </ul>	<p>HLA verification typing is not included in the service.</p> <p>If HLA verification typing at DKMS Life Science Lab is requested, costs will be charged separately. (Please see service below.)</p>	No cancellation fee applies.
HLA verification typing at DKMS Life Science Lab	<ul style="list-style-type: none"> <li>Only available in combination with a request for blood sample procurement for verification typing of a DKMS donors at DKMS Registry</li> <li>High resolution typing of HLA-A, -B, -C, -DRB1, -DQB1 and -DPB1</li> <li>Typing method as requested:</li> </ul>		Once the HLA typing service has been provided, the cost for the service will be invoiced, even if the donor is unavailable for medical or personal reasons later on.

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	DKMS DE, DKMS PL, DKMS UK, DKMS CL, DKMS IN, DKMS Africa		
	<ul style="list-style-type: none"> <li>○ NGS workflow (<b>default option</b>): turnaround time of 5-7 working days</li> <li>○ SSO workflow (<b>upon request</b>): turnaround time of 1-3 working days</li> </ul>		
Health and availability check (HAC)	<ul style="list-style-type: none"> <li>• Donor counselling and health screening</li> <li>• Providing additional information about the donor that may affect the donor selection or transplant process (e.g. unavailability timeframes, relevant medical information of the donor, product limitation)</li> <li>• Donor reservation for three months after completion of request</li> </ul>		No cancellation fee applies.
<b>Workup</b>			
Procurement of HSC bone marrow (BM) / apheresis (PBSC)	<ul style="list-style-type: none"> <li>• Donor counselling, physical examination and donor clearance</li> <li>• Procurement of pre-collection blood samples if requested</li> <li>• PBSC / BM product collection</li> <li>• Blood sample collection at time of donation if requested</li> <li>• Testing of IDMs at the physical examination<sup>2,3</sup>: <ul style="list-style-type: none"> <li>○ ABO, rhesus factor, irregular Ab, CMV IgG/IgM, EBV IgG/IgM, HBV NAT (PCR), HBc Ab, HBs Ag, HCV Ab, HCV NAT (PCR), HIV NAT (PCR or TMA), HIV-1 Ab, HIV-2 Ab, HTLV-I Ab, HTLV-II Ab, Toxoplasmosis IgG/IgM, STS</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>• Repeated physical examination, necessary in case of postponement after 184 days</li> <li>• Courier costs for product delivery (please contact DKMS if you would like DKMS to provide this service)</li> </ul>	<p><b>Postponement prior to physical examination or repeated blood draw</b></p> <p>An administration fee is charged each time a scheduled collection date is postponed for patient-related reasons in order to covers the costs incurred for rescheduling and administration. The fees apply regardless of whether the collection date is changed forward or postponed.</p>

Service	Services description  DKMS DE, DKMS PL, DKMS UK, DKMS CL, DKMS IN, DKMS Africa	Services charged separately	Cancellation and postponement conditions <sup>1</sup>
	<ul style="list-style-type: none"> <li>○ Additional markers specific for DKMS entity: <ul style="list-style-type: none"> <li>▪ DKMS DE: HEV PCR, WNV PCR if endemic area (seasonal only)</li> <li>▪ DKMS IN: HBV NAT (TMA), HCV NAT (TMA), HIV NAT (TMA), Malaria</li> <li>▪ DKMS CL: Chagas, HIV-1 p24</li> <li>▪ DKMS Africa: Malaria</li> </ul> </li> <li>• Testing of IDMs <b>on the first collection day</b>: <ul style="list-style-type: none"> <li>○ ABO, rhesus factor, irregular Ab, CMV IgG/IgM, HBV NAT (PCR), HBc Ab, HBs Ag, HCV Ab, HCV NAT (PCR), HIV NAT (PCR or TMA), HIV-1 Ab, HIV-2 Ab, STS</li> <li>○ Additional markers specific for DKMS entity: <ul style="list-style-type: none"> <li>▪ DKMS DE, PL, UK, IN, Africa: EBV IgG/IgM, toxoplasmosis IgG/IgM</li> </ul> </li> </ul> </li> </ul>		<p><b>Postponement after physical examination or repeated blood draw</b></p> <p>Due to the high costs incurred at the collection center in the event of a postponement close to the collection date, a higher postponement fee will be charged.</p> <p><b>Cancellation</b></p> <p>DKMS charges a cancellation fee</p> <ul style="list-style-type: none"> <li>• if cancellation is received during scheduling although the collection date suggested by DKMS is within 14 days before or after the preferred collection date.</li> <li>• if a cancellation is received after the information session with the donor has taken place.</li> <li>• if a workup is cancelled after the donor's physical examination. In these case DKMS charges a higher cancellation fee due to the high costs incurred at the collection center.</li> <li>• if a workup request has been put on-hold because the donor is temporarily not available and a cancellation is received more</li> </ul>

Service	Services description	Services charged separately	Cancellation and postponement conditions <sup>1</sup>
	DKMS DE, DKMS PL, DKMS UK, DKMS CL, DKMS IN, DKMS Africa		than 4 weeks after the new donor availability is known.
Procurement of MNC apheresis	<ul style="list-style-type: none"> <li>Donor counselling, repetition of physical examination or blood draw (depending on recommendation of the collection center) and donor clearance</li> <li>MNC product collection</li> <li>Blood sample collection at time of donation if requested</li> <li>Testing of IDMs<sup>2,3</sup>: <ul style="list-style-type: none"> <li>ABO, rhesus factor, irregular Ab, CMV IgG/IgM, EBV IgG/IgM, HBV NAT (PCR), HBc Ab, HBs Ag, HCV Ab, HCV NAT (PCR), HIV NAT (PCR or TMA), HIV-1 Ab, HIV-2 Ab, HTLV-I Ab, HTLV-II Ab, toxoplasmosis IgG/IgM, STS</li> </ul> </li> <li>Additional markers specific for DKMS entity tested <b>at the physical examination</b>: <ul style="list-style-type: none"> <li>DKMS DE: HEV PCR, WNV PCR if endemic area (seasonal only)</li> <li>DKMS IN: HBV NAT (TMA), HCV NAT (TMA), HIV NAT (TMA), Malaria</li> <li>DKMS CL: Chagas, HIV-1 p24</li> <li>DKMS Africa: Malaria</li> </ul> </li> <li>Testing of IDMs <b>on the collection day</b>: <ul style="list-style-type: none"> <li>ABO, rhesus factor, irregular Ab, CMV IgG/IgM, HBV NAT (PCR), HBc Ab, HBs Ag, HCV Ab, HCV NAT</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>Repeated physical examination, necessary in case of postponement after 184 days</li> <li>Courier costs for product delivery (please contact DKMS if you would like DKMS to provide this service.)</li> </ul>	<p><b>Postponement</b> An administration fee is charged each time a scheduled collection date is postponed for patient-related reasons in order to covers the costs incurred for rescheduling and administration. The fees apply regardless of whether the collection date is changed forward or postponed.</p> <p><b>Cancellation</b> DKMS charges a cancellation fee</p> <ul style="list-style-type: none"> <li>if cancellation is received during scheduling although the collection date suggested by DKMS is within 14 days before or after the preferred collection date.</li> <li>if a cancellation is received after the information session with the donor has taken place.</li> <li>if a MNC request is cancelled after the donor's physical examination. In these case DKMS charges a higher cancellation fee due to the high</li> </ul>

Service	Services description	Services charged separately	Cancellation and postponement conditions <sup>1</sup>
	<b>DKMS DE, DKMS PL, DKMS UK, DKMS CL, DKMS IN, DKMS Africa</b> <ul style="list-style-type: none"> <li>(PCR), HIV NAT (PCR or TMA), HIV-1 Ab, HIV-2 Ab, STS</li> <li>Additional markers specific for DKMS entity: <ul style="list-style-type: none"> <li>DKMS DE, PL, UK, Africa: EBV IgG/IgM, Toxoplasmosis</li> <li>DKMS IN: EBV IgG/IgM, Toxoplasmosis IgG/IgM, HBV NAT (TMA), HCV NAT (TMA)</li> </ul> </li> </ul>		<p>costs incurred at the collection center.</p> <ul style="list-style-type: none"> <li>if a MNC request has been put on-hold because the donor is temporarily not available and a cancellation is received more than 4 weeks after the new donor availability is known.</li> </ul>
Procurement of additional blood samples	<ul style="list-style-type: none"> <li>Donor counselling</li> <li>Additional blood samples procurement</li> </ul>		

<sup>1</sup> Cancellation and postponement fees are only incurred if the request is cancelled by the transplant center or patient registry. There are generally no fees for donor related cancellations or postponements.

<sup>2</sup> Other infectious disease markers outside the standard profile must be tested by your own laboratory unless settled separately. We can provide an additional blood sample for this purpose. The total volume of blood samples, including the sample for HLA typing, must not exceed 50 mL.

<sup>3</sup> IDM results are only valid for 30 days.

- In case of postponements or other collection delays they may have to be repeated.
- If more than 84 days pass between the physical examination and the planned collection date, blood counts (blood chemistry) have to be repeated.
- If more than 184 days pass, the physical examination has to be repeated.

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Fax : +49 7071 943 2299

E-mail : [services@dkmsregistry.org](mailto:services@dkmsregistry.org)

Effective: 2026-01-01

Service	Service description DKMS SCB	Services charged separately	Cancellation and postponement conditions
Verification typing of Adult Donor Cryopreserved Unit (ADCU) at DKMS Life Science Lab	<ul style="list-style-type: none"> <li>This service is available upon request and only in case of compulsory regulatory requirements of the patient registry / transplant center requesting the ADCU.           <ul style="list-style-type: none"> <li>HLA verification typing of HLA-A, -B, -C, -DRB1 and -DQB1 (from segment attached to the ADCU) in the DKMS Life Science Lab gGmbH, Germany (EFL accredited)</li> </ul> </li> <li><b>Please note:</b> the donor's HLA typing has been verified before the donation as per standard protocol of PBSC donation. Quality checks during the release of the ADCU from the inventory (typing of HLA-A, -B, -DRB1) further ensure the identity of the product.</li> </ul>		No cancellation fee applies.
Provision of samples for additional testing	<ul style="list-style-type: none"> <li>The following services are available upon request and only in case of compulsory regulatory requirements of the patient registry / transplant center requesting the ADCU.</li> </ul>	<ul style="list-style-type: none"> <li>Applicable fees:           <ul style="list-style-type: none"> <li>Sample shipping fees</li> </ul> </li> </ul>	No cancellation fee applies.

Service	Service description DKMS SCB	Services charged separately	Cancellation and postponement conditions
	<ul style="list-style-type: none"> <li>○ Provision and shipment of DNA sample prepared from a retain sample (e.g. for verification typing by requesting transplant center)</li> <li>○ Provision and shipment of donor serum / blood samples (e.g. for additional testing of infectious disease markers by requesting transplant center)</li> </ul>		
Procurement of Adult Donor Cryopreserved Unit (ADCU)	<ul style="list-style-type: none"> <li>• Provision of a cryopreserved stem cell product from an adult donor collected by HSC, apheresis (PBSC). The donor underwent all checks and clearance as required for unrelated PBSC donation.</li> <li>• Provision of unit report including donor's IDM testing results from the day of collection.</li> <li>• Health assessment of the donor, based on the most recent donor follow-up data or, if possible, by consultation of the donor at the time of request, unless information is not available.</li> <li>• Provision of the results of the internal quality testing performed by DKMS Stem Cell Bank before shipment of the unit (including identity control).</li> <li>• One segment attached to the ADCU, which will be sent together with the ADCU.</li> </ul>	<ul style="list-style-type: none"> <li>• Courier service fee (if organized by DKMS)</li> <li>• Upon request: Provision of qualified dryshipper for unit shipment including temperature monitoring. Applicable fees: <ul style="list-style-type: none"> <li>○ Dryshipper fee</li> <li>○ Fee for transportation of the empty dryshipper back to DKMS SCB in Germany</li> </ul> </li> </ul>	<p><b>Cancellation prior to handover to courier:</b> No cancellation fee applies if the cancellation is received before handover to the courier.</p> <p><b>Cancellation after handover to courier:</b> Full ADCU procurement fee will be charged if the request is cancelled after handover to the courier.</p>

## List of abbreviations

<b>ABO</b>	ABO blood group system (serological testing)	<b>HIV NAT</b>	Human Immunodeficiency Virus nucleic acid testing (PCR)
<b>BM</b>	Bone Marrow	<b>HIV-1 Ab</b>	Human Immunodeficiency Virus HIV-1 antibody testing (ELISA / CLIA)
<b>CBU</b>	Cord Blood Unit	<b>HIV-2 Ab</b>	Human Immunodeficiency Virus HIV-2 antibody testing (ELISA / CLIA)
<b>CMV IgG</b>	Cytomegalovirus (CMV) antibody testing IgG (ELISA)	<b>HTLV-I Ab</b>	Human T-Lymphotropic Virus type I antibody testing (ELISA)
<b>CMV IgM</b>	Cytomegalovirus (CMV) antibody testing IgM (ELISA)	<b>HTLV-II Ab</b>	Human T-Lymphotropic Virus type II antibody testing (ELISA)
<b>EBV IgG</b>	Epstein-Barr Virus antibody testing IgG (ELISA)	<b>Irregular Ab</b>	Irregular Anti-Erythrocytic Antibodies
<b>EBV IgM</b>	Epstein-Barr Virus antibody testing IgM	<b>Malaria</b>	Malaria (Quantitative Buffy Coat (QBC))
<b>EFI</b>	European Federation for Immunogenetics	<b>MNC</b>	Mononuclear Cells
<b>HBV NAT</b>	Hepatitis B nucleic acid testing (PCR or TMA)	<b>NGS</b>	Next Generation Sequencing
<b>HBc Ab</b>	Hepatitis B core antibody testing (ELISA / CLIA)	<b>PBSC</b>	Peripheral Blood Stem Cell
<b>HBs Ag</b>	Hepatitis B Surface antigen testing (ELISA / CLIA)	<b>SSO</b>	Sequence Specific Oligonucleotide
<b>HCV NAT</b>	Hepatitis C nucleic acid testing (PCR or TMA)	<b>STS</b>	Serological Tests for syphilis (TPHA)
<b>HCV Ab</b>	Hepatitis C antibody testing (ELISA / CLIA)	<b>Toxoplasmosis IgM/IgG</b>	Toxoplasmosis (ELISA)
<b>HEV PCR</b>	Hepatitis E nucleic acid testing (PCR or TMA)	<b>WNV PCR</b>	West-Nil-Virus testing (PCR)

**Disclaimer:**

Prices for the services are defined in the fee schedule. Payment is due within 30 days from invoice date. Donor centers/registries whose donors cannot be requested via DKMS Registry gGmbH are not included in the list. To request such donors, please use the standard way for requests in your country. In case of questions, please contact us at:

**DKMS Registry gGmbH**

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72072 Tübingen  
Germany

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