

Patient Follow-up

Benefit

It is important to provide quality services to our donors after donation. If available, we offer our donors information about patients health and condition post-transplant. This encourages donors to evaluate their donation experience positively and increases their willingness to donate a second time.

Despite being strangers, many donors feel closely connected to their patients and excitedly wait to receive the news how their patient is doing. In addition, engraftment data provided by Transplant Centers help Collection Centers to ensure high quality products.

Features

Routinely DKMS Germany, US, Poland, UK, Chile, India and South Africa inquire about the patient's health 3 months after transplant. For US patients the first update is provided after 9 months. If donors are interested and patient agrees, DKMS provides this information to the donors.

Engraftment data and further information about adverse events which are necessary for the Collection Center are also requested and then forwarded to them. A reminder to the TC will be sent if the completed questionnaire has not been received.

Functions

Please complete our request form and follow-up questionnaire and return to the corresponding e-mail address:

Chile	followup@dkms.cl
Germany	donor2patient@dkms.de
India	followup@dkms-bmst.org
Poland	popobranu@dkms.pl
South Africa	followup@dkms-africa.org
UK	followup@dkms.org.uk
US	USFollowUpGroup@dkms.org

