



**Francesco Terracciano**

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## OBJECTIVES

I am passionate about everything digital. My goal is to create a safe and ethical digital culture that can support the countless challenges we face. I believe in the conscious use of artificial intelligence. I am a promoter and founder of various initiatives including ASSOCISO (Italian Association of Chief Information Security Officer) and CISOs4AI, a working group whose goal is to promote AI as a tool to support the management of threats and cyber risk.

## SKILLS

- Strategic Direction
- Digital Transformation
- Governance
- Leadership
- Business Process Improvement
- Budgeting
- Coaching and Mentoring
- Decision Making
- Problem solving
- Persuasion/Influence
- Stakeholder management
- Communication/teaching
- Risk Management
- Incident Response
- Compliance
- Program Management
- Business Continuity
- Crisis Management
- Security Operation Centre
- Threat Intelligence
- Security Standards/Frameworks (ISO 27001, NIST CSF)

## WORK EXPERIENCE

### CISO – Informatica Alto Adige

#### 2017 - Present

As a Chief Information Security Officer (CISO), I am responsible for:

- Developing and Implementing Security Policies: I develop and implement security policies and procedures to protect our critical data.
- Managing Risk: I ensure the security of our information resources, computer systems, and company networks. I plan and implement strategies for managing information risks.
- Incident Response and Disaster Recovery Planning: I oversee incident response and disaster recovery planning. I coordinate response and recovery efforts when a data or security breach occurs.
- Managing Security Staff: I manage our security staff, overseeing many security teams at our organization.
- Reporting: I report to our designated hierarchy, which might be the CIO, the CEO, and even the board of directors.
- Compliance: I ensure that our organization's security posture is aligned with its business objectives.

I have also contributed to the establishment of the SOC and CSIRT.

### Network & Security engineer – BE Innova Srl

#### 2014 – 2017

As Network/System engineer I am responsible for

- implementing, maintaining, supporting, developing and, in some cases designing communication networks within an organisation or between organisation.
- ensuring the integrity of high availability network infrastructure in order to provide maximum performance for users, such as staff, clients, customers and suppliers.
- monitoring computer networks for security threats or unauthorized users to identify compromised machines and report on security measures taken to address threats using SIEM technology in order to satisfy compliant requirements.
- analysing security risks and develop response procedures.
- developing and testing software deployment tools, firewalls and intrusion detection systems, installing computer security software.
- conducting regular security audits and preparing security status reports.
- educating users on computer security, creating security documentation for disaster recovery and gathering evidence regarding cybercrimes.

### Product Manager SIEM solution – Araknos Srl

#### 2013 – 2014

As Product Manager I am responsible for:

- Managing the entire product line life cycle from strategic planning to tactical activities.
- Specifying market requirements for current and future features by conducting market research supported by on-going visits to customers and non-customers.
- taking part in national and international meetings/fairs.
- Driving a solution set across development teams (primarily Development/Engineering, and Marketing Communications) through market requirements, product contract, and positioning.
- Developing and implementing a company-wide go-to-market plan, working with all departments to execute.
- Analysing potential partner relationships for the product.
- leading the Quality Assurance Department.

### Security Advisor – Poste Italiane

#### 2011 – 2012

As Security Advisor I am responsible for:

- Defining Proof of Concept for Security products (Checkpoint, Splunk, IBM)
- Analysing real time security event.
- Platform tuning.
- Spam and Phishing management.
- Cyber security use cases description.
- Security platform management.
- Installing and configuring network and security solution

# Professional Certificates and Course

- ITILv4
- CISM (Certified Information Security Manager)
- CRISC (Certified in Risk and Information Systems Control)
- CCSE
- CCSA
- CCNA

## Languages

- Italian – mother tongue
- English – proficient (B1 IESOL certified)
- German – basic (A1 certified)

## System & Network Advisor – System Management Srl

2010 – 2011

As System&Network Advisor I am responsible for:

- Creating and configuring Hotspot on freebsd pfSense technology with billing mechanism based on time and band consuming.
- Installing and configuring OpenLDAP to implement AAA mechanism using Radius Protocol.
- Installing and configuring HA infrastructure.

## EDUCATION

2021

Università degli studi di Milano

Postgraduate course in Data Protection and Data governance (48hrs with final exam)

2006-2009

Università degli studi di Napoli – Federico II

Master's degree in computer science

2003-2006

Università degli studi di Napoli – Federico II

Bachelor's degree in computer science

## OTHER RELEVANT ACTIVITIES

I have, actually, an active collaboration with Free University of Bozen, both as Professor for Software and system security course laboratory and for European Project on Cyber Range realisation.