

Customer Advocate at Colonnade



What do I do?

As a Client Advocate, I am dedicated to assisting clients with complex and non-standard cases in order to find a satisfactory solution for each party.



When can you apply to me?

If you have made a complaint and it has already gone through the standard complaints procedure, but you are still not satisfied with Colonnade's position you have the option to contact me. I am happy to help if your case is particularly complex or requires swift intervention or additional legal or expert advice.



How can you contact me?

By sending an email to rzecznik.klienta@colonnade.pl or a letter to:

Colonnade
ul. Prosta 67
00-838 Warszawa

Remember to indicate the number of the complaint / damage and outline the circumstances that give rise to your doubts. I encourage you to use the form prepared by us to report the case.

Yours sincerely,



Wojciech Płonkowski

Customer Advocate at Colonnade