

Dear Sir / Madam,

Your complaint is important to us and will be carefully reviewed.
Within 5 business days you will receive an answer in the way you choose below.

1. Your information:

- Name:
- Correspondance address:
- Phone / Mobile:
- E-mail adress:
- Policy / Claim number (if applicable):

2. Describe the incident below:

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3. Expected action from the Insurer:

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4. Indicate how you want to receive a response:

- By e-mail at reclamatii@colonnade.ro
- Written reply at the following adress: *82-94, Buzești Street, 10th floor, District 1, 011017, Bucharest, Romania*

Signature:

Submission date:

Thank you!