



Venues NSW

Agency Information Guide and Disclosure Log

The Venues NSW Agency Information Guide details who we are, what we do and how members of the public, community organisations, the media and government agencies can interact with us. It also includes a Disclosure Log of GIPA application received.

Venues NSW provides this agency information guide and other information on our website as “open access information”.

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Last Reviewed – 12 November 2024

1. About

Venues NSW is constituted by the [*Sporting Venues Authorities Act 2008*](#) as a corporation with the corporate name of Venues NSW and as a NSW Government agency.

Venues NSW is a major employment, tourism, social and economic engine of growth for NSW and Australia. The Venues NSW network comprises more than \$4bn of public community assets, which host some 500 major sport and entertainment events and attract upwards of five million attendees each year.

In Sydney, Venues NSW owns and operates the Sydney Cricket Ground and Allianz Stadium in Moore Park, Accor Stadium at Sydney Olympic Park and CommBank Stadium in Parramatta.

In the Illawarra, Venues NSW owns and operates WIN Stadium and WIN Entertainment Centre, both of which are significant contributors to the region's visitor economy.

In the Hunter, Venues NSW owns and operates McDonald Jones Stadium, and the Newcastle Entertainment Centre and Showground which service much of northern and north-west NSW. In recent years, Venues NSW has re-established McDonald Jones Stadium as a concert venue for international artists, with visits by Sir Elton John, Sir Paul McCartney and P!NK.

Corporate Information

Corporate Name:	Venues NSW
Business Name:	Venues NSW
Registered Office:	Level 1M, 40-44 Driver Avenue, Moore Park, 2021
ABN:	26 283 293 435

Principal Location

Level 1M, 40-44 Driver Avenue, Moore Park, 2021

Other Locations

Venue	Address
Accor Stadium	15 Edwin Flack Avenue Sydney Olympic Park NSW 2127
Sydney Cricket Ground	Driver Avenue Moore Park NSW 2021
Allianz Stadium	40-44 Driver Avenue Moore Park NSW 2021
CommBank Stadium	11-13 O'Connell Street Parramatta NSW 2150
McDonald Jones Stadium	294 Turton Road Broadmeadow NSW 2292
WIN Sports and Entertainment Centres	Cnr Crown and Harbour Streets Wollongong NSW 2500
Newcastle Entertainment Centre and Showground	Brown Road Broadmeadow NSW 2292

2. Our functions and structure

Structure

Venues NSW is governed by a board that sets the strategic direction of and has responsibility for the performance of Venues NSW. Board members are appointed by the NSW Government.



List of current Venues NSW Board Members

Kerrie Mather
Chief Executive Officer

Phillip Heads
Group General Manager
Communications, Heritage & Community

Alastair Miller
Chief Financial Officer

Deirdre O'Neill
Group General Manager
Infrastructure Development

Ben Raggatt
Group General Manager
Event Operations

Stephen Saunders
Group General Manager
Event Acquisition & Partnerships

Functions

Venues NSW has principal functions which are defined in the Sporting Venues Authorities Act 2008. The principal and general functions are as follows:

- (a) to provide advice to the Minister on the State's entertainment and sporting venues management strategy and development of existing or new entertainment and sporting venues and their surrounding precincts,
- (b) to maintain and improve Venues NSW's land,
- (c) to establish, manage and improve sporting grounds, events grounds and associated facilities for the purposes of sports, events and recreation,
- (d) to establish, manage and improve facilities for the purposes of sporting competitions, sports training and sports education,
- (e) to establish, manage and improve community facilities and to establish, manage and improve facilities for community and recreational purposes,
- (f) to permit the use of the whole or any part of Venues NSW's land for activities of a sporting, recreational or community nature, including the use of the land for events and general community access,
- (g) to encourage, if Venues NSW considers it appropriate, the use and enjoyment of Venues NSW's land by the public and clubs, associations or other bodies,
- (h) to collaborate with public sector agencies and other bodies to promote the use of Venues NSW's land and facilities for commercial purposes,
- (i) to undertake or provide, or facilitate the undertaking or provision of, commercial and retail activities and facilities on Venues NSW's land,
- (j) to make all reasonable attempts to ensure new development carried out on Venues NSW's land accords with environmental and planning laws, standards and best practice,
- (k) to contribute to proposals for the design, development and management of land neighbouring Venues NSW's land,
- (l) to meet the community service obligations determined from time to time by the Minister in relation to the provision of entertainment and sporting venues.

How are our customers affected by what we do

We care for and operate our five distinct precincts, six stadiums and two entertainment centres for and on behalf of the people of NSW. We work closely with partner agencies, the private sector, sports partners, and charity and community partners to reinforce NSW's position as Australia's premier state and build its reputation around the world.

Engagement in Venues NSW's functions

Venues NSW invites submissions on the exercise of its functions at any time. Please submit via email – info@venusnsw.com.

3. Publications

Category	Documents	Web address
News	Documents: Venues NSW and NSW Government media, announcements	www.venuesnsw.com/latest news
About Us	Documents: Our history, legislation, Minister, Board.	www.venuesnsw.com/about_venues_nsw
Documents and Policies	Documents: Annual Reports, statutory approvals, management plans, charters, noise management, social impact monitoring program.	www.venuesnsw.com/media/documents_policies
Policy documents	Privacy Policy Public Interest Disclosure Policy	Privacy Policy Public Interest Disclosure Policy
Parliamentary documents	For up-to-date documents or discussions on Venues NSW, we request you to consult the NSW Parliament Hansard which is available at the NSW Parliament website .	

The above can be provided free of charge. Please make a submission via info@venuesnsw.com.

4. How to access information

Venues NSW provides this agency information guide, the publications above and other information on our website as “open access information”. Additional information is released on venuesnsw.com via media releases and the above categories. Commercial in confidence information, personal information and cabinet information is not available.

If you require additional information you may request it informally. As a last resort you may need to make a formal access application to request access to specific information in which costs are applicable as per the *Government Information (Public Access) Act 2009*. To make an informal request for information, or to lodge an access application, contact our Right to Information Officer on 02 9360 6601 or in writing to GPO Box 150, Sydney NSW 2001.

Charges

For formal applications, an application fee of \$30.00 is payable and processing fees of \$30.00 per hour may be applicable. Discounts may apply as per the *Government Information (Public Access) Act 2009*. Only formal applications attract processing fees.

Fees also apply for an internal review which is available to applicants. An application fee of \$40.00 is payable.

Venues NSW can only accept money order or cheque as payment. Credit card facilities or bank transfer is not available.

Review Rights

You have the right to request a review of certain decisions made by Venues NSW in response to a formal access application. For further information, please view the NSW Information and Privacy Commission's publication [Your review rights under the GIPA Act](#).

5. Our contact details

Venues NSW

Level 1M, 40-44 Driver Avenue,
Moore Park, 2021

Email: info@venuesnsw.com

Websites: www.venuesnsw.com www.accorstadium.com.au www.sydneycricketground.com.au
www.allianzstadium.com.au www.commbankstadium.com.au
www.mcdonaldjonesstadium.com.au www.wsec.com.au www.nec.net.au

Telephone: (02) 9360 6601 between 9.00am to 5.00pm, Monday to Friday (excluding public holidays)

If you wish to provide comments on our policies and the exercise of our functions, please do not hesitate to send such comments to the above address.

6. The public's rights, agency responsibilities, and the role of the Information Commissioner

The *Government Information (Public Access) Act 2009*:

- creates new rights to information that are designed to meet community expectations of more open and transparent government
- encourages government agencies to proactively release government information.

You can find out more about your right to information and new ways to access NSW Government information on the Information and Privacy Commission (IPC) website at www.ipc.nsw.gov.au.

The Role of the Information Commissioner

The Information Commissioner is appointed as an independent office holder under section 4 of the Government Information (Information Commissioner) Act 2009 (NSW) (GIIC Act), and is also the Chief Executive Officer of the IPC. The Information Commissioner is appointed by the Governor of New South Wales and reports directly to the Parliament with oversight by the Joint Parliamentary Committee. This is reported in publicly available documents including the IPC's annual report.

More details about the Information Commissioner is available at www.ipc.nsw.gov.au/about-us/our-commissioners.

For more information please visit contact the Office of the Information Commissioner on:

Email | ipcinfo@ipc.nsw.gov.au

Phone | 1800 472 679

Fax | 02 6446 9518

Address | Level 15, McKell Building,
2-24 Rawson Place, Haymarket NSW 2000
Postal | GPO Box 7011, Sydney NSW 2001

7. GIPA Disclosure Log

Decision Date	Description	Access
1 May 2023	CCTV security footage from Allianz Stadium	Please contact the Right to Information Officer
28 August 2023	All correspondence and documents regarding the resignation of Morris lemma as Venues NSW Chairperson.	Please contact the Right to Information Officer