

Tariff of charges

Effective from 1st April 2026

This leaflet explains the typical administration charges applicable for the provision of certain services in connection with your mortgage in relation to all mortgages taken out with the Society from 2000 onwards.

Different arrangements may apply if your mortgage was taken out with us before 2000, or was originally taken out with another lender (before you became a customer of the Society). In this case, some charges under this Tariff may not apply or the level of charge may be different. Please contact us if you require one of the services listed and we will tell you the specific charge that applies to you.

The applicable charge will be confirmed to you at the time the service is provided. There may be a charge for a service not shown in the Tariff, and the level of charge will be confirmed before the service is provided. The amount charged for provision of the service will be added to your mortgage account at the time the service is provided unless we have already been paid. If added to your mortgage it will attract interest at the rate applicable to your mortgage until the charge is fully repaid.

Account administration

Mortgage exit administration fee

£130.00

You may have to pay this if:

- Your mortgage term comes to an end;
- You transfer the loan to another lender; or
- Transfer borrowing from one property to another.

This is payable either at the end of the mortgage term, or before the end of your mortgage term if you transfer the loan to another lender or another property (known as 'redemption').

You may be charged a separate fee by your solicitor or licensed/qualified conveyancer for their work relating to redemption of the mortgage and discharge of the security.

Building society questionnaire

£45.00

Charged when the Society provides standard title and mortgage information to a third party for the purpose of a proposed second charge on your property.

Change of parties administration fee

£150.00

Our administrative costs of adding or removing someone (a party) from the mortgage.

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Consent to let fee**£78.00**

If you want to let your property but don't have a buy to let mortgage, you'll pay this for each 'consent to let' agreement, where we agree to you letting out your property for a set period within your existing owner-occupier mortgage.

Arrears administration

If you are unable to pay your mortgage

These are the most common charges you may have to pay if you fail to keep up with your mortgage payments.

Some charges occur at the early stages of your inability to pay (arrears). Other charges, for example, relating to our repossession of the property, may apply later in the process and will be dependent on your circumstances.

Valuation fee**£30.00**

This covers the cost of an automated valuation model (AVM) and not a physical inspection should this be more appropriate.

Security revaluation**£100.00**

This is the charge should we require an up to date valuation of the property secured against the mortgage.

Arrears mediation visit (contact unsuccessful)**£88.00**

This fee will be payable if it becomes necessary to instruct a field agent to visit your property due to arrears on your account.

Property occupancy visit**£88.00**

This fee will be payable if it becomes necessary to instruct a field agent to establish the occupancy of the property.

Sundry debits**Variable**

We may also charge sundry debits (for example the cost of repairs to a repossessed property where we have taken possession), to the mortgage account.

Charges will also be applied to the account if it becomes necessary to appoint an LPA receiver (Buy to Let mortgages only) due to arrears.

Repossession and possession sale costs**Variable**

Where repossession claims are issued at court there will be additional legal fees and costs, including solicitors fees and court fees. Once a property has been repossessed there will be sale and conveyancing fees and costs, including solicitors fees, estate agency costs and land registry fees. Cases may be outsourced to external firms and the costs of any agents we appoint will vary. All legal fees and costs will be charged on a case by case basis and will be added to the mortgage.

YOUR HOME MAY BE REPOSSESSED IF YOU DO NOT KEEP UP REPAYMENTS ON YOUR MORTGAGE.