

Crossing the Mersey Gateway or Silver Jubilee Bridge?  
Call 01928 878 878 to pay



# Hire car customers - call 01928 878 878 to pay for your crossings

As rental/hire vehicles can have multiple users and multiple crossings per day/week, paying via telephone or in person ensures payment is allocated to the correct crossing and means you won't get a penalty charge.

## How to pay:

**Step 1:** Call 01928 878 878 and press option 4 to pay on the phone or visit the merseyflow walk-in centre

**Step 2:** Let the customer service representative know you are travelling in a rental/hire vehicle and the vehicle's registration number

**Step 3:** State the dates and times (if you know them) of the journey(s)

**Step 4:** Pay the toll(s)

Class 1	Class 2	Class 3	Class 4
 local buses	 -3.5 tonnes up to 8 seats	 3.5-12 tonnes -5 tonnes	 +12 tonnes +5 tonnes
Free	£2.40 per one-way trip	£7.20 per one-way trip	£9.60 per one-way trip

**Please note:**

Charges above are for a one way crossing and are applicable each way.

Incorrectly allocated payments or failure to pay the toll in the designated time frame could result in you receiving a Penalty Charge Notice.

**Call 01928 878 878 between 8am-8pm Monday to Friday, 9am-6pm Saturday to Sunday and bank holidays.**

@merseyflowtolls

@merseyflow

Correct as of April 2025.  
For discounted crossings please register with merseyflow. Admin fees apply.

