

Toll charge and scheme detail changed on 1 April 2025









On 1 April 2025, amendments to the toll charges, Penalty Charge Notices and the Merseyflow Terms & Conditions became effective.

The amendments are detailed below:

1) Toll Charges increased by 20%

Toll charges on the Mersey Gateway and Silver Jubilee bridges increased by 20% from 1 April 2025. This was the first increase in seven and a half years since the Mersey Gateway Bridge opened, meaning that the toll charges increased by less than the cumulative RPI inflation rate which has already reached 40%.

The price of discounted journeys for registered merseyflow customers also increased by similar amounts. Please see below the toll charges and costs for different plan and vehicle types that came into effect from 1 April 2025:

Toll charges from 1st April 2025				
Vehicle plan	Vehicle type			
	Class 1  local buses	Class 2   -3.5 tonnes  up to 8 seats	Class 3  3.5-12 tonnes  -5 tonnes	Class 4  +12 tonnes  +5 tonnes
Sticker-registered	Free	£2.15	£6.50	£8.65
Video-registered	Free	£2.30	£6.85	£9.10
Unregistered vehicles	Free	£2.40	£7.20	£9.60

The price of monthly passes increased by a similar amount. Please see below the costs for monthly passes that came into effect from 1 April 2025:

Monthly pass charges from 1st April 2025			
Vehicle type	Pass type	Cost	Hours of validity
Class 2 vehicles only   -3.5 tonnes  up to 8 seats	Unlimited travel pass	£110	24 hours a day
	Off-peak pass	£75	10am – 4pm Monday – Friday 7pm – 7am Monday – Friday 24 hours a day Saturday, Sunday and public holidays
Both passes last one calendar month from date of issue			

The only place to register for an account or buy a monthly pass is on the [merseyflow website](#)

2) Timetable for proposed future changes to toll charges

Future changes to toll charges will be considered once every three (3) years unless there are exceptional circumstances that require more frequent changes.

3) Penalty Charge Notice and Charge Certificate rates increased

Penalty Charge Notice (“PCN”) rates increased from £40 to £50.

Registered merseyflow customers who pay the PCN within fourteen (14) days will be eligible for a discounted PCN rate of £25.

From 1 April 2025, there was a new option available to unregistered customers who received a PCN for the first time. Where an unregistered customer opts to pay the PCN within fourteen (14) days, the unregistered customer has the option to use the discounted £25 rate to open an account with Merseyflow and have their PCN cancelled. This will enable the new customer to have discounted crossings in the future.

Charge certificates increased from £60 to £75.

There were no changes to enforcement fees, as these are set by a separate piece of government legislation.

4) Amendments to the Merseyflow Terms and Conditions

The Merseyflow Terms and Conditions cover various vehicle plans, including the Local User Discount Scheme (“LUDS”) vehicle plan.

From 1 April 2025, the following changes were made to the Merseyflow Terms and Conditions which apply to the LUDS vehicle plan:

- the registration fee for the LUDS vehicle plan is £12, reflecting a 20% increase;
- the annual renewal of the LUDS vehicle plan is structured as follows:
 - where customers have opened a LUDS vehicle plan prior to 1 April 2025 and **have not** opted in for automatic renewal and set up auto payment, the renewal fee is £12*;
 - where customers have opened a LUDS vehicle plan prior to 1 April 2025 and **have** opted in for automatic renewal and set up auto payment, the annual renewal fee is discounted to £10; and
 - where customers have opened a LUDS vehicle plan on or after 1 April 2025, customers will automatically be opted in for the auto-renewal (though they will have an option to opt out) and will also benefit from the discounted £10 annual renewal fee once they have set up auto payment.
- customers will be prohibited from registering vehicles with Merseyflow under both a LUDS vehicle plan and a Blue Badge vehicle plan. Any customer who qualifies for both discount schemes must choose which plan is the most appropriate for them; and
- a fair use policy was introduced to provide greater monitoring rights for Halton Borough Council (including where acting through its agent Emovis). Where any LUDS vehicle plan holder makes more than 900 crossings a year, the LUDS vehicle plan holder may be requested to provide further information to demonstrate that the crossings are made in a personal capacity and that the LUDS vehicle plan is not being used for business purposes.

**Any Halton resident eligible for the LUDS vehicle plan can sign up for auto renewal/auto payment today by logging into their merseyflow account and making the switch to auto renewal/auto payment. Please note that in order to qualify for the discounted rate (£10) customers need to set up auto payment as well as switching to auto renewal.*

Download a copy of the [Merseyflow Terms and Conditions](#) that apply from 1st April 2025

Further information

Communication was sent to all vehicle owners registered with merseyflow by the end of February 2025 to inform registered customers of the changes.

Toll charges are set by Halton Borough Council. The amendments to the toll charges, Penalty Charge Notices and the Merseyflow Terms and Conditions were approved at a full council meeting on the evening of Monday 10 February 2025.

You can find out more about the wider project finances and related activity by visiting the relevant [merseygateway.co.uk](#) website pages:

Toll charges:

merseygateway.co.uk/toll-charges/

Consultation:

merseygateway.co.uk/consultation2024/

Project Finances:

merseygateway.co.uk/finances/