

Water supply installation

Water supply pipework

Eligible

Water pipes bringing water into your home that are not the responsibility of the water company

Water pipes within your home

Inside water stop tap

Isolation valves on water pipes

Cold water storage tank

Not eligible

Pipework that is the responsibility of the water authority or another organisation

Sinks, baths and sanitaryware

Eligible

Bath tub

Sink - in any room including combined sink/draining board

Taps and integrated plugs (e.g. 'pop-up plug') on sinks and baths

Toilet - all parts except the seat

Shower tray

Shower control unit

Shower hose and hand set or shower head

Shower taps including mixer taps and thermostat taps

Separate sink draining board

Outside tap

Not eligible

Bath panel

Shower fittings other than taps, hose and head – e.g. slide

Grouting and sealant around sinks, baths or sanitaryware

Detachable plug (e.g. plug on a chain)

Toilet seat

Shower fittings other than taps, hose and head – e.g. slide rail, soap holders

Waste and Drainage

Eligible

Waste pipes from sinks, baths, showers and toilets

Sewerage drains from waste pipes up to where water/sewerage authorities take responsibility

Not eligible

Pipes and drains that are the responsibility of the water/sewerage authority or another organisation

Waste pipes attached to an appliance such as washing machine or dishwasher

Blockages unless confirmed via report to be as a result of defective pipework

Gas supply installation

Eligible

Gas supply pipes from your gas meter into your home

Gas supply pipes up to an appliance connection point

Not eligible

Gas meters or pipework that are the responsibility of the gas provider or another organisation

Meter cupboard door

Oven, hob or cooker

Kitchen appliances

Electricity supply installation

Eligible

Wiring from the meter to the consumer unit (fuse box)

Consumer unit (fuse box)

All wiring to lights and sockets

Sockets including wiring and switches

Wiring to heating or hot water appliances

Light fittings e.g. as far as the bayonet/screw bulb ceiling rose

Not eligible

Electricity meters or wiring that are the responsibility of the electricity provider or another organisation

Meter cupboard door

Light shades/covers

Kitchen appliances

Oven, hob and cooker

Appliances you plug into sockets

Appliances that are hard wired into sockets

Routine maintenance or testing

Heating installation

Eligible

Boiler - any fuel

Water source heat pump systems - all parts

Air source heat pump systems - all parts

Ground source heat pump systems - all parts

Solar panels (Photovoltaic systems) - all parts

Pipework or wiring to radiators, heaters or fixed fires

Gas or electric fire (not portable)

Radiators including towel rails (all parts including valves)

Electric storage heaters

Under floor heating

Programmer/timer

Room thermostat

Not eligible

Portable heaters

Log burners or open fires

Additional heaters or fires that were installed by you or a previous owner and not the original builder

Routine maintenance or servicing

Hot water installation

Eligible

Boiler - any fuel

Water source heat pump systems - all parts

Air source heat pump systems - all parts

Ground source heat pump systems - all parts

Hot water cylinder

All pipework or wiring powering the installation

Not eligible

Portable appliances

Routine maintenance or servicing