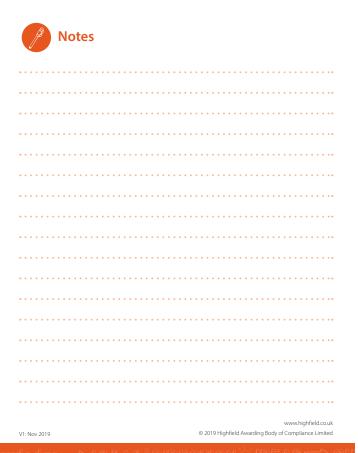
Notes	Think about Professional discussion Level 5 Operations/ Departmental Manager
	On the day of assessment, you will carry out:
	A 30-minute professional discussion
	Face to face or remote
	Under exam conditions
	With an end-point assessor and your line manager (optional)
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Think about
Professional discussion
Level 5 Operations/
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With an end-point assessor and your line manager (optional)

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Do Do	Don't
Reflect on the continuous professional development (CPD) activities you have undertaken	Forget to bring your completed CPD log for the assessor to review
Reflect on the knowledge, skills and behaviours you have developed and how they have supported you in your role and improved your confidence	Forget to tell your colleagues that you are being assessed
Give thorough, but succinct, answers to questions that reflect the level 5 standard	Next steps Results can take up to 12 days to be confirmed
Ensure a quiet room is available and that there are no interruptions	Your manager will inform you of the results Resits

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Sledge => I D E A S ! DIRECTION : | IDEAS => QU Toyment : EXPERTISE & learning (, inspire @engag SINATION : PROGRESS talent => skills : \(\sigma \) socialis

If you do not achieve a pass result on the professional

discussion, you can resit the assessment

