

Paper Code: FA-BSE2991

Level 2

Building Service Engineering Foundation Apprenticeship - Mock Knowledge Test

Information for registered centres

The seal on this examination paper must only be broken by the candidate at the time of the examination.
Under no circumstances should a candidate use an unsealed examination paper.

Information for candidates

Under no circumstances should you, the candidate, use an unsealed examination paper.

This examination consists of **20 multiple-choice** questions.

The minimum pass mark is **12 correct answers**.

The duration of this examination is **60 minutes**.

You are **NOT** allowed any assistance to complete the answers.

You must use a pencil to complete the answer sheet - pens must **NOT** be used.

When completed, please leave the **examination answer sheet (EAS)** on the desk.

EXAMINATION ANSWER SHEET (EAS) INSTRUCTIONS:

For each question, fill in **ONE** answer **ONLY**.

If you make a mistake, ensure you erase it thoroughly.

You must mark your choice of answer by shading in **ONE** answer circle only.

Please mark each choice like this:

01 ☐ A ☐ B ☐ C ☒ D **ANSWER COMPLETED CORRECTLY**

Examples of how NOT to mark your examination answer sheet (EAS). These will not be recorded.

01 ☐ A ☐ B ☐ C ☐ D **DO NOT** partially shade the answer circle
ANSWER COMPLETED INCORRECTLY

01 ☐ A ☐ B ☒ C ☒ D **DO NOT** use ticks or crosses
ANSWER COMPLETED INCORRECTLY

01 ☐ A ☐ B ☐ C ☐ D **DO NOT** use circles
ANSWER COMPLETED INCORRECTLY

01 ☐ A ☐ B ☐ C ☐ D **DO NOT** shade over more than one answer circle
ANSWER COMPLETED INCORRECTLY

All candidates **MUST** sign the Examination Answer Sheet (EAS) in the bottom right-hand corner of the page before leaving the examination room.

1

Which of the following is supported under the current Human Rights Act?

- A. Control of behaviour and decisions
- B. Favours certain people and tasks
- C. Freedom of thought and belief
- D. Removal of workplace rules and policies

2

When disposing of waste, which of the following is a sustainable action?

- A. Burning waste materials at the end of each shift
- B. Collecting all items in the same general skip
- C. Sending all waste to landfill without separation
- D. Sorting materials into the correct recycling containers

3

Which of the following building elements does the current Fire Safety Act cover?

- A. Electrical wiring including ceiling fittings
- B. External walls including flat entrance doors
- C. Flooring materials including carpet underlay
- D. Roof coverings including timber supports

4

How can protective gloves support employees in building services tasks?

- A. By acting as a barrier to hands against sharp materials
- B. By improving visibility when working in low light areas
- C. By providing warmth in cold weather conditions
- D. By reducing hand fatigue during lifting tasks

5

How can employees help keep themselves and others safe?

- A. By leaving tools on workbenches after use
- B. By reporting hazards at the end of the week
- C. By storing materials in front of exits
- D. By wearing protective clothing when required

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Which of the following is a potential sign of anxiety at work?

- A. Checking tools before use
- B. Complaining about long shifts
- C. Having difficulty concentrating
- D. Taking part in safety briefings

7

Which of the following is a benefit of meeting industry standards?

- A. It allows shortcuts to be taken and steps to be missed
- B. It ensures that work is completed to a safe and reliable quality
- C. It guarantees every task is finished on time and error free
- D. It removes the need for inspections and checks to take place

8

When **must** manufacturer's instructions be followed?

- A. When carrying out tasks using tools and machinery
- B. When moving equipment between work areas
- C. When setting up equipment and system controls
- D. When storing tools at the end of the shift

9

Which of the following is a benefit of using personal protective equipment (PPE) correctly?

- A. It ensures tasks are completed faster
- B. It makes the workplace appear more organised
- C. It means less training is required for workers
- D. It reduces the chance of injury at work

10

When given a method statement, which of the following is an employee's responsibility?

- A. Asking colleagues for shortcuts during tasks
- B. Attempting the job from memory of past tasks
- C. Following the working steps described
- D. Highlighting the sections they prefer to follow

11

Why are knee pads used in building service tasks?

- A. To increase comfort when working long shifts
- B. To provide protection during work carried out at floor level
- C. To reduce strain when lifting heavier loads
- D. To support movement when walking across uneven ground

12

How do British Standards support building service tasks?

- A. By defining requirements for product performance checks
- B. By describing personal routines for daily work tasks
- C. By giving practical benchmarks for installation and testing
- D. By setting out guidance for tool selection and storage on projects

13

How can resource use be managed to effectively reduce waste?

- A. By cutting materials to the required size and length
- B. By ordering extra materials and tools to keep on-site
- C. By repeating cuts until the size looks correct
- D. By storing materials in multiple locations

14

Which of the following is good practice for maintaining physical wellbeing at work?

- A. Carrying heavy items without assistance
- B. Hydrating and resting regularly
- C. Lifting items with a bent back
- D. Working through lunch and rest breaks

15

How can employees appropriately challenge inappropriate behaviour?

- A. By asking colleagues to ignore what was said
- B. By confronting the person in front of others
- C. By discussing the issue with others during breaks
- D. By reporting it through workplace procedures

16

Under the current Fire Safety Act, what is a **key** requirement of employees?

- A. Get planning permission before starting daily tasks
- B. Keep exit routes clear from equipment and waste
- C. Leave fire doors propped open during the day
- D. Test fire alarms and systems at the start of each shift

17

What is the **main** purpose of the current Equality Act?

- A. To control the length of working shifts
- B. To ensure every job role has the same pay
- C. To protect individuals from discrimination
- D. To set training targets for new employees

18

Which of the following actions effectively helps prevent pollution while working on-site?

- A. Carrying out work during unsupervised hours
- B. Moving tasks to areas further away from the workplace
- C. Reducing the number of staff and tools in the work area
- D. Using measures to control dust and emissions

19

Why is reporting unsafe conditions important for employee health at work?

- A. It allows action to be taken before harm occurs
- B. It decreases the amount of paperwork completed
- C. It reduces the need for regular breaks
- D. It shows who is responsible for completing tasks

20

Which of the following actions helps employees comply with current Provision and Use of Work Equipment Regulations (PUWER) requirements?

- A. Leaving equipment set up for the next person
- B. Recording who last used each piece of equipment
- C. Reporting damaged equipment to a supervisor
- D. Using equipment before it has been inspected

Level 2

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