

Use the table below to plan and prepare for the competency-based interview

Unit title	Key points to remember	Covered during competency-based interview
Operational management		
Leading people		
Managing people		
Building relationships		
Communication		

Think about **Competency-based interview Level 5 Operations/ Departmental Manager**



On the day of assessment, you will carry out:









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Think about **Competency-based interview Level 5 Operations/ Departmental Manager**



On the day of assessment, you will carry out:



A 60-minute competency-based interview



Face to face



Under exam conditions



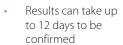
With an end-point assessor and your line manager (optional)

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Do Do
Review the criteria associated with the competency-based interview - this can be found in the EPA kit
Use the planner to plan how you will evidence the skills you have that are associated with the competency-based interview
Ensure a quiet room is available and that there are no interruptions
Detail your real-life experiences and evidence-based practice
Refer to relevant theories, models and tools that support your real-life experiences
Give thorough, but succinct, answers to questions that reflect the level 5 standard



Next steps



 Your manager will inform you of the results



Resits

 If you do not achieve a pass result on the direct observation you can resit the assessment

Do Do	Don't
Review the criteria associated with the competency-based	Forget to plan
interview - this can be found in the EPA kit	Forget to tell your colleagues that you are being assessed
Use the planner to plan how you will evidence the skills	Forget that all questions must be answered in the time
you have that are associated with the competency-based interview	allocated for the assessment
_	Be afraid to refer to the successes of your team
Ensure a quiet room is available and that there	that demonstrate your competency
are no interruptions	



Next steps

if you don't understand them

- Results can take up to 12 days to be confirmed
- Your manager will inform you of the results



Be afraid to ask the end-point assessor to clarify questions

Resits

If you do not achieve a pass result on the direct observation you can resit the assessment

Detail your real-life experiences and evidence-based

Give thorough, but succinct, answers to questions

Refer to relevant theories, models and tools that support

practice

your real-life experiences

that reflect the level 5 standard

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