

Think about  
Simulated observation and questioning  
Level 2 Pharmacy Services Assistant  
AP01



On the day of assessment, you will carry out:



2 30-minute simulated observations and Q&A



Face-to-face



In your workplace



With an end-point assessor



### Key point

You will need to ensure that you have a stock order ready to check in and that a final accuracy checker is available.



## Do

- Review the criteria associated with the observation - this can be found in the EPA-kit
- Use the planner to plan how you will demonstrate the skills you have that are associated with the simulated observation
- Be prepared to demonstrate your practice on a 'dummy' patient
- Be prepared to answer questions that your end-point assessor may have
- Make sure you use the time allocated to you for reading the information provided prior to starting each task



## Don't

- Forget to plan
- Forget to tell your colleagues and other relevant people that you are being observed
- Forget to bring your ID



## Next steps

- Results can take up to 12 working days to be confirmed
- Your manager/training provider will inform you of the results



## Resits

- If you do not achieve a pass result on the simulated observation you can resit the assessment



**Use the table below to plan and prepare for the simulated observation**

Standard area	Key points to remember
Dispensing and supply of medicines and medicinal products	

**Team Work**

**Communication,  
pharmacy law  
and ethics**

