

Paper Code: FA-BSE2992**Level 2**

Building Service Engineering Foundation Apprenticeship - Mock Knowledge Test

Information for registered centres

The seal on this examination paper must only be broken by the candidate at the time of the examination.
Under no circumstances should a candidate use an unsealed examination paper.

Information for candidates

Under no circumstances should you, the candidate, use an unsealed examination paper.

This examination consists of **20 multiple-choice** questions.

The minimum pass mark is **12 correct answers**.

The duration of this examination is **60 minutes**.

You are **NOT** allowed any assistance to complete the answers.

You must use a pencil to complete the answer sheet - pens must **NOT** be used.

When completed, please leave the **examination answer sheet (EAS)** on the desk.

EXAMINATION ANSWER SHEET (EAS) INSTRUCTIONS:

For each question, fill in **ONE** answer **ONLY**.

If you make a mistake, ensure you erase it thoroughly.

You must mark your choice of answer by shading in **ONE** answer circle only.

Please mark each choice like this:

01 ☐ A ☐ B ☐ C ☒ **ANSWER COMPLETED CORRECTLY**

Examples of how NOT to mark your examination answer sheet (EAS). These will not be recorded.

01 ☐ A ☐ B ☐ C ☐ **DO NOT** partially shade the answer circle
ANSWER COMPLETED INCORRECTLY

01 ☐ A ☐ B ☒ ☒ **DO NOT** use ticks or crosses
ANSWER COMPLETED INCORRECTLY

01 ☐ A ☐ B ☐ C ☐ **DO NOT** use circles
ANSWER COMPLETED INCORRECTLY

01 ☐ A ☐ B ☒ ☒ **DO NOT** shade over more than one answer circle
ANSWER COMPLETED INCORRECTLY

All candidates **MUST** sign the Examination Answer Sheet (EAS) in the bottom right-hand corner of the page before leaving the examination room.

1

How can employees reduce the risk of falling when working above ground level?

- A. By choosing ladders that are the easiest to move around
- B. By climbing up equipment while holding tools in their hands
- C. By selecting the appropriate access equipment for the task
- D. By working on platforms that do not have guard rails

2

Which regulation ensures fair treatment for staff employed on contracts with a set end date?

- A. The Employment Rights (Flexible Working) Regulations
- B. The Fixed-term Employees (Prevention of Less Favourable Treatment) Regulations
- C. The Health and Safety (Consultation with Employees) Regulations
- D. The Part-time Workers (Prevention of Less Favourable Treatment) Regulations

3

What is the **main** reason for wearing reinforced toe cap boots during building services tasks?

- A. To keep feet warm when working in the cold
- B. To make walking more comfortable
- C. To prevent slipping on wet surfaces
- D. To protect against heavy objects falling on feet

4

Which of the following is a safe way to deal with hazardous gases?

- A. Collecting them using the correct equipment
- B. Mixing them together with cleaning materials
- C. Moving them around in unsealed containers
- D. Releasing them directly into outdoor spaces

5

Who **must** mental or physical health concerns be reported to?

- A. A client or customer visiting the workplace
- B. A colleague working in the same team
- C. A friend outside of work
- D. A manager or supervisor

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When taking part in a fire drill, which of the following is an employee's responsibility?

- A. To collect personal belongings from lockers
- B. To finish tasks before leaving the area
- C. To follow the evacuation process provided
- D. To wait for the managers to leave first

7

Which of the following actions supports sustainable working practices?

- A. Disposing of recyclable items in general waste
- B. Leaving machinery running when not in use
- C. Ordering extra supplies to avoid running short
- D. Using resources carefully to minimise waste

8

Which of the following typically indicates that a colleague is experiencing fatigue?

- A. Asking for extra time to complete projects
- B. Increasing attendance at social activities
- C. Losing focus during normal tasks
- D. Requesting additional overtime shifts

9

Under the current Control of Asbestos Regulations, what **must** employers do?

- A. Apply measures to manage exposure
- B. Arrange training on the use of scaffolding
- C. Keep records for noise monitoring on-site
- D. Maintain records for work equipment checks

10

Which of the following items helps protect employees from harmful dust?

- A. Ear defenders
- B. High-visibility jackets
- C. Respiratory equipment
- D. Safety helmet

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How do the current Construction (Design and Management) Regulations affect day-to-day work?

- A. They apply only when equipment is being tested
- B. They focus on task performance after completion
- C. They replace the need for internal reporting processes
- D. They require clear instructions before tasks begin

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How can the safe use of equipment be supported in the workplace?

- A. By arranging tools by size on a bench
- B. By following a method statement provided by the employer
- C. By leaving tools on during breaks
- D. By storing spare accessories in cupboards for later use

13

Which of the following are **all** protected characteristics under the current Equality Act?

- A. Age, race and sexual orientation
- B. Disability, income and weight
- C. Language, beliefs and political views
- D. Occupation, accent and religion

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How does the current Building Safety Act affect building service projects?

- A. By deciding the type of welfare facilities on-site
- B. By enforcing training for the use of lifting equipment
- C. By improving the rules for fire protection measures
- D. By setting limits for exposure to hazardous substances

15

How can individuals support inclusion in the workplace?

- A. By choosing to always work with familiar colleagues
- B. By controlling who can share ideas during discussions
- C. By expecting everyone to behave in the same manner
- D. By treating everyone fairly despite their characteristics

16

Which of the following is an appropriate place to store safety glasses when they are not being used?

- A. In a container used to store tools
- B. Inside a protective storage case
- C. On a shelf that holds site paperwork
- D. On top of unused equipment

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How can an employee reduce the risks when working with hazardous substances?

- A. By checking labels before using each container
- B. By keeping the containers open during tasks
- C. By storing chemicals in unlabelled bottles
- D. By working in areas with poor ventilation

18

Why is it important to encourage conversations about mental health in the workplace?

- A. To eliminate sick days
- B. To improve staff training
- C. To monitor staff performance
- D. To reduce stigma

19

What is the purpose of industry Codes of Practice?

- A. To decide how often equipment needs replacing
- B. To give practical guidance on carrying out technical tasks
- C. To outline the procedures for site record keeping
- D. To provide steps for scheduling routine inspections

20

How can employees show environmental awareness while working on-site?

- A. By allowing wastewater to run into unsuitable drains
- B. By carrying out daily tasks in poorly ventilated areas
- C. By checking spill kits are readily available for use
- D. By placing chemical containers in regular skips







**Level
2**



Highfield Qualifications

Highfield ICON
First Point
Balby Carr Bank
Doncaster
South Yorkshire
DN4 5JQ
United Kingdom

01302 363277
info@highfield.co.uk
www.highfieldqualifications.com