

Highfield Level 3 End-point Assessment for ST0973 Information Communications Technician – Digital Communications Technician

Mock Assessment Materials

Project report with questioning

Core			
Ref	Pass criteria	Achieved	Not achieved
PR1	Identifies and applies valid approaches to documenting tasks, findings, actions and outcomes. (K12)		
PR2	Demonstrates how they establish and diagnose the extent of the IT support task, in line with the organisation's policies and SLA's. (S10)		
PR3	Evidence how they provide remote/face-to-face support to resolve customer requirements. (S11)		
PR4	Demonstrates an approach to their own work and that of coworkers which reflects the HSE policies of the industry and organisation. (S12)		

Digital Communications Technician			
Ref	Pass criteria	Achieved	Not achieved
PRD1	Explains the basic elements of network communication architectures. (K37)		
PRD2	Outlines the purpose of digital communications technologies in general and within the project. (K41)		
PRD3	Describes the factors affecting network performance within the project. (K42)		
PRD4	Defines the principles of digital test and diagnostic equipment applying selected tools and equipment to resolve communications and/or telecommunications issues. (K43, S29)		

PRD5	Demonstrates basic telecommunications activities, in response to an allocated task, designated responsibilities, instructions or a customer's requirements. (S30)		
Ref	Distinction criteria	Achieved	Not achieved
PRD6	Evaluates and applies a range of tools and or diagnostic equipment, for example, Hardware or Software components, to resolve Communications or Telecommunications requirements. (K43, S29)		