

Think about
Question and Answer
Level 2 FA0004 Hardware,
Network and Infrastructure
v1.0



On the day of this assessment, you will carry out:



A 30-minute question and answer session



Remote or face-to-face



**In a suitable, controlled environment free from
distraction**



Marked by Highfield Assessment



Key point

The questions can be asked by the provider and the answers recorded and submitted to Highfield. Alternatively, the questions can be asked by a Highfield assessor.



Do

- Review the skills statements associated with the question and answer - these can be found in the assessment specification and in the table at the end of this document
- Review relevant legislations, regulations and your organisation's policies and procedures
- Ensure a quiet room is available and that there are no interruptions
- Be prepared to answer at least 2 questions and any follow-up questions that your assessor may ask



Don't

- Forget to bring your ID
- Forget to plan



Next steps

- Results can take up to 7 working days to be confirmed
- Your manager or provider will inform you of the results



Reattempts

- If you do not achieve a pass result on the question and answer, you can reattempt the assessment.



Use the table below to plan and prepare for the question and answer

(*) Knowledge and skills statements which offer opportunities to develop functional English and maths are identified with an asterisk.

Once completed, this table can be brought to the question and answer session. You may refer to it to support your answers.

Skills statements	Key points to remember
AO1- Health, safety, security and ethical use	
S1 Comply with health and safety and security requirements.*	
S8 Safe and ethical use of emerging technologies.	