

Think about  
Professional discussion  
Level 2 Express delivery operative



On the day of this assessment you will carry out:



A 40-minute professional discussion



Face-to-face or remote



Under exam conditions



With an end-point assessor



### Key point

You have the option to bring a completed work project with you to your assessment.



## Do

- ☐ Review the criteria associated with the professional discussion -  
this can be found in the EPA-kit
- ☐ Review relevant legislation, regulations and your organisation's  
policies and procedures
- ☐ Have copies of your notes available, remember these should be  
brief and not paragraphs of information
- ☐ Make sure you have a quiet room available
- ☐ Inform your colleagues about the assessment and remind them  
that you can't be disturbed or interrupted
- ☐ Talk about your achievements and experience relating to  
your job role
- ☐ Talk about and reflect on your personal development



## Don't

- ☐ Forget to plan
- ☐ Forget to reflect on your behaviours
- ☐ Forget to relax and enjoy your assessment



## Next steps

- Results can take up to 12 days to be confirmed.
- Your manager will inform you of the results.



## Resits

- If you do not achieve a pass result on the professional discussion you can resit the assessment.



## Notes

