

Carbon Reduction Plan

Supplier name

Turning Point (company no. 00793558) & Turning Point (Services) Limited (company no. 02166697) together (the “Group”)

Publication date: May 2025

Review date: September 2026

This Carbon Reduction Plan complies with PPN 06/21 as published by the Cabinet Office in June 2021. This document will be reviewed and updated annually in line with the Annual Report.

Commitment to achieving Net Zero

The Group is committed to building a clear strategy and plan to drive decarbonisation and broader sustainability based on those factors that are most material. The Group is fully committed to achieving Net Zero emissions by 2050, in line with the Climate Change Act 2008.

Baseline Emissions Footprint

Baseline emissions are a record of the greenhouse gases that have been produced in the past and were produced prior to the introduction of any strategies to reduce emissions. Baseline emissions are the reference point against which emissions reduction can be measured.

Baseline Year: 2020 has been selected as the baseline year. Unless otherwise stated all metrics in this document run to the Groups 12-month fiscal period, 1 April to 31 March	
Additional Details relating to the Baseline Emissions calculations.	
The greenhouse gas emissions for the Group were 2,292 tCO ₂ e for the financial year 1 April 2019 to 31 March 2020. This figure includes all material Scope 1, 2 plus Scope 3 emissions as required to be disclosed by legislation.	
Baseline year emissions:	
EMISSIONS	TOTAL (tCO₂e)
Scope 1	1,189
Scope 2	714
Scope 3 (Included Sources)	389

Notes:	
This table reflects location-based emissions reportable under SECR. An ‘operational control’ approach has been used to define the Greenhouse Gas emissions boundary. This approach captures emissions associated with the operation of all buildings, including the emissions associated with electricity and natural gas consumption, kerosene combustion, travel in company-operated leased transport and employee-owned vehicles used for company business.	
Total Emissions	2,292

Current Emissions Reporting

Reporting Year: March 2025	
EMISSIONS	TOTAL (tCO₂e)
Scope 1^{note 1}	1,000
Scope 2^{note 2}	490
Scope 3^{note 3}	412
Notes	
This table only includes emissions reportable under SECR and may not reflect the entire carbon footprint of the organisation.	
This table reflects location-based emissions reportable under SECR. An ‘operational control’ approach has been used to define the Greenhouse Gas emissions boundary. This approach captures emissions associated with the operation of all buildings, including the emissions associated with electricity and natural gas consumption, kerosene combustion, travel in company-operated leased transport and employee-owned vehicles used for company business.	
Work is ongoing to synthesise available data and develop a more granular understanding of the drivers of emissions in Scope 3 categories. This data driven insight will then enable reporting that reflects the full subset of Scope 3 emissions required under PPN 06/21.	
Total Emissions	1,903

¹ Scope 1: Natural gas and company-operated transport.

² Scope 2: Electricity.

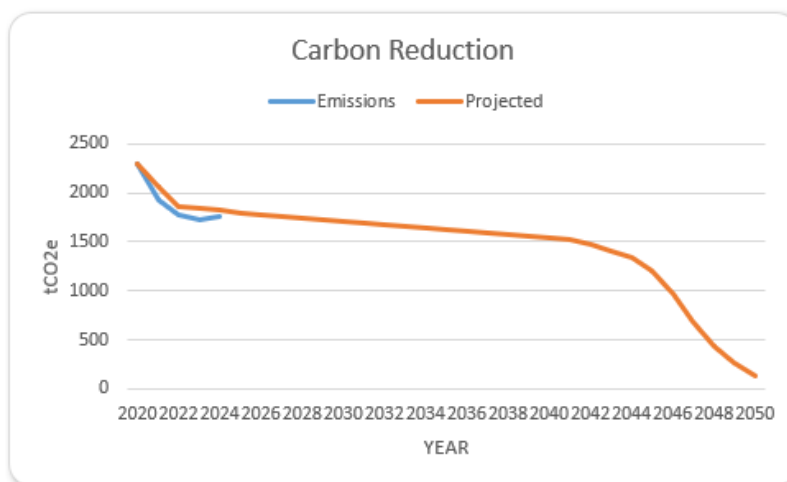
³ Scope 3: Losses from electricity distribution and transmission, private vehicles used for business travel.

Emissions reduction targets

In order to continue our progress to achieving Net Zero, the Group has adopted the following carbon reduction targets. These targets do not include business growth.

Carbon emissions are projected to decrease over the next five years to 1,730 tCO₂e by 2029. This is a reduction of 23% from baseline.

Progress against these targets can be seen in the graph below:



Note: the above graph includes Scope 1, 2 & 3 based on SECR emissions

Carbon Reduction Projects

Completed Carbon Reduction Initiatives

The following environmental management measures have been completed or implemented since the 2020 baseline.

The carbon emission reduction achieved by these schemes is reflected in the above chart and the measures will be in effect when performing the contract.

- The Company has successfully achieved ISO14001 certification annually since 2005;
- Workforce awareness and engagement are proactively weaved into agendas, training and communication channels boosting the Groups shared sense of purpose and internal resource support from across the business has been allocated, strengthening the Environmental Management Group;
- Payroll has moved to E-P45's, pension communications with members are now in electronic contract format and both eligibility-to-work documents and the Return-to-Work interview have been digitalised;
- An electric vehicle salary sacrifice scheme is available to colleagues;
- Community interest platforms raise awareness and encourage engagement in delivering reductions in environmental impact;
- The Group supports the Climate Change Charter: Royal Pharmaceutical Society and Pharmacy Declares (See [here](#));

- A programme of increased environmental awareness, waste segregation and responsible waste capture has been developed, and best practice solutions are continually under review;
- Health information technology has been implemented and a new care management system, Nourish, has removed the need for up to 90% of paper Care Plans;
- The Group has migrated from an on-premises data centre architecture to co-located facilities offering industry leading power usage effectiveness;
- The Group migrated to 'cloud' technology hosted by Microsoft 365 and key vendor Oracle which is a more sustainable computing platform;
- Adobe Sign was introduced for digital signatures to save paper on many other forms of documentation. Over 2,600 documents were signed using Adobe Sign in 2023-24;
- The Group works with partners to reduce E Waste for broken or redundant equipment and work is ongoing to implement a sustainable programme of collection and recycling for decommissioned IT kit peripherals;
- All confidential waste is recycled;
- The Group moved to Microsoft Teams, providing cross-device digital access to back-office documents and information and as we migrate away from local file shares usage is expected to increase, reducing travel for many meetings (73,500 Teams meetings in 2023-24);
- Moved to smaller office in Manchester in January 2023 thereby saving 441 tCO₂e per year;
- Moved to a smaller head office in March 2023 thereby saving 260 tCO₂e per year;
- In one of the properties that we own, Penywern, the property was decarbonised by installing electric heating during a refurbishment project;
- Embedded understanding of the impact on the environment within Turning Point Procurement processes and within supplier onboarding, sourcing and the payment process through to contract management;
- In February 2021 the Company entered into a green electricity contract (REGO certified) with SSE for certified⁴ 100% green electricity and constitutes around three quarters of the Company electricity consumption;
- In August 2024, 31% of the Company estate has automated meter reading capability;
- Further work is being carried out to develop a more granular understanding of the drivers of emissions including category 1 purchased goods and services.

In the future, we hope to implement further measures such as:

- We will use our influence wherever possible in order to reduce our emissions which arise from the heating systems used by the landlords across the property estate of the Group at the earliest opportunity;

⁴ Wind & hydro assets matched to Renewable Energy Guarantees of Origin (REGOs) enabling zero emission reporting for Scope 2

- Every opportunity will be used to assess the potential environmental impact of replacing or renewing equipment and all refurbishment and fit outs carried out mindful of the impact of these works;
- Where possible opportunities related to energy reduction across the estate will be optimised including LED lighting upgrades, HVAC optimisation & controls and improved insulation;
- We will engage with our suppliers to encourage carbon reduction behaviours and be selective about working with suppliers with sophisticated carbon reduction measures, ensuring they can provide suitable assurance on the environmental sustainability of their products and services;
- Where practical and economically viable, we will select suppliers of products and services with a lower environmental impact and avoiding products and services which contain substances harmful to the environment.
- We will investigate the pitfalls and opportunities of carbon offsetting schemes.

Leadership

The Board of Turning Point has given, and will continue to give, its full support to this Carbon Reduction Plan required to achieve its Net Zero ambitions. The Board will have oversight and scrutiny via regular updates from the Environmental Management Group on progress towards net zero.

Declaration and Sign Off

This Carbon Reduction Plan has been completed in accordance with PPN06/21 and associated guidance and reporting standard for Carbon Reduction Plans.

Emissions have been reported and recorded in accordance with the published reporting standard for Carbon Reduction Plans and the GHG Reporting Protocol corporate standard⁵ and uses the appropriate Government emission conversion factors for greenhouse gas company reporting⁶.

Scope 1 and Scope 2 emissions have been reported in accordance with Streamlined Energy Carbon Reporting (“SECR”) requirements, and we are developing capabilities to effectively report on the subset of scope 3 emissions in accordance with the published reporting standard for Carbon Reduction Plans and the Corporate Value Chain (Scope 3) Standard⁷.

This Carbon Reduction Plan has been reviewed and approved by the board of directors of Turning Point on behalf of the Group on 13 May 2025.

On behalf of the Supplier:

Philip Newton
Director of Corporate Governance
13 May 2025

⁵<https://ghgprotocol.org/corporate-standard>

⁶<https://www.gov.uk/government/collections/government-conversion-factors-for-company-reporting>

⁷<https://ghgprotocol.org/standards/scope-3-standard>