

Carbon Reduction Plan

Supplier name: Turning Point (company no. 00793558) & Turning Point (Services) Limited (company no. 02166697) together (the “Group”)

Publication date: September 2026

Commitment to achieving net zero

The Group is committed to building a clear strategy and plan to drive decarbonisation and broader sustainability based on those factors that are most material. The Group is fully committed to achieving Net Zero emissions by 2050, in line with the Climate Change Act 2008.

Baseline emissions footprint

Baseline emissions are a record of the greenhouse gases that have been produced in the past and were produced prior to the introduction of any strategies to reduce emissions. Baseline emissions are the reference point against which emissions reduction can be measured.

Baseline Year: 2020 has been selected as the baseline year. Unless otherwise stated all metrics in this document run to the Groups 12-month fiscal period, 1 April to 31 March	
Additional Details relating to the Baseline Emissions calculations.	
The greenhouse gas emissions for the Group were 2,292 tCO ₂ e for the financial year 1 April 2019 to 31 March 2020. This figure includes all material Scope 1, 2 plus Scope 3 emissions as required to be disclosed by legislation.	
Baseline year emissions:	
Emissions	TOTAL (tCO₂e)
Scope 1	1,189
Scope 2	714
Scope 3 (Included Sources)	389

Notes:	
This table reflects location-based emissions reportable under SECR. An ‘operational control’ approach has been used to define the Greenhouse Gas emissions boundary. This approach captures emissions associated with the operation of all buildings, including the emissions associated with electricity and natural gas consumption, kerosene combustion, travel in company-operated leased transport and employee-owned vehicles used for company business.	
Total Emissions	2,292

Current emissions reporting

Reporting Year: March 2026	
Emissions	TOTAL (tCO ₂ e)
Scope 1 ^{note 1}	965
Scope 2 ^{note 2}	449
Scope 3 ^{note 3} (Included Sources ⁴)	393
Notes This table only includes emissions reportable under SECR and may not reflect the entire carbon footprint of the organisation. This table reflects location-based emissions reportable under SECR. An ‘operational control’ approach has been used to define the Greenhouse Gas emissions boundary. This approach captures emissions associated with the operation of all buildings, including the emissions associated with electricity and natural gas consumption, kerosene combustion, travel in company-operated leased transport and employee-owned vehicles used for company business. Work is ongoing to synthesise available data and develop a more granular understanding of the drivers of emissions in Scope 3 categories. This data driven insight will then enable reporting that reflects the full subset of Scope 3 emissions required under PPN 006.	
Total Emissions	1,807

Emissions reduction targets

In order to continue our progress to achieving net zero, we have adopted the following carbon reduction targets.

We project that carbon emissions will decrease over the next five years to 1,713 tCO₂e by 2030. This is a reduction of 25% from baseline⁵.

¹ Scope 1: Natural gas and company-operated transport.

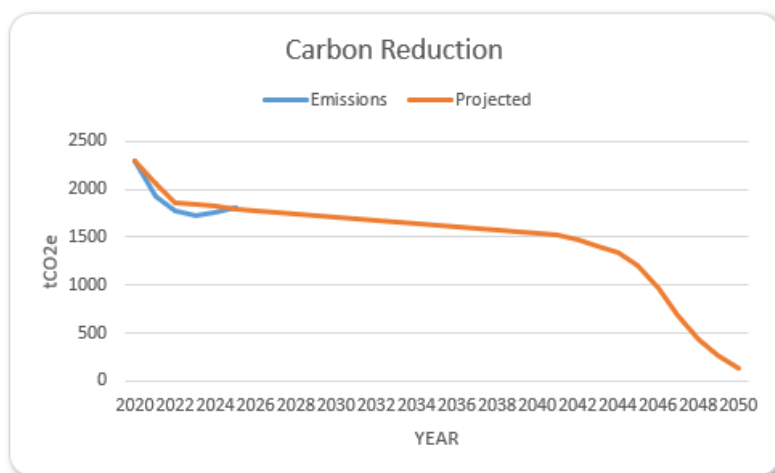
² Scope 2: Electricity.

³ Scope 3: Losses from electricity distribution and transmission, private vehicles used for business travel.

⁴ Included sources = Of the five Scope 3 categories required for Carbon Reduction Plan reporting, we currently report emissions associated with Business Travel (private vehicles). The remaining four categories, Upstream Transportation and Distribution, Waste Generated in Operations, Employee Commuting and Downstream Transportation and Distribution, are not currently reported due to data availability and quality challenges. We are actively working to enhance our data collection processes and reporting capabilities to enable the inclusion of these categories in future reporting periods.

⁵ This reduction does not take into account business growth during that period which would increase emissions.

Progress against these targets can be seen in the graph below:



Note: the above graph includes Scope 1,2 & 3 based on SECR emissions

Carbon reduction projects

Completed carbon reduction initiatives

The following environmental management measures and projects have been completed or implemented since the 2020 baseline.

The carbon emission reduction achieved by these schemes is reflected in the above chart and the measures will be in effect when performing the contract.

- The Company has successfully achieved ISO14001 certification annually since 2005;
- Workforce awareness and engagement are proactively weaved into agendas, training and communication channels boosting the Groups shared sense of purpose and internal resource support from across the business has been allocated, strengthening the Environmental Management Group;
- Payroll has moved to E-P45's, pension communications with members are now in electronic contract format and both eligibility-to-work documents and the Return-to-Work interview have been digitalised;
- An electric vehicle salary sacrifice scheme is available to colleagues;
- Community interest platforms raise awareness and encourage engagement in delivering reductions in environmental impact;
- The Group supports the Climate Change Charter: Royal Pharmaceutical Society and Pharmacy Declares (See [here](#));
- A programme of increased environmental awareness, waste segregation and responsible waste capture has been developed, and best practice solutions are continually under review;
- Health information technology has been implemented and a new care management system, Nourish, has removed the need for up to 90% of paper Care Plans;
- The Group has migrated from an on-premises data centre architecture to co-located facilities offering industry leading power usage effectiveness;

- The Group migrated to 'cloud' technology hosted by Microsoft 365 and key vendor Oracle which is a more sustainable computing platform;
- The Group works with partners to reduce e-waste for broken or redundant equipment and work is ongoing to implement a sustainable programme of collection and recycling for decommissioned IT kit peripherals;
- All confidential waste is recycled;
- We have implemented Docman, Summary Care Records and NHS Emails in our community drug and alcohol services. These remove the need for hard copy printing and posting of client related documents.
- Moved to smaller office in Manchester in January 2023 thereby saving 441 tCO₂e per year;
- Moved to a smaller head office in March 2023 thereby saving 260 tCO₂e per year;
- In one of the properties that we own, Penywern, the property was decarbonised by installing electric heating during a refurbishment project;
- Embedded understanding of the impact on the environment within Turning Point Procurement processes and within supplier onboarding, sourcing and the payment process through to contract management;
- In February 2021 the Company entered into a green electricity contract (REGO certified) with SSE for certified⁶ 100% green electricity and constitutes around three quarters of the Company electricity consumption;
- Adobe Sign was introduced for digital signatures to save paper on many other forms of documentation. Over 2,350 documents were signed using Adobe Sign in 2025-26;
- The Group moved to Microsoft Teams, providing cross-device digital access to back-office documents and information and as we migrate away from local file shares usage is expected to increase, reducing travel for many meetings (more than 92,450 Teams meetings in 2025-26);
- Further work is being carried out to develop a more granular understanding of the drivers of emissions including category 1 purchased goods and services.

Future carbon reduction initiatives

In the future we hope to implement further measures such as:

- We will use our influence wherever possible in order to reduce our emissions which arise from the heating systems used by the landlords across the property estate of the Group at the earliest opportunity;
- Every opportunity will be used to assess the potential environmental impact of replacing or renewing equipment and all refurbishment and fit outs carried out mindful of the impact of these works;

⁶ Wind & hydro assets matched to Renewable Energy Guarantees of Origin (REGOs) enabling zero emission reporting for Scope 2

- Where possible opportunities related to energy reduction across the estate will be optimised including LED lighting upgrades, HVAC optimisation & controls and improved insulation;
- We will engage with our suppliers to encourage carbon reduction behaviours and be selective about working with suppliers with sophisticated carbon reduction measures, ensuring they can provide suitable assurance on the environmental sustainability of their products and services;
- Where practical and economically viable, we will select suppliers of products and services with a lower environmental impact and avoiding products and services which contain substances harmful to the environment.
- We will investigate the pitfalls and opportunities of carbon offsetting schemes.

Leadership

The Board of Turning Point has given, and will continue to give, its full support to this Carbon Reduction Plan required to achieve its Net Zero ambitions. The Board will have oversight and scrutiny via regular updates from the Environmental Management Group on progress towards Net Zero.

Declaration and sign off

This Carbon Reduction Plan has been completed in accordance with PPN 006 and associated guidance and reporting standard for Carbon Reduction Plans.

Emissions have been reported and recorded in accordance with the published reporting standard for Carbon Reduction Plans and the GHG Reporting Protocol corporate standard⁷ and uses the appropriate government emission conversion factors for greenhouse gas company reporting.⁸

Scope 1 and Scope 2 emissions have been reported in accordance with SECR requirements (where required), and the required subset of Scope 3 emissions have been reported in accordance with the published reporting standard for Carbon Reduction Plans and the Corporate Value Chain (Scope 3) Standard.⁹

This Carbon Reduction Plan has been reviewed and signed off by the board of directors of Turning Point on behalf of the Group on 8 September 2026.

Signed on behalf of the supplier:

Philip Newton

Director of Corporate Governance

8 September 2026

⁷ <https://ghgprotocol.org/corporate-standard>

⁸ www.gov.uk/government/collections/government-conversion-factors-for-company-reporting

⁹ <https://ghgprotocol.org/standards/scope-3-standard>