

Angie Chillingworth - Meet the Chair

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My name is Angie Chillingworth, I'm chair of the Scrutiny panel and I'm also an SNG customer.

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So I'm really excited to meet the new people that are joining the panel and exploring what skills they've got, so that we can actually improve how scrutiny works - for both Sovereign and for the customer - as an outcome.

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I joined the RBP or Resident Board Partnership in 2021.

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Although I stayed doing that for about 18 months.

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I felt it really wasn't using my skills for the best and, being a nosy lady, I thought the scrutiny panel would be better for me and I felt that I had enough knowledge but still eager to learn and actually take it forward.

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So that's why I thought I'd like to improve how scrutiny works.

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I think in the past it's always been a bit low and people's thoughts.

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I want to bring it up to make sure that the voice of residents are heard and the customer are heard, but also allows for effective change if need be in the process or service delivery or even as far as improving things for the staff of SNG as well, because that's really important to me as well.

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It's been nice to meet new people and to see what's coming up ahead.

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I think it's going to be some really good times ahead, so.