

Lauren Mathurin - Meet the Vice-Chair

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I'm Lauren Mathurin, I'm from London and I'm the Vice Chair of the Customer Influence Panel.

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So I've never engaged with a Sovereign Network Group before, other than as a resident.

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So I'm very excited to see how the how things are run on the other side.

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My first impressions of the panel are that it's quite a diverse team, so there'll be a lot of diversity of thought.

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There's a lot of different types of tenants: so some from shared ownership, some from social housing.

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And so we'll get a good overview from everyone and hopefully influence in the right way.

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So I applied for the panel because I want to be able to help make a change.

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I have a vested interest as a resident myself, but also I wanted to increase my personal development as well in this type of area, and I think that I've got a lot of transferable skills that I can bring to the panel.

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One thing I'd like to achieve at the end of my time on the panel is being able to see some tangible changes.

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So this isn't a time for lip service or just sitting around talking.

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This is a time to actually make some changes and it'd be good to be able to have those as measurable targets at the end of the time.

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I'm feeling really excited.

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I think there's so much to learn at the moment, but there's so much to do as well, which is really exciting.