

## Jackie Dunn - Meet the Chair

0:00

Jackie Dunn - I'm from the New Forest in Hampshire and I'm the chair of the Customer Influence Panel.

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I'm really excited. I'm looking forward to the challenges that lie ahead.

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My past experience: I've chaired many roles, have been in the social housing sector.

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I've also been sat on the Board of governance and I just thought this is really exciting challenge ahead.

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I formed a new panel previously and took that forward when scrutiny was first introduced and I feel like I've got the skills to make it happen and make it work and improve services for residents.

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I'm hoping to achieve a really strong, robust panel that challenges in a constructive way and that we see ultimately, at the end, all services improve to the benefit of residents and also to the organisation.