

Privacy Statement 'Civinc'

Date: 30 March 2026, v0.9 EN

VU Amsterdam has chosen to support online education with specific tools that stimulate students to study effectively and attractively and that provide teachers with insight into study behavior and the quality of processing information from study sources (books, articles, messages, videos, etc.).

VU Amsterdam considers privacy important and therefore handles your personal data with care. In this Privacy Statement we describe what happens to your personal data and how your privacy is safeguarded when you work in the Civinc program.

1. Who is responsible for processing my personal data?

The Stichting VU (hereinafter referred to as: **VU**) - which maintains the Vrije Universiteit Amsterdam - is responsible for the data processing operations described in this privacy statement. VU Amsterdam has a legal duty to ensure that your personal data is processed in accordance with applicable privacy legislation, including the General Data Protection Regulation (GDPR).

2. For what purpose will my personal data be processed and on what legal basis?

We process your personal data on the lawful ground of 'legitimate interest' (article 6.1 (f) GDPR). Legitimate interest means that the processing is necessary to promote a legitimate interest and that your rights and freedoms are sufficiently safeguarded. The legitimate interest concerns the realization of optimal education.

More specifically, the objectives of the processing are as follows:

- a. stimulate the development of A Broader Mind;
- b. stimulate argumentation skills.

3. Which (categories of) personal data are processed?

If you work in Civinc, the VU processes the following personal data:

- a. the IP address of the computer to which your computer/laptop is connected (for the proper functioning of the system);
- b. answers to questions;
- c. text of conversations.

4. Who has access to my personal data?

Civinc has access to anonymized data for administrative purposes and to improve its system.

5. Will my personal information be shared with third parties?

The personal data collected within the framework of the purposes are stored on secure servers of the company Civinc and its subcontractors. Civinc is the company that supplies the Civinc tool used by VU Amsterdam.

VU Amsterdam has entered into a processing agreement with Civinc to ensure that your personal data is processed carefully, securely and in accordance with GDPR. This agreement also states that Civinc and its subcontractors (sub-processors) may never process personal data for their own purposes and may only act in accordance with instructions from VU Amsterdam.

In principle, your personal data will not be further shared with other third parties, unless VU Amsterdam is required to do so by law or a court order.

6. Will my personal data be transferred to countries outside the European Union?

No, your personal data will not be transferred outside of the European Union.

7. How long will my personal data be stored?

We do not retain your personal information longer than necessary to achieve the purpose stated. The data will be kept for a maximum of one year or as determined by law.

8. How will my personal data be secured?

VU Amsterdam takes appropriate technical and organizational measures to protect your personal data against loss and any form of unlawful processing.

9. Who can I contact if I have questions about the processing of my personal data?

If you have any questions about the way your personal data is processed, please contact silvester.draaijer@vu.nl or 020-5989429.

10. How can I exercise my privacy rights?

On the basis of the GDPR you have - subject to certain conditions - the right to access your personal data processed, the right to correct your personal data if they contain factual inaccuracies, the right to delete your personal data, the right to limit the processing of your personal data and the right to object to the processing of your personal data.

If you wish to exercise these privacy rights, you may notify the VU Data Protection Officer via:

Data Protection Officer
De Boelaan 1105
1081 HV AMSTERDAM

functionarisgegevensbescherming@vu.nl

To be able to process the application, you will be asked to identify yourself. This way it will be checked if the request is made by the right person. If you are not satisfied with the way in which we handle your personal data, you also have the right to file a complaint with the Personal Data Authority.
