

## Regulation for the Disabled Service

- 1. The accreditation service for AC Milan home matches is reserved for disabled fans in possession of a certificate certifying a 100% civil disablement with a right to continuous assistance, with it necessary for the condition to be reported on the certificate uploaded online.
- 2. For reasons of safety and accessibility, specific seats within the stadium are reserved for disabled fans, subject to quotas according to current legislation and <u>subject to availability</u>.
- 3. Ordinary tickets alone do not allow wheelchair access to the stadium.
- 4. In order to avail of the accreditation, you must register for the online accreditation service and fill in all the required fields with your personal data, taking care to upload a copy of the certificate of 100% civil disablement with a right to continuous assistance in the relevant section (the condition must be reported on the certificate itself).
- 5. Registration to the accreditation system and the uploading of the certificate of disability must be done only once, during registration.
- 6. For <u>foreign fans</u> it is required to upload the certificate of disability translated into Italian and compliant with these regulations (100% civil disablement with a right to continuous assistance).
- 7. Users will be verified and enabled only after an evaluation of the required criteria (100% civil disablement with a right to continuous assistance). New registration requests will be evaluated on working days.
- 8. Once enabled for the service, to request accreditation, simply enter the system using the Username and Password indicated by <u>you</u> during registration and select the desired match.
- 9. At the end of each sporting season, <u>all user information will be deleted from the database in accordance with what is indicated in the Privacy Policy.</u>
- 10. If multiple users are found under the same name, the extra names will be removed from the accreditation system.
- 11. Since the seats are limited and available until fully booked, please request only if you are genuinely intending to attend the match. Please be aware that periodic checks will be conducted, and in case of multiple unused requests, the user account might be suspended.
- 12. Accreditation is strictly personal and cannot be transferred to third parties, in case of abuse, the user account will be removed.
- 13. The companion must be an adult and must assist the disabled user in case of need inside the stadium. In the absence of the companion, the disabled person, even if provided with an accreditation confirmation, will not be allowed to enter the stadium. The companions must remain seated in their assigned seats for the entire duration of the event.
- 14. Accreditations are nominative, therefore an accompanying person holding a season ticket will have to make a change of name in the days preceding the match in order to receive the accreditation. The name of the accompanying person can be changed no later than the date and time of closure of the accreditation system.
- 15. Upon presentation of the accreditation confirmation, disabled fans are entitled to access parking area D, located in Via Tesio (Click here).
- 16. The designated entrance is at GATE 11. Show up at the gate with the accreditation confirmation and identity document of both accredited persons, within 60 minutes before the start of the match.

- 17. Privacy policy: (Click here) Regulation of the use of the Stadium: (Click here). Code of Conduct: (Click here).
- 18. In case of abuse of the service, the user will be suspended, following a notification to the interested party.