

Sovereign House Basing View Basingstoke RG21 4FA

Customer Contact 0300 5000 926 www.sovereign.org.uk

For animal charities: permission to keep a pet

Sovereign Housing Association gives permission for our resident to keep a pet, subject to the below criteria.

Please note:

- They must live in a house or flat that isn't designated as "pet free".
- The resident must read the information on our website about keeping a pet and comply with the terms of the tenancy agreement. If they don't have access to the internet we can provide this information by email or post.
- If we receive a justified complaint about the pet(s) and it's shown to impact neighbours or the community then we'll ask the owner to find a solution to the problem.
- If they don't then they'll be asked to rehome the pet(s). If this doesn't happen then we may take legal action which could result in them losing their home.

For more information on our pet policy, please call 0300 5000 926.

