

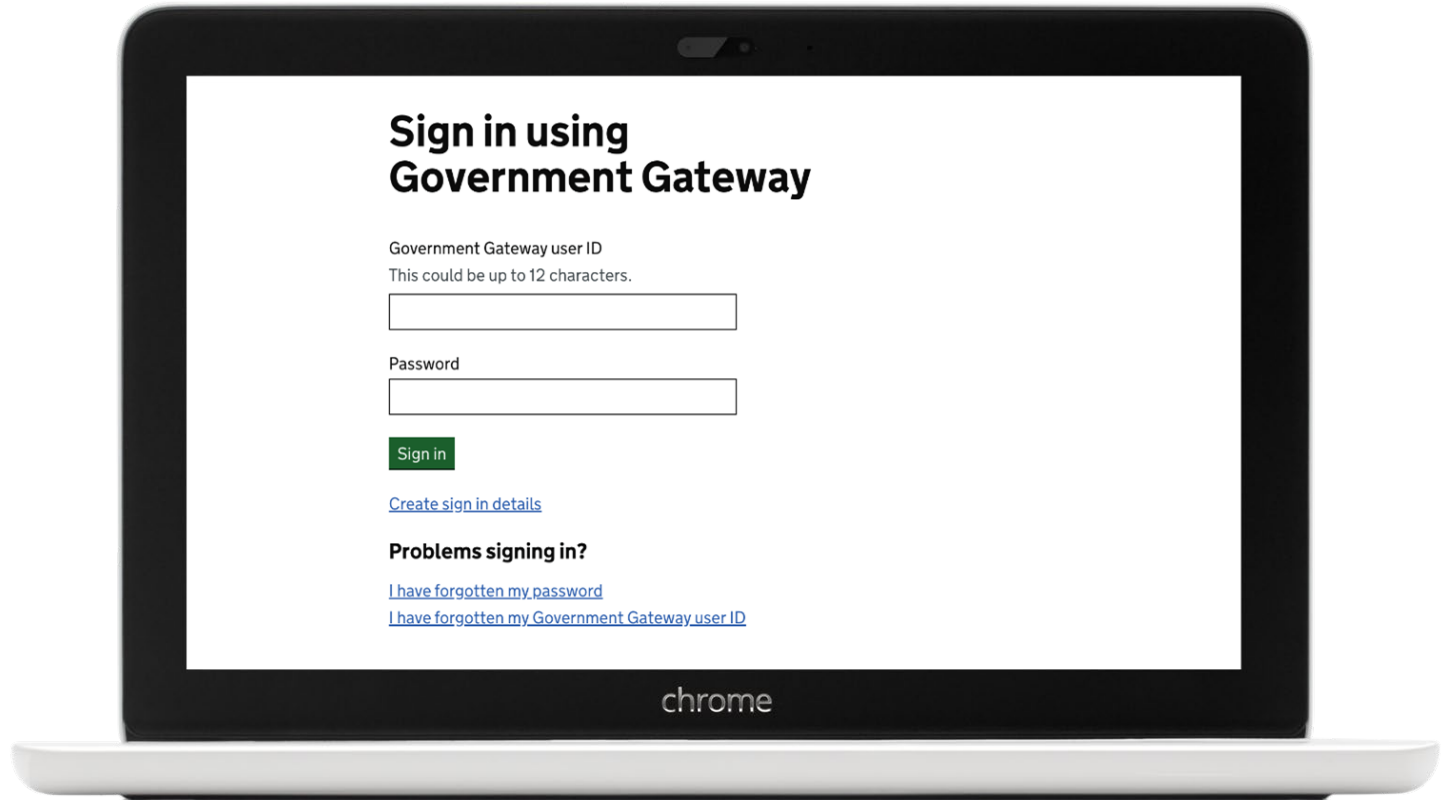
Penalty reform screens

What traders will see if they get penalties

November 2022

Trader has single penalty point

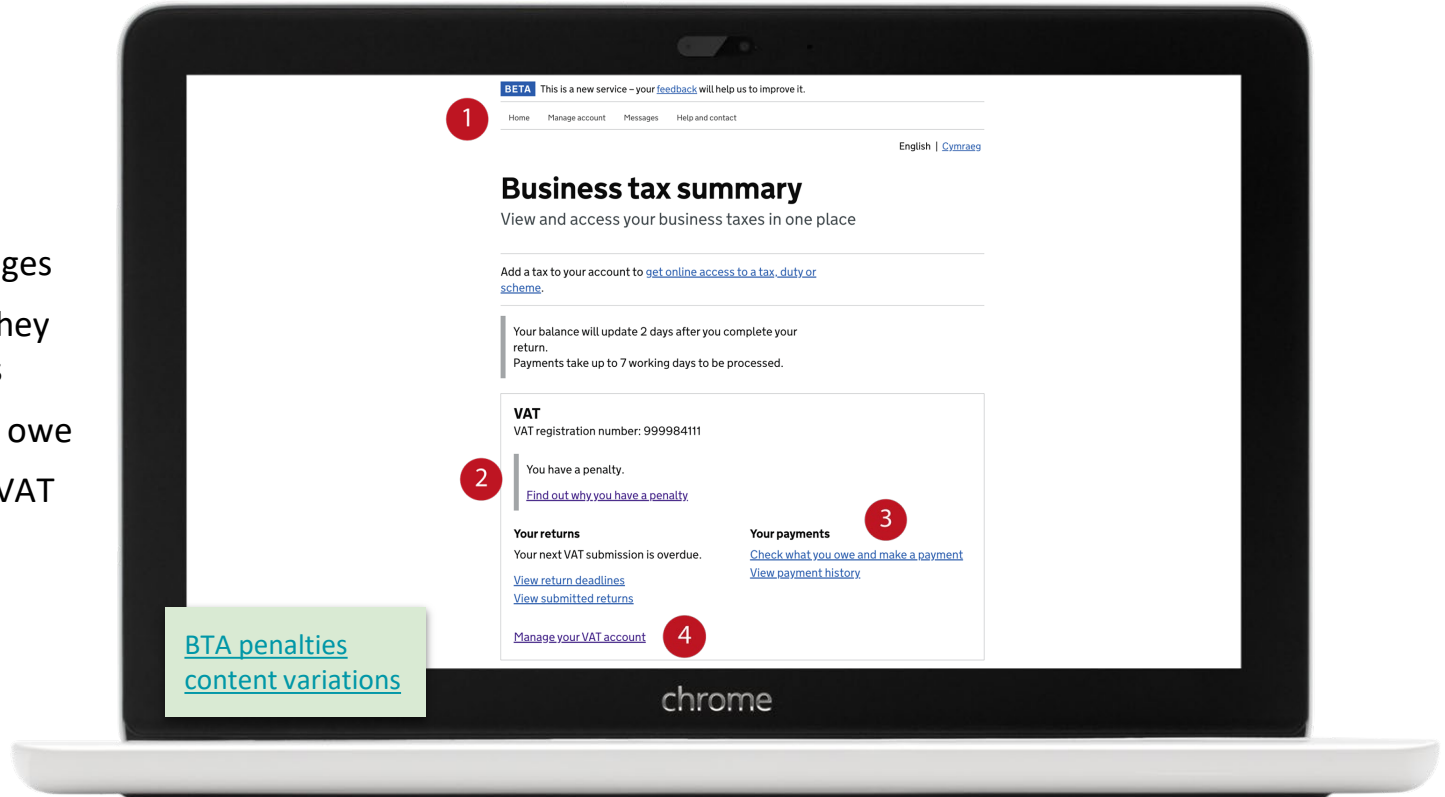
Trader signs in through Government Gateway



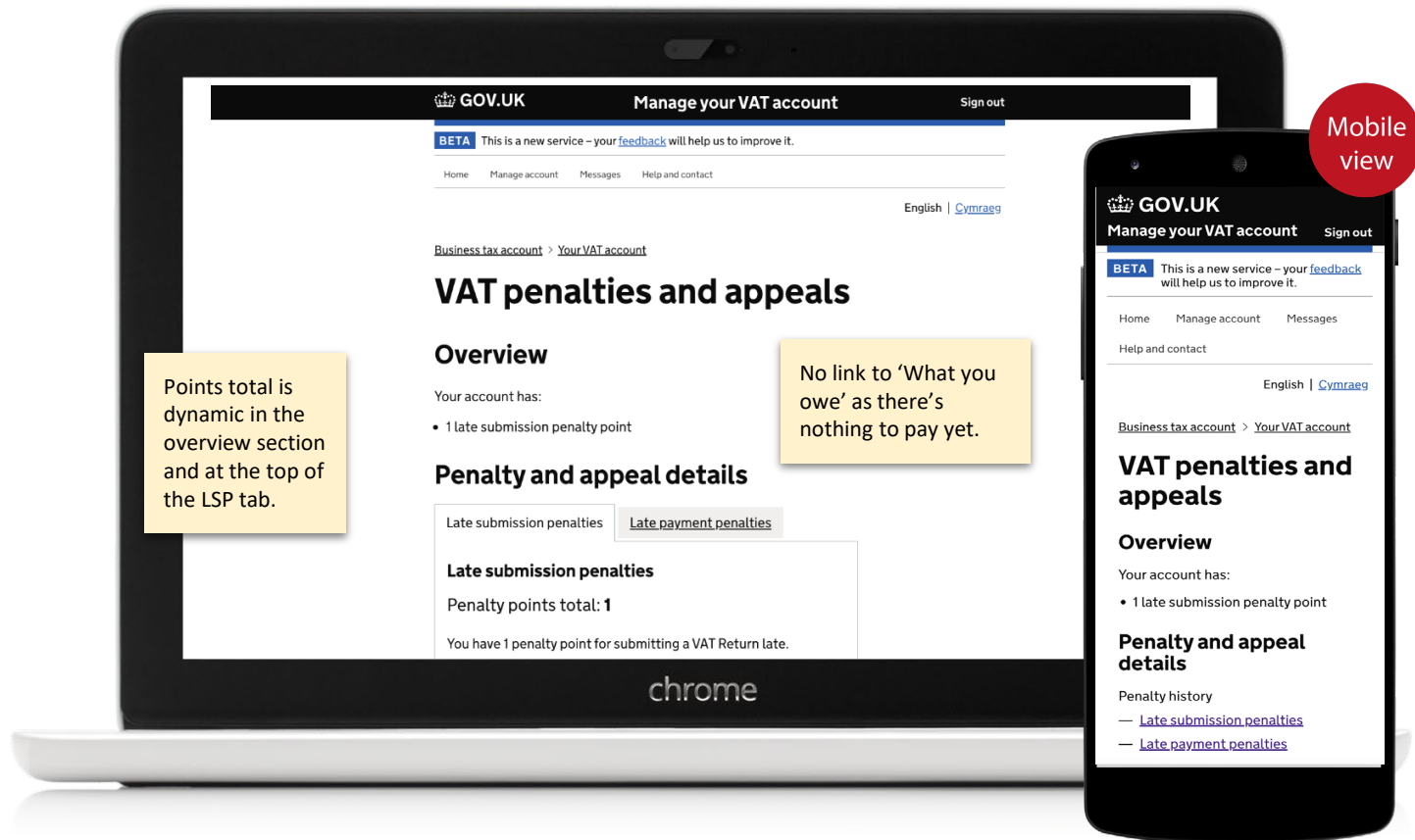
Trader sees their business tax summary

From here they can:

- 1 see any messages
- 2 find out why they have penalties
- 3 pay what they owe
- 4 manage their VAT account



VAT trader goes to their penalty and appeals page



Points total is dynamic in the overview section and at the top of the LSP tab.

No link to 'What you owe' as there's nothing to pay yet.

Mobile view

VAT trader scrolls down to see the penalty details

Points total and max points are dynamic at the top of the LSP tab.

Other content is the same for users who are **not** at the penultimate points for their filing frequency.

<https://www.gov.uk/guidance/prepare-for-upcoming-changes-to-vat-penalties-and-vat-interest-charges>



GOV.UK Topics

Home > VAT

Guidance

Prepare for upcoming changes to VAT penalties and VAT interest charges

Find out about new VAT penalties and interest charges that will apply to everyone who submits a VAT Return from 1 January 2023.

Late submission penalties [Late payment penalties](#)

Late submission penalties

Penalty points total: 1

You have 1 penalty point for submitting a VAT Return late.

You'll get another point if you submit late again. Points usually expire after 24 months but it can be longer if you keep submitting late.

If you reach 4 points you'll have to pay a £200 penalty.

[Read the guidance about late submission penalties \(opens in a new tab\)](#)

Penalty point 1	ACTIVE
VAT period	1 April 2023 to 30 June 2023
VAT Return due	7 August 2023
Return submitted	10 August 2023
Point due to expire	September 2025

[Appeal penalty point 1](#)

You'll get another point if you submit late again. Points usually expire after 24 months but it can be longer if you keep submitting late.

If you reach 4 points you'll have to pay a £200 penalty.

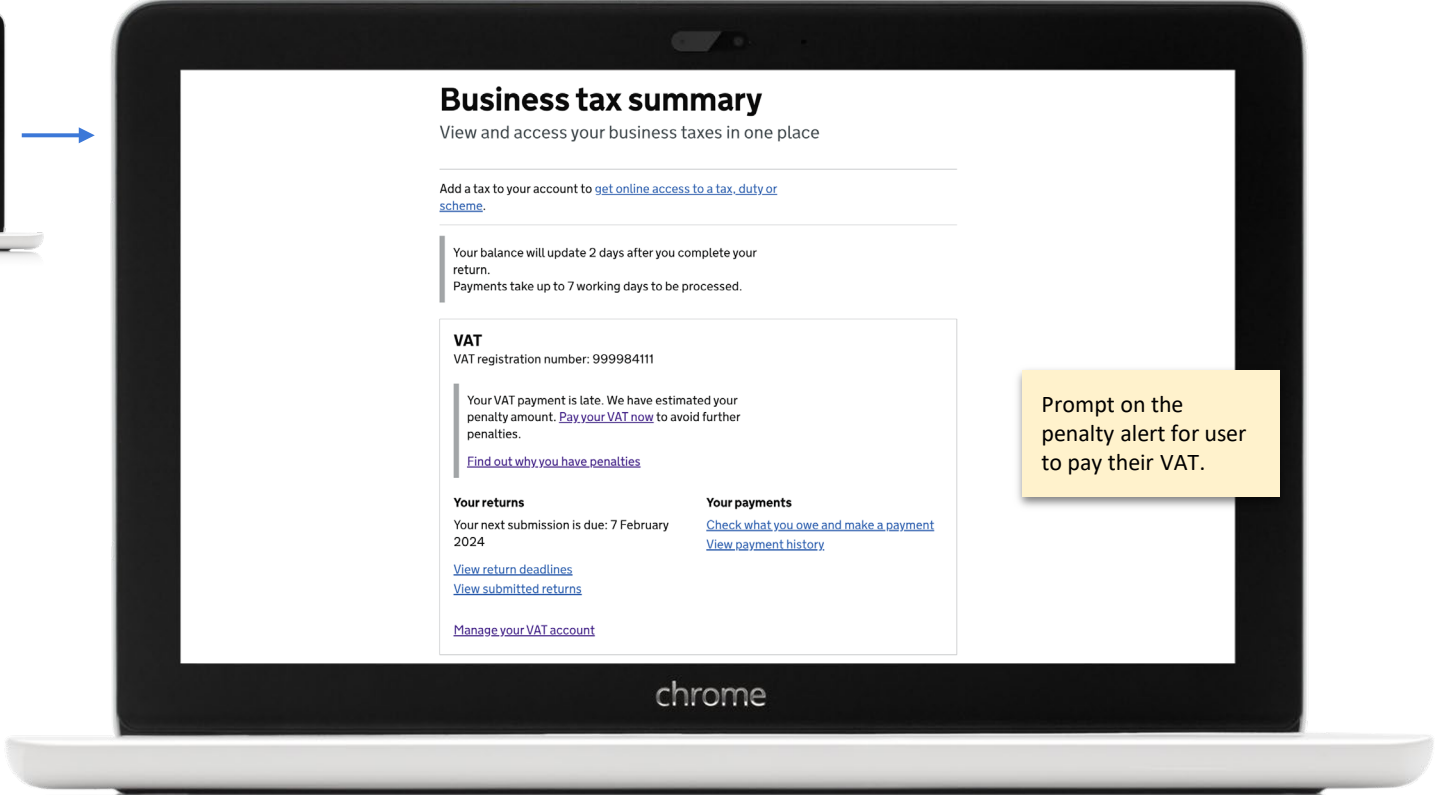
[Read the guidance about late submission penalties \(opens in a new tab\)](#)

Penalty point 1	ACTIVE
VAT period	1 April 2023 to 30 June 2023
VAT Return due	7 August 2023
Return submitted	10 August 2023
Point due to expire	September 2025

[Appeal penalty point 1](#)

Trader gets a late payment penalty

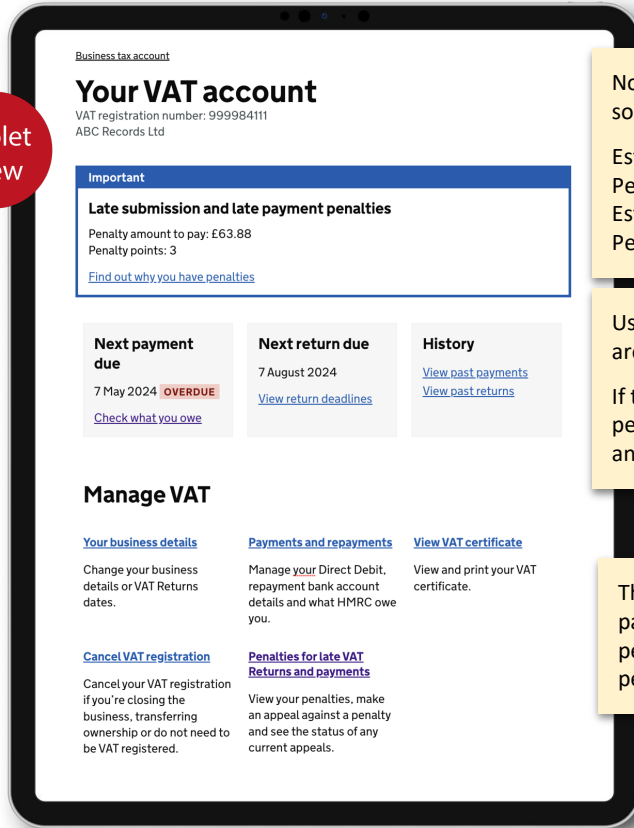
Sign in and business tax account



Prompt on the penalty alert for user to pay their VAT.

Trader goes to 'Your VAT account' page

Tablet view



Notification banner content is dynamic, and will show some combination of:

Estimated penalty amount: £XXX.XX
Penalty amount to pay: £XXX.XX
Estimated further penalty amount: £XXX.XX
Penalty points: X

User will only see 'Estimated penalty amount' if there are no crystallised penalty charges on the account.

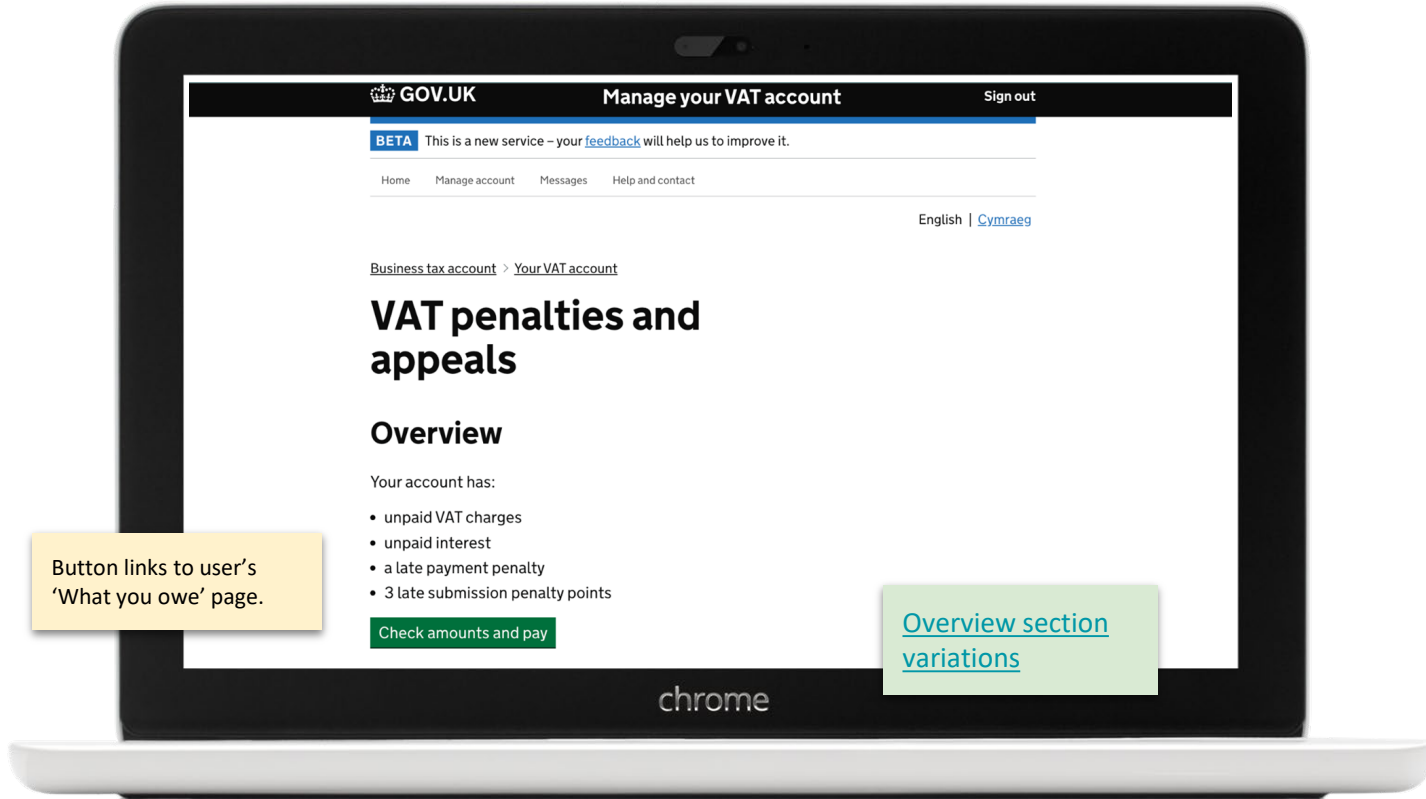
If there are a combination of estimated and crystallised penalty charges, we show both 'Penalty amount to pay' and 'Estimated further penalty amount'.

Penalty amount to pay: £XXX.XX
Estimated further penalty amount: £XXX.XX
Total penalty points: X

[Find out why you have penalties](#)

The tile 'Penalties for late VAT Returns and payments' only appears if the user has penalties. The heading links to the user's penalty and appeals page.

Penalty and appeals overview now has payment button



Button links to user's 'What you owe' page.

[Overview section variations](#)

Trader goes to their 'What you owe' page

Business tax account > Your VAT account

What you owe

Total amount to pay

£7,363.36

Payment type	Amount due
OVERDUE VAT for period 1 July 2023 to 30 September 2023 due 7 November 2023 View VAT Return	£7,210.42
Interest on VAT for period 1 July 2023 to 30 September 2023 estimate	£8.73
Late payment penalty for period 1 July 2023 to 30 September 2023 estimate	£144.21
Total	£7,363.36

Payments can take up to 5 working days to clear, depending on [the payment method you use \(opens in a new tab\)](#).

You will be charged interest if your payment does not clear by the payment due date.

[Pay now](#)

Pay button goes to Online Payments Service.

All items link to individual pages with more detail.

Business tax account > Your VAT account

What you owe

You do not owe anything right now.

If you have submitted a return and need to pay VAT, it can take up to 24 hours to see what you owe. You can still [make a payment \(opens in a new tab\)](#).

Payments can take up to 5 days to clear and show on your account.

What the page shows if the user has no charges.

GOV.UK

Home > Business and self-employed > Business tax

Pay your VAT bill

Contents

- Overview
- Direct Debit
- Arrange a payment through your online bank account
- Make an online or telephone bank transfer
- Pay with your corporate credit card online
- At your bank or building society
- Standing order
- Check your payment has been received
- Pay your UK VAT MOSS bill

Overview

You should pay your VAT bill by the deadline shown on your [VAT return](#). You may have to [pay a surcharge](#) if you do not pay on time.

There are different deadlines if you use:

- the [Annual Accounting Scheme](#)
- [payments on account](#)

[Pay now >](#)

<https://www.gov.uk/pay-vat>

Trader scrolls down to see the full page

Business tax account > Your VAT account

What you owe

Total amount to pay

£7,363.36

Payment type	Amount due
OVERDUE VAT for period 1 July 2023 to 30 September 2023 due 7 November 2023 View VAT Return	£7,210.42
Interest on VAT for period 1 July 2023 to 30 September 2023 estimate	£8.73
Late payment penalty for period 1 July 2023 to 30 September 2023 estimate	£144.21
Total	£7,363.36

Payments can take up to 5 working days to clear, depending on [the payment method you use \(opens in a new tab\)](#).

You will be charged interest if your payment does not clear by the payment due date.

[Pay now](#)

due 7 November 2023
[View VAT Return](#)

Interest on VAT for period 1 July 2023 to 30 September 2023 estimate	£8.73
Late payment penalty for period 1 July 2023 to 30 September 2023 estimate	£144.21
Total	£7,363.36

Payments can take up to 5 working days to clear, depending on [the payment method you use \(opens in a new tab\)](#).

You will be charged interest if your payment does not clear by the payment due date.

[Pay now](#)

If you cannot pay today

If you cannot pay what you owe, you might be able to [set up a payment plan \(opens in a new tab\)](#) to pay in instalments.

What you owe is incorrect or missing

If what you owe is incorrect, check if you can [correct errors on your VAT Return \(opens in a new tab\)](#).

After you have submitted a return, it can take 24 hours for what you owe to show here. You can still [make a payment \(opens in a new tab\)](#).

[Link to the \(external\) Online Payments Service \(you can pay without signing in\).](#)

gov.uk

Home > Money and tax > Dealing with HMRC

If you cannot pay your tax bill on time

Contents

- [Introduction](#)
- [Pay what you owe in instalments \(Close to Pay\)](#)
- [If you do not contact HMRC or refuse to pay](#)
- [HMRC advice](#)

<https://www.gov.uk/difficulties-paying-hmrc/pay-in-instalments>

<https://www.gov.uk/submit-vat-return>

gov.uk

Home > Business and self-employed > Business tax

Send a VAT Return

Contents

- [When to do a VAT Return](#)
- [What to include in a VAT Return](#)
- [Submit your return and how your VAT bill](#)
- [Cancel or amend your VAT Return](#)
- [Late returns and interest](#)
- [Surcharges and penalties](#)
- [Interest on underpaid or overpaid VAT](#)

Details pages linked from What you owe (1 of 2)

[Business tax account](#) > [Your VAT account](#) > [What you owe](#)

1 July 2023 to 30 September 2023

VAT

View this [VAT Return](#).

Due date	7 November 2023 OVERDUE
Original charge	£7,210.42
Amount received	£0.00
Left to pay	£7,210.42

[Pay now](#)

[Return to what you owe](#)

Page works for any principle charge, but the heading changes to show 'Central assessment of VAT', 'Officer's assessment of VAT' etc.

[Business tax account](#) > [Your VAT account](#) > [What you owe](#)

1 April 2023 to 31 December 2023

Error correction of VAT

Due date	11 April 2024
Original charge	£405.00
Amount received	£0.31
Left to pay	£404.69

[Pay now](#)

[Return to what you owe](#)

An example of how we'll show an error correction for a non-standard accounting period

[Business tax account](#) > [Your VAT account](#) > [What you owe](#)

1 October 2023 to 31 December 2023

Late payment penalty

This penalty applies if VAT has not been paid for 15 days.

The calculation we use is:
2% of £7,210.42 (the unpaid VAT 15 days after the due date)

Due date	30 March 2024 OVERDUE
Penalty amount	£113.88
Amount received	£50.00
Left to pay	£63.88

[Pay now](#)

[View your VAT penalties and appeals](#)

[Return to what you owe](#)

LPP1 pt1 crystallises after day 15 or when user pays the VAT (whichever is first).

User will see this page if they pay their VAT before LPP1 pt2 applies on day 31 (after familiarisation period only – user will not see this page during familiarisation period).

[Business tax account](#) > [Your VAT account](#) > [What you owe](#)

1 June 2024 to 30 June 2024

Late payment penalty

This penalty applies if VAT has not been paid for 30 days.

It is made up of 2 parts:

- 2% of £3,850.00 (the unpaid VAT 15 days after the due date) = £77.00
- 2% of £3,850.00 (the unpaid VAT 30 days after the due date) = £77.00

Due date	30 October 2024
Penalty amount	£154.00
Amount received	£0.00
Left to pay	£154.00

[Pay now](#)

[View your VAT penalties and appeals](#)

[Return to what you owe](#)

LPP1 pt2 crystallises on day 31 whether VAT has been paid or not.

For accessibility reasons, we break down the total to show the user there are 2 parts to an LPP1 charge.

An example of a late submission penalty page.

[Business tax account](#) > [Your VAT account](#) > [What you owe](#)

1 June 2024 to 30 June 2024

Late submission penalty

Due date	7 September 2024 OVERDUE
Penalty amount	£200.00
Amount received	£0.00
Left to pay	£200.00

[Pay now](#)

[View your VAT penalties and appeals](#)

[Return to what you owe](#)

Details pages linked from What you owe (2 of 2)

Business tax account > Your VAT account > What you owe

1 July 2023 to 30 September 2023

Late payment penalty

This penalty applies if VAT has not been paid for 15 days.

The calculation we use is:
2% of £7,210.42 (the unpaid VAT 15 days after the due date)

Penalty amount (estimate)	£144.21
Amount received	£0.00
Left to pay	£144.21

! The penalty will increase by a further 2% of the unpaid VAT, if VAT remains unpaid 30 days after the due date.

Estimates

Penalties will show as estimates until:

- you pay the VAT bill. or
- 30 days have passed since the VAT due date

[View your VAT penalties and appeals](#)

[Return to what you owe](#)

There is no 'pay' button on pages showing estimates.

An example of an LPP1 pt1 that has not yet crystallised.

The charge will show as an estimate until day 31 or the user pays their VAT (whichever is first).

This screen will only be seen during the familiarisation period.

Business tax account > Your VAT account > What you owe

1 June 2024 to 30 June 2024

Second late payment penalty

This penalty applies from day 31, if any VAT remains unpaid.

The total builds up daily until you pay your VAT or set up a payment plan.

The calculation we use for each day is:
(Penalty rate of 4% × unpaid VAT) ÷ days in a year

Penalty amount (estimate)	£4.22
Amount received	£0.00
Left to pay	£4.22

Estimates

Penalties and interest will show as estimates until you pay the charge they relate to.

[View your VAT penalties and appeals](#)

[Return to what you owe](#)

An example of an LPP2 page where the VAT has still not been paid.

<https://www.gov.uk/government/publications/rates-and-allowances-hmrc-interest-rates-for-late-and-early-payments/rates-and-allowances-hmrc-interest-rates>

Business tax account > Your VAT account > What you owe

1 July 2023 to 30 September 2023

Interest on VAT

We charge late payment interest on any unpaid VAT.

The total increases daily based on the amount of unpaid VAT for the period.

The calculation we use for each day is:
(Interest rate × VAT amount unpaid) ÷ days in a year

The current interest rate is 2.6%.

If the interest rate changes during the time interest is building up, we use the old interest rate up to the change date, then the new one after that. You can [find previous interest rates on GOV.UK \(opens in a new tab\)](#).

Current amount (estimate)	£8.73
Amount received	£0.00
Left to pay	£8.73

Estimates

Penalties and interest will show as estimates until you pay the charge they relate to.

[Read the guidance about how interest is calculated \(opens in a new tab\)](#)

[Return to what you owe](#)

Interest pages will be one of these formats (depending on whether the charge is an estimate or crystallised).

Business tax account > Your VAT account > What you owe

1 October 2022 to 31 December 2022

Interest on penalty

We charge late payment interest on any unpaid penalties.

The total increases daily based on the unpaid amount.

The calculation we use for each day is:
(Interest rate × penalty amount unpaid) ÷ days in a year

The current interest rate is 2.6%.

If the interest rate changes during the time interest is building up, we use the old interest rate up to the change date, then the new one after that. You can [find previous interest rates on GOV.UK \(opens in a new tab\)](#).

Due date	30 March 2023 OVERDUE
Interest amount	£7.71
Amount received	£0.00
Left to pay	£7.71

[Pay now](#)

[Read the guidance about how interest is calculated \(opens in a new tab\)](#)

[Return to what you owe](#)

<https://www.gov.uk/guidance/prepare-for-upcoming-changes-to-vat-penalties-and-vat-interest-charges>

Trader views their penalty and appeal details

LSP

Penalty and appeal details

Late submission penalties **Late payment penalties**

Late submission penalties

Penalty points total: 1

You have 1 penalty point for submitting a VAT Return late.

You'll get another point if you submit late again. Points usually expire after 24 months but it can be longer if you keep submitting late.

If you reach 4 points, you'll have to pay a £200 penalty.

[Read the guidance about late submission penalties \(opens in a new tab\)](#)

Penalty point 1	ACTIVE
VAT period	1 April 2023 to 30 June 2023
VAT Return due	7 August 2023
Return submitted	10 August 2023
Point due to expire	September 2025

[Appeal penalty point 1](#)

Top of the LSP tab variations

LSP summary card variations

LPP

Penalty and appeal details

Late submission penalties **Late payment penalties**

Late payment penalties

The earlier you pay your VAT, the lower your penalties and interest will be.

[Read the guidance about how late payment penalties are calculated \(opens in a new tab\)](#)

£144.21 penalty	ESTIMATE
Penalty type	First penalty for late payment
Overdue charge	VAT for period 1 July 2023 to 30 September 2023
Charge due	7 November 2023
Date paid	Payment not yet received

[View calculation](#) [Check if you can appeal](#)

LPP summary card variations

Calculation pages – examples (linked from LPP summary cards)

[Business tax account](#) > [Your VAT account](#) > [VAT penalties and appeals](#)

1 July 2023 to 3 September 2023

Late payment penalty

This penalty applies if VAT has not been paid for 15 days.

The calculation we use is:
2% of £7,210.42 (the unpaid VAT 15 days after the due date)

Penalty amount (estimate)	£144.21
Amount received	£0.00
Left to pay	£144.21

! The penalty will increase by a further 2% of the unpaid VAT, if VAT remains unpaid 30 days after the due date.

Estimates

Penalties will show as estimates until:

- you pay the VAT bill, or
- 30 days have passed since the VAT due date

[Return to VAT penalties and appeals](#)

An estimated LPP1 (pt1) page.

There are no 'pay' buttons on any pages linked from the penalty and appeals page.

[Business tax account](#) > [Your VAT account](#) > [VAT penalties and appeals](#)

1 June 2023 to 30 June 2023

Late payment penalty

This penalty applies if VAT has not been paid for 15 days.

The calculation we use is:
2% of £3,605.50 (the unpaid VAT 15 days after the due date)

Due date	28 September 2023
Penalty amount	£72.11
Amount received	£0.00
Left to pay	£72.11

[Return to VAT penalties and appeals](#)

A crystallised LPP1 (pt1) page.

[Business tax account](#) > [Your VAT account](#) > [VAT penalties and appeals](#)

1 October 2023 to 31 December 2023

Late payment penalty

This penalty applies if VAT has not been paid for 15 days.

The calculation we use is:
2% of £7,210.42 (the unpaid VAT 15 days after the due date)

Due date	30 March 2024 OVERDUE
Penalty amount	£113.88
Amount received	£50.00
Left to pay	£63.88

[Return to VAT penalties and appeals](#)

Same as crystallised LPP1 (pt1) above but this charge is now overdue and has been part-paid.

[Business tax account](#) > [Your VAT account](#) > [VAT penalties and appeals](#)

1 June 2024 to 30 June 2024

Late payment penalty

This penalty applies if VAT has not been paid for 30 days.

It is made up of 2 parts:

- 2% of £3,850.00 (the unpaid VAT 15 days after the due date) = £77.00
- 2% of £3,850.00 (the unpaid VAT 30 days after the due date) = £77.00

Due date	30 October 2024
Penalty amount	£154.00
Amount received	£0.00
Left to pay	£154.00

[Return to VAT penalties and appeals](#)

A crystallised LPP1 (pt2) page (you can tell it's a crystallised, unpaid charge because there's a 'due date' shown).

[Business tax account](#) > [Your VAT account](#) > [VAT penalties and appeals](#)

1 June 2024 to 30 June 2024

Late payment penalty

This penalty applies from day 31, if any VAT remains unpaid.

The total builds up daily until you pay your VAT or set up a payment plan.

The calculation we use for each day is:
(Penalty rate of 4% × unpaid VAT) ÷ days in a year

Penalty amount (estimate)	£4.22
Amount received	£0.00
Left to pay	£4.22

Estimates

Penalties and interest will show as estimates until you pay the charge they relate to.

[Return to VAT penalties and appeals](#)

An estimated LPP2 page for an accruing charge.

Trader reaches the points threshold

'Your VAT account' page – monthly filer at threshold

[Business tax account](#)

Your VAT account

VAT registration number: 999984111
ABC Records Ltd

Important

Late submission and late payment penalties

Penalty amount to pay: £354.00
Estimated further penalty amount: £4.42
Penalty points: 5

[Find out why you have penalties](#)

<h4>Next payment due</h4> <p>7 August 2024</p> <p>OVERDUE</p> <p>Check what you owe</p>	<h4>Next return due</h4> <p>7 August 2024</p> <p>OVERDUE</p> <p>View return deadlines</p>	<h4>History</h4> <p>View past payments</p> <p>View past returns</p>
--	--	---

Manage VAT

<p>Your business details</p> <p>Change your business details or VAT Returns dates.</p>	<p>Payments and repayments</p> <p>Manage your Direct Debit, repayment bank account details and what HMRC owe you.</p>	<p>View VAT certificate</p> <p>View and print your VAT certificate.</p>
<p>Cancel VAT registration</p> <p>Cancel your VAT registration if you're closing the business, transferring ownership or do not need to be VAT registered.</p>	<p>Penalties for late VAT Returns and payments</p> <p>View your penalties, make an appeal against a penalty and see the status of any current appeals.</p>	

Penalty and appeals page – monthly filer at threshold

The overview section now includes that users are at the maximum number of points, as well as highlighting their unpaid late submission penalty.

The top of the LSP tab will show the 'at threshold' content until the user completes a period of good compliance.

Business tax account > Your VAT account

VAT penalties and appeals

Overview

Your account has:

- unpaid VAT charges
- unpaid interest
- penalties building up on a late payment
- a late submission penalty
- the maximum number of late submission penalty points

[Check and pay what you owe](#)

Penalty and appeal details

Late submission penalties [Late payment penalties](#)

Late submission penalties

You have reached the financial penalty threshold.

This means you have to pay a £200 penalty every time you submit a VAT Return late, until we remove your penalty points.

Earliest date your points could be removed: **March 2025**

[Actions to take to get your points removed by March 2025](#)

Penalty point 5: £200 penalty	DUE
VAT period	1 June 2024 to 30 June 2024
VAT Return due	7 August 2024
Return submitted	Return not yet received
Check if you can appeal	

Penalty point 4: adjustment point **ACTIVE**

Return submitted	Return not yet received
Check if you can appeal	

Penalty point 4: adjustment point **ACTIVE**

Added on 22 May 2024

[Read the guidance about adjustment points \(opens in a new tab\)](#)

You cannot appeal this point

Penalty point 3 **ACTIVE**

VAT period	1 January 2024 to 31 March 2024
VAT Return due	7 May 2024
Return submitted	9 May 2024
Appeal penalty point 3	

Penalty point 2 **ACTIVE**

VAT period	1 October 2023 to 31 December 2023
VAT Return due	7 February 2024
Return submitted	17 February 2024
Appeal penalty point 2	

Penalty point 1 **ACTIVE**

VAT period	1 April 2023 to 30 June 2023
VAT Return due	7 August 2023
Return submitted	10 August 2023
Appeal penalty point 1	

The example here shows a trader who has changed from quarterly filing to monthly – HMRC has adjusted their points total accordingly (penalty point 4 is an 'adjustment point' the client cannot appeal).

Compliance page – monthly filer at threshold

Penalty and appeal details

Late submission penalties **Late payment penalties**

Late submission penalties

You have reached the financial penalty threshold.

This means you have to pay a £200 penalty every time you submit a VAT Return late, until we remove your penalty points.

Earliest date your points could be removed: **March 2025**

[Actions to take to get your points removed by March 2025](#)



[Business tax account](#) > [Your VAT account](#) > [VAT penalties and appeals](#)

Actions to take to get your points removed

- VAT period 1 June 2024 to 30 June 2024**
LATE Submit this missing VAT Return now
- VAT period 1 July 2024 to 31 July 2024**
Submit VAT Return by 7 September 2024
- VAT period 1 August 2024 to 31 August 2024**
Submit VAT Return by 7 October 2024
- VAT period 1 September 2024 to 30 September 2024**
Submit VAT Return by 7 November 2024
- VAT period 1 October 2024 to 31 October 2024**
Submit VAT Return by 7 December 2024
- VAT period 1 November 2024 to 30 November 2024**
Submit VAT Return by 7 January 2025
- VAT period 1 December 2024 to 31 December 2024**
Submit VAT Return by 7 February 2025

Points to be removed: **March 2025**

If you miss a return deadline, you will have to submit 6 more returns on time before we can remove your points.

[Return to VAT penalties and appeals](#)

Penalty and appeal details

Late submission penalties **Late payment penalties**

Late submission penalties

We will remove your penalty points in March 2025 because:

- your VAT Return history is up to date
- you have submitted on time for the last 6 months

This content will show at the top of the LSP tab when the user has completed their compliance period but the points have not yet been removed from the system.

This timeline shows the user what they need to do before HMRC can remove their points.

Any missing VAT Returns from their record over the relevant period (2 years prior to the completion of the compliance period) carry a LATE tag.

Future submission dates are shown to help the user understand their obligations.

All content is dynamic, including when the points will be removed and how many months of additional compliance will be needed if they miss one of the deadlines.

Appendix: element variations

(if you've clicked through from all the links in the slide deck you've already seen this final section)

BTA account – penalty alert variations

[Back to Business tax summary](#)

One point, no financial penalties or unpaid late VAT.

VAT

VAT registration number: 999984111

You have a penalty.

[Find out why you have a penalty.](#)

VAT

VAT registration number: 999984111

You have more than 1 penalty.

[Find out why you have penalties](#)

More than one point, no financial penalties or unpaid late VAT.

Late VAT, at least one estimated penalty and any number of other penalties or points.

VAT

VAT registration number: 999984111

Your VAT payment is late. We have estimated your penalty amount. [Pay your VAT now](#) to avoid further penalties.

[Find out why you have penalties](#)

'Find out why...' links take user to their penalty and appeals page.

'Pay your VAT now' link takes user to their What you owe page.

chrome

Overview section – variations

[Back to Overview section](#)

Overview

Your account has:

- unpaid VAT charges (1)
- unpaid interest (2)
- a late payment penalty (3)
- late payment penalties (3)
- a late submission penalty (4)
- late submission penalties (4)
- X late submission penalty points (5)
- the maximum number of late submission penalty points (5)

Check amounts and pay

This is all the variations a user might see in their overview.

At any one time, a user will see a maximum of 5 bullet points.

Numbers in brackets after each item will not be displayed to the user. They show all possible permutations for that type of item (single or multiple).

A user with no active points or unpaid charges will not see an overview section or pay button.

chrome

LSP tab – top section – variations

[Back to LSP tab](#)

NOTE:

Number of points and VAT Returns are dynamic. '24 months' and '£200' are static.

Penalty and appeal details

Late submission penalties

[Late payment penalties](#)

Late submission penalties

There are no late submission penalties.

The user has never had a penalty point, or all points have expired or been removed.

Late submission penalties

Penalty points total: 3

! You'll get a £200 penalty if you submit another VAT Return late.

You have 3 penalty points for submitting 3 VAT Returns late.

Content for any points total below the penultimate for the filing frequency, where we've added a point (for example, changing in filing frequency).

Late submission penalties

Penalty points total: 1

You have 1 penalty point for submitting a VAT Return late.

You'll get another point if you submit late again. Points usually expire after 24 months but it can be longer if you keep submitting late.

If you reach 4 points you'll have to pay a £200 penalty.

Any points total below the penultimate for the filing frequency, where points = number of late submissions.

Late submission penalties

Penalty points total: 2

You have 2 penalty points. This is because:

- you have submitted 1 VAT Return late
- we added 1 point and sent you a letter explaining why

You'll get another point if you submit late again. Point usually expire after 24 months but it can be longer if you keep submitting late.

If you reach 4 points, you'll have to pay a £200 penalty.

Content when the user will get a financial penalty on their next late submission.

Late submission penalties

Penalty points total: 2

You have 2 penalty points. This is because:

- you have submitted 3 VAT Returns late
- we removed 1 point and sent you a letter explaining why

You'll get another point if you submit late again. Point usually expire after 24 months but it can be longer if you keep submitting late.

If you reach 4 points, you'll have to pay a £200 penalty.

Content for any points total below the penultimate for the filing frequency, where we've removed a point (for example, following a successful appeal).

Summary cards – LSP variations (1 of 2)

Penalty point 1 ACTIVE

VAT period	1 April 2023 to 30 June 2023
VAT Return due	7 August 2023
Return submitted	10 August 2023
Point due to expire	September 2025

[Appeal penalty point 1](#)

User is below threshold (point expiry date shown).

Penalty point 2 ACTIVE

VAT period	1 October 2023 to 31 December 2023
VAT Return due	7 February 2024
Return submitted	17 February 2024

[Appeal penalty point 2](#)

User is at threshold (expiry date removed).

Penalty point 4: adjustment point ACTIVE

Added on	22 May 2024
Point due to expire	June 2026

[Read the guidance about adjustment points \(opens in a new tab\)](#)

You cannot appeal this point

Adjustment point – cannot be appealed.

Penalty point 1 ACTIVE

VAT period	1 January 2023 to 31 January 2023
VAT Return due	7 March 2023
Return submitted	12 March 2023
Point due to expire	April 2025

The VAT Return due on 23 March 2023 was also submitted late. HMRC only applies 1 penalty for late submission in each month.

[Appeal penalty point 1](#)

Non-standard accounting period – user late twice in the same month.

Summary cards – LSP variations (2 of 2)

[Back to LSP summary card](#)

Penalty point		REMOVED
VAT period	1 January 2023 to 31 March 2023	
VAT Return due	7 May 2023	
Return submitted	9 May 2023	

Point removed due to change of filing frequency, tribunal decision or HMRC officer's decision to reset points.

Penalty point 5: £200 penalty		DUE
VAT period	1 June 2024 to 30 June 2024	
VAT Return due	7 August 2024	
Return submitted	Return not yet received	

LSP financial penalty showing 'DUE' tag.

[Check if you can appeal](#)

Penalty point		CANCELLED
VAT period	1 April 2023 to 30 June 2023	
VAT Return due	7 August 2023	
Return submitted	10 August 2023	
Appeal status	Appeal accepted	

Point cancelled following appeal – note that the penalty point number has gone as this point will not count towards the total.

Penalty point 1		ACTIVE
VAT period	1 April 2023 to 30 June 2023	
VAT Return due	7 August 2023	
Return submitted	10 August 2023	
Point due to expire	September 2025	
Appeal status	Appeal rejected	

Point remains 'ACTIVE' following an unsuccessful appeal by the user.

Summary cards – LPP variations (1 of 2)

£144.21 penalty PAID

Penalty type	First penalty for late payment
Overdue charge	VAT for period 1 July 2023 to 30 September 2023
Charge due	7 November 2023
Date paid	26 November 2023

[View calculation](#) [Appeal this penalty](#)

Card for first penalty where VAT and penalty have been paid – tag is 'ESTIMATE' until penalty is paid.

£113.88 penalty £63.88 DUE

Penalty type	First penalty for late payment
Overdue charge	VAT for period 1 October 2023 to 31 December 2023
Charge due	7 February 2024
Date paid	28 February 2024

[View calculation](#) [Appeal this penalty](#)

The VAT has been paid but the penalty has only been part-paid – we show how much of the penalty remains.

£4.22 penalty PAID

Penalty type	Second penalty for late payment
Overdue charge	VAT for period 1 June 2024 to 30 June 2024
Charge due	7 August 2024
Date paid	10 September 2024

[View calculation](#) [Appeal this penalty](#)

Card for second penalty where VAT and penalty have been paid – tag is 'ESTIMATE' until penalty is paid.

£120.46 penalty PAID

Penalty type	First penalty for late payment
Overdue charge	Error correction of VAT for 1 October 2022 to 31 December 2023
Charge due	7 February 2024
Date paid	28 February 2024

[View calculation](#) [Appeal this penalty](#)

First penalty based on an error correction for more than one VAT period.

Summary cards – LPP variations (2 of 2)

[Back to LPP summary card](#)

£113.88 penalty		PAID
Penalty type	First penalty for late payment	
Overdue charge	Officer's assessment of VAT for 1 October 2022 to 31 December 2023	
Charge due	7 February 2024	
Date paid	28 February 2024	
View calculation Appeal this penalty		

First penalty (LPP1) based on a Central assessment of VAT covering multiple VAT periods – user can appeal as VAT has been paid.

Summary card can be used for any charge type (Officer's assessment of VAT, Additional assessment of VAT, etc) or any length of time.

£4.22 penalty		ESTIMATE
Penalty type	Second penalty for late payment	
Overdue charge	Central assessment of VAT for period 1 June 2024 to 30 June 2024	
Charge due	7 August 2024	
Date paid	Payment not yet received	
View calculation Check if you can appeal		

Second penalty (LPP2) showing 'ESTIMATE' tag based on a Central assessment of VAT covering a single VAT period – user must check if they can appeal online as VAT has not been paid.

£288.40 penalty		DUE
Penalty type	Penalty for late payment – details are in the letter we sent you	
Added on	7 November 2022	
You cannot appeal this penalty online		

Manual LPP – for any LPP added by HMRC (there is no manual LSP).

And finally... what a user sees if they have no LPPs.

Penalty and appeal details	
Late submission penalties	Late payment penalties
Late payment penalties	
There are no late payment penalties.	