

Exam4 IT specification

Download, test & prepare



Do ☒

- Download and test Exam4, start to end, well before your exam day
- Replicate the device setup and test Exam4 in the room you plan to use
- Find and resolve potential issues with your setup as early as possible
- When using a work device, advise your IT department and get their support

Don't ☒

- Wait until the last minute to download and test Exam4
- Test Exam4 on a different device than you plan to use
- Use an exam room you haven't tested Exam4 start to end in
- Leave it too late to resolve issues

Operating system	<p>Microsoft</p> <ul style="list-style-type: none"> • Windows 11 (Home, Pro, Edu and Enterprise) [21H2*, 22H2*, 23H2, 24H2] • Windows 10 (Home, Pro, Edu and Enterprise) [20H2*, 21H1*, 21H2*, 22H2] <p><i>* Support ends on 1 August 2025</i></p> <p>Apple</p> <ul style="list-style-type: none"> • macOS 15.x.x Sequoia • macOS 14.x.x Sonoma • macOS 13.x.x Ventura • macOS 12.x.x Monterey* <p>Recommended <input checked="" type="checkbox"/> Exam4 does not support new upgrade versions of Windows or macOS upon release, so turn off auto-updates and do not update your operating system until after your exam.</p>
Internet connection	<p>Where possible, you should aim to stay connected to the internet throughout the exam. Use of personal hotspots to connect to the internet is permitted.</p> <p>Recommended <input checked="" type="checkbox"/> For the best experience, connect your device directly to the router with an Ethernet cable. For WiFi, set up your device where the signal is strongest.</p>
Firewall	<p>There should be no firewall issues that prevent you from downloading and using Exam4, but you may need to disable your firewall for the exam. You cannot connect by VPN to a remote network during the exam.</p> <p>Recommended <input checked="" type="checkbox"/> Contact your IT department to resolve issues caused by a corporate firewall or VPN.</p>
Display	<p>Minimum resolution: 1366 x 768</p> <p>A second screen is not permitted.</p> <p>Recommended <input checked="" type="checkbox"/> Test Exam4 with your device and screen well ahead of exam day, using a sample exam paper, to find the best zoom and display settings for you.</p>
Work computer	<p>Personal devices are preferred, but if you do use a corporate device you must follow our recommendations.</p> <p>Recommended <input checked="" type="checkbox"/> Use a personal device if possible, or contact your IT department for support using a corporate device to run Exam4.</p>
Permissions	<p>You must hold administrator rights on your device to install and run Exam4. If you are using a corporate device, contact your IT department for more information.</p>
Power	<p>Connect your device to a power source for the duration of your exam.</p> <p>Recommended <input checked="" type="checkbox"/> Fully charge the device battery before the exam for a backup power supply.</p>
Keyboard / mouse	<p>An external keyboard and mouse is permitted.</p> <p>Recommended <input checked="" type="checkbox"/> Test Exam4 with your keyboard and/or mouse well ahead of exam day.</p>
Webcam	<p>A webcam is needed to sit the exams and must be connected throughout. Enable your webcam permissions for Exam4 in camera privacy settings.</p>