

Update on Modernising Authorisations

29 January 2025

Dear Customer,

We're contacting you to provide an update on the Modernising Authorisations (MA) project.

Following the government's public spending audit, HMRC Borders and Trade reviewed its priorities and future delivery plans. Following this review, HMRC has taken the decision to close the MA project, meaning there will be no delivery of a new digital customs and excise authorisations system at this time.

We understand this will be disappointing news. However, the insight HMRC has gained from the co-design and extensive stakeholder engagement carried out with trade representatives and industry experts across the MA project will be preserved for the future. In addition, the improvements in guidance and the customs technical handbooks we have been working on with stakeholders will continue to be delivered.

HMRC will continue to look at opportunities to introduce further improvements to customs and excise authorisations in the future, working closely with industry and building on the work done to date. We would like to thank all our stakeholders for their subject matter expertise, engagement and support.

Kind regards,

HM Revenue and Customs