



Trading with the EU



Dear customer,

Full customs controls start on 1 January 2022

In this week's email we're updating you on changes coming to customs arrangements from 1 January 2022, and actions you need to take to be ready.

This week, we have written to traders such as you with a reminder of the changes coming into force from 1 January 2022 and how they might affect the way goods are imported and exported between Great Britain and the EU. You can read this letter, along with more information about these changes by going to [GOV.UK](https://www.gov.uk).

Temporary arrangements for movements from Ireland and Northern Ireland

The government has announced that current customs arrangements for goods moving from Ireland and Northern Ireland to Great Britain will be extended for as long as discussions between the UK and EU on the operation of the Northern Ireland Protocol (NIP) are ongoing.

This means that full customs controls will be introduced as planned on 1 January 2022 for goods moving between the rest of the EU and Great Britain, and for goods exported from Great Britain to Ireland.

If you move goods into or out of Northern Ireland, the free Trader Support Service can guide you through the process. Go to GOV.UK and search 'Trader Support Service' to sign up.

Important information about completing Customs Import and Export Declarations

From 1 January 2022, goods exported from Great Britain to the EU and goods imported from the EU to Great Britain (with the exception of goods being imported from Ireland) will be subject to full customs controls.

If you're importing goods, you'll need to make sure that you (or your agent) have submitted the correct import declaration. If authorised, you or your agent can choose to use simplified procedures for imports.

If you're exporting goods, you'll need to make sure that you (or your agent) have submitted the [correct customs export declaration](#). To avoid delays, check with your haulier what route they are using to move your goods, and whether they need a pre-lodged or arrived export declaration reference from you.

If you complete your own customs declarations, please be aware that we have published more information on how to submit the correct export declaration, including the codes to use if you use CHIEF or CDS. Please note that the mandatory code for all import and export declarations for goods moving via GVMS locations is 'RRS01'. For more details please refer to the recently published [Customs Information Paper 2](#).

However, if like most traders you use a customs expert like a freight forwarder or customs broker to make your declarations, please check if they are doing this for you.

Where you can get help with importing and exporting

We have a range of webinars and YouTube videos on importing and exporting with the EU that you can watch by going to our [help and support for UK transition](#) page.

If you export to the EU, the recently launched government Export Support Service is a free service giving you access to online and phone support. You can find more information on [GOV.UK](#) or by calling 0300 303 8955 where you will be put in touch with a member of the dedicated export support team.

Keeping your details up to date on the customs intermediaries register will help companies that are looking to trade with the EU to identify if you would be able to help them. Find out how to do that on [GOV.UK](#).

Give us a call

Our customer service advisers are available to answer your queries on the Customs and International Trade (CIT) helpline. They'll help you with importing, exporting and customs reliefs. The standard opening hours for the CIT helpline over Christmas and New Year period are below and you can call 0300 322 9434 to speak to an adviser.

- 24 December: 8am to 10pm
- 25-28 December: closed
- 29-31 December: 8am to 10pm
- 1-3 January: 8am to 4pm
- 4 January onwards: normal opening hours.

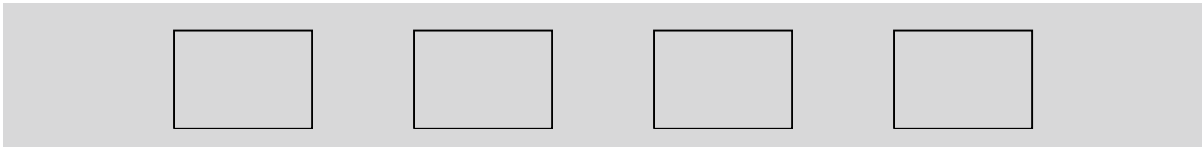
If you need urgent help with goods at the border outside of these hours the helpline will divert your call to 24/7 support – choose option one on the helpline menu.

We'll continue to provide guidance and support to help you and your business, including information on GOV.UK, our popular live webinars and through this regular email.

Yours faithfully



Directors General, Borders and Trade, HMRC



Stay safe online

For more information, please search 'avoid and report internet scams and phishing' on GOV.UK.

HMRC's help and support email service

To make changes to your topic subscriptions or to unsubscribe please go to [our email portal](#).
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