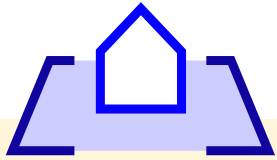


Hienfeld Travel Assistance

Enabling safer business travel. Hienfeld Travel Assistance provides useful information to your business travellers.



Before your trip

1 Download the app

Go to the Apple App Store or Google Play store and download the Business Travel Assistance App on your device.



Google Play Store



iOS App Store

2 Activate your Hienfeld Travel Assistance App

See the next page on how to activate your Business Travel Assistance App.

3 Allow push notifications and share your location

The Hienfeld Travel Assistance app sends location based alerts about incidents and emergencies.

4 Get information about your trip

Use the Country info page to get more information about a specific country.



Crime



Medical facilities



Terrorism



Latest alerts



Natural hazards



During your trip

4 Use the Alerts page to stay up to date

View alerts based on your locations or for a specific country.

☒ High risk

☒ Medium risk

☒ Low risk

5 Call for assistance

Direct access to emergency numbers.



Emergency numbers



Embassy contacts

6 Currency converter

Use the tool to easily convert currencies.

Activate your Hienfeld Travel Assistance App

Follow these steps to activate your Business Travel Assistance App

1 Enter your company's travel insurance policy number

Please obtain it from your HR/Risk Manager.

Register

What is your policy number?

You can find the policy number in your inbox.
If not, contact your HR department.

Next

1 2 3
4 ABC 5 DEF
6 GHI 7 JKL 8 MNO
9 PQRS 0 TUV WXYZ
+ * #

Register

Enter the first four digits of your company's postal code

Contact your HR department when you're unsure.

Next

1 2 3
4 ABC 5 DEF
6 GHI 7 JKL 8 MNO
9 PQRS 0 TUV WXYZ
+ * #

2 Enter your company's postal code

As stated on the policy. Please obtain it from your HR/Risk Manager.

3 Enter your personal information

Sign up with your email address and choose a password.

Create account

Create an account with your email address and password.

Email address

john@doe.com

Password

Create account

Q W E R T Y U I O P
A S D F G H J K L
↑ Z X C V B N M ↵
123 space return
😊 🗣️