



## Faulty items returns form

Please complete all the details on this form and sign the declaration so that we can process your return as efficiently as possible.

Your Order Number:

Your Name:

Your Post Code:

Item(s) being returned:



## step 2

Now please describe the nature of the fault(s) so we may get it checked out quickly.

### NEED HELP?

Visit [www.completecareshop.co.uk/returns](http://www.completecareshop.co.uk/returns) or call Customer Services on 03330 160 000

## step 3

### Return Declaration

Now please check, tick and sign this declaration. If you cannot tick all the boxes or have any problems, please call Customer Services on 03330 160 000.

I confirm that I am returning the item(s) within 30 calendar days of delivery:

I confirm that this return is faulty but I have packaged it well so it is suitable for return:

It does not present a health/hygiene risk:

I have contacted Customer Services to let them know about this issue:

Please **sign** and **date** below to confirm you are happy with all the details on this form:

signature      dd/mm/yy

Lastly, please fold along the two dotted lines so only this panel is visible. Attach to your return with this returns address face-up.

Please return this package to:

Faulty Returns  
Returns  
**completecareshop**  
330 Four Oaks Rd  
Walton Summit Centre  
Preston  
PR5 8AP

