

**Your train operator is planning on shutting down ticket offices!** However, before this can happen, they are obligated to hear the views of their passengers. You have until **Friday, September 1st**, to express your opinion.

These proposed changes will impact in some of the following ways:

- No longer being able to secure the best fare for your journey.
- Removing the support many people need, particularly for those with disabilities or learning challenges.
- Potentially put the health and safety of the public at risk with many additional unstaffed stations.

The closure of your local ticket office would almost certainly be permanent, with thousands of jobs now at risk. If you value the services of your ticket office, it's time to voice your concern now.

## KEEP THEM OPEN!

Have your say. Scan the QR code below to take part in the public consultation. It's really simple.

London



<https://www.londontravelwatch.org.uk/ticket-offices-have-your-say/>

All other areas



<https://www.transportfocus.org.uk/ticket-office-consultation/>

**OR Send a letter to Freepost RTEH-XAGE-BYKZ, Transport Focus, PO Box 5594, Southend on Sea, SS1 9PZ For our campaign visit <http://bit.ly/TSSATicketOffices>**



# OUR RAIL OUR FUTURE



## KEEP THEM OPEN

RTEH-XAGE-BYKZ

**FREEPOST**

Transport Focus  
PO Box 5594  
Southend-on-Sea  
SS1 9PZ

Full name (required field)

Email address

**Please tick the required field**

**My comments are in relation to**

All Stations

London Stations

Both (National Plans)

Name of local Station

How will you be impacted by the proposed changes to the Ticket office?

**PLEASE SEAL HERE**