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Sent via email only: [Jenny.Gilruth.msp@parliament.scot](mailto:Jenny.Gilruth.msp@parliament.scot)



21 February 2022

Dear Ms Gilruth

I am writing to you today to urge you to halt plans to close ScotRail ticket offices until the conclusion of your consultation on women's safety on the railways.

Whilst you are right that women's safety on the railways goes beyond stations and platforms, it is nevertheless the case that ticket office staff increase safety for all our passengers.

It makes no sense to continue with plans to close ticket offices before your consultation establishes the likely impact on women's safety of doing so.

I urge you to pause plans to keep station staffing at its current levels and to pause the plans to cut ticket office hours until the consultation on women's safety on the railway has published its findings.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Manuel Cortes', written in a cursive style.

Manuel Cortes

TSSA General Secretary