

SUMMARY FINANCIAL  
REPORT

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2018



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Authority*

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### DIRECTORS

H.F. Baines	LLB
I.A. Dewar	FCA
D.A. Harding	JP BA MPhil FCMA
J. Lincoln	FCCA ACIB
P.A. Lynch	
F.B. Smith	LLB
M.A. Winterbottom	FCA

### CHAIRMAN

D.A. Harding	JP BA MPhil FCMA
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### SECRETARY

M.A. Winterbottom	FCA
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## SUMMARY CHAIRMAN'S STATEMENT

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In the year ended 31 December 2018 the Society and its subsidiaries (the 'Group') recorded a reduction in net interest income from £9.0m to £8.0m following the continued decline in the size of the balance sheet. Mortgage balances fell by 12% whilst savings balances fell by 10%. After other income and charges, total operating income was £8.9m, compared with £9.6m in the preceding twelve months.

Administrative expenses increased by £2.2m owing to higher legal fees relating to the claim for damages made against the Society's previous auditors, Grant Thornton UK LLP ('GT'). The fees included a net charge of £2.3m in respect of an interim cost order in favour of GT along with the directors' best estimate of any additional liability. As a result, the Group recorded an operating loss of £1.3m (2017: £1.6m profit) before impairment.

The background to the claim for damages was fully explained in the Group's 2012 Annual Report and Accounts. Having taken extensive legal advice, the Board concluded that it was in the best interests of members to commence legal action against GT. The Society's claim was heard in the High Court in January 2018 and judgment handed down in May 2018. The Court awarded the Society damages of £0.3m, considerably below the amount claimed. The Society appealed this judgment to the Court of Appeal. In January 2019 the Court of Appeal upheld the initial decision.

Following a revaluation of the Group's head office premises, the results include a reversal of prior impairment provision of £1.1m (2017: £0.4m). The results also include a charge of £0.8m (2017: £2.8m) in respect of the Society's Spanish lifetime portfolio. There was no net charge for impairment provisions on the remainder of the portfolio (2017: £nil). Total impairment gain of £0.3m was recorded (2017: £2.4m charge).

Overall, the Group recorded a post-tax loss of £0.9m (2017: loss £0.8m). At 31 December 2018, the Group had negative accounting reserves of £11.3m (2017: negative £10.0m). The reserve movement includes a £0.3m reduction following the adoption of *IFRS 9 – Financial Instruments* on 1 January 2018.

As a result of the payment of the interim cost order awarded to GT, the Society's Common Equity Tier 1 capital ('CET 1') temporarily fell below the level required by its regulators. The position was restored by 31 December 2018. However, as in 2017, the Group did not meet the qualitative standards for CET 1 regulatory capital. The Society was therefore again prohibited by Capital Requirements Directive IV from paying the coupons on its Permanent Interest Bearing Shares ('PIBS'). The Board considers that uncertainty over the Society's ability to make coupon payments is likely to remain owing to the material uncertainty about the Society's longer-term prospects (as set out in Note 1 to the Group's 2018 Annual Report and Accounts).

A medium to long term strategic plan was produced which was independently reviewed and acknowledged by the Prudential Regulation Authority ("PRA") who agreed to monitor the Society against this plan. The Group's focus is on delivering to that plan.

In March 2018, the lease on the Society's branch office in Manchester came to an end and after careful consideration it was decided to close the branch. While this was a disappointment to a small number of members, the numbers using the branch had declined to such an extent that it was uneconomic to renew the lease.

During the year the Society successfully reduced the number of accounts not qualifying for the Financial Services Compensation Scheme ('FSCS') protection. Over 99% of members' funds are covered by the guarantee.

## SUMMARY CHAIRMAN'S STATEMENT

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At the beginning of the year the Society launched a new 120 day notice account which proved popular with both new and existing members.

On 27 April 2018, interim Chief Executive, Mr Paul Lynch, was appointed as Chief Executive and on 1 July 2018, Mrs Janice Lincoln and Mr Mark Winterbottom joined the Board as non-executive director and Finance Director respectively.

D.A. Harding  
Chairman  
18 March 2019

# SUMMARY FINANCIAL STATEMENT

FOR THE YEAR ENDED 31 DECEMBER 2018

This financial statement is a summary of information which is contained in the audited Annual Accounts, the Directors' Report and Annual Business Statement for the year ended 31 December 2018, prepared using International Financial Reporting Standards, all of which will be available to members and depositors free of charge on demand at every office and agent of Manchester Building Society from 18 April 2019 and at [www.themanchester.co.uk](http://www.themanchester.co.uk).

Approved by the Board of Directors of the Society on 18 March 2019 and signed on its behalf by:

D.A. Harding  
Chairman

P.A. Lynch  
Chief Executive

I.A Dewar  
Director

## SUMMARY DIRECTORS' REPORT

### Introduction

The Group consists of the Society and its two wholly owned subsidiaries: MBS (Mortgages) Limited and MBS (Property) Limited; further, under the terms of IFRS 10 Consolidated Financial Statements, this set of Financial Statements includes the consolidated results of NMB Mortgage Acquisition Company Limited (in liquidation) ('NMB MAC'), until 25 October 2018 when the loans were reassigned to MBS (Mortgages) Limited. NMB MAC was formally liquidated during January 2019.

The Group's strategy and results for the year are covered in the sections that follow, along with the principal risks and uncertainties that the Group faces.

### Strategy

The Society is owned by its members. The means by which its value is preserved is by providing products that meet the financial needs of both existing and potential members.

The Group's strategy since 2013 has been to reduce its risks and conserve its regulatory capital. This strategy was necessary because of events, fully disclosed in the Annual Report and Accounts for the year ended 31 December 2012, that led to a material write-down of the Group's reserves following a change in the accounting treatment of certain financial assets.

Risk reduction has been achieved via the disposal of almost all of the Group's non-strategic UK lifetime mortgage assets. Further reduction has been sought by investigating the potential for disposals of other mortgage assets. The Board's strategic aim in this regard has been to move the Group's risk profile away from those legacy asset positions that carried higher risks and higher regulatory capital risk weightings.

Regulatory capital conservation has continued to be a priority. The Group continues to have headroom above its Pillar 1 plus Pillar 2A requirement in total capital terms, but did not meet the qualitative standards for the level of CET 1 regulatory capital. Consequently, the Society did not pay the coupons on PIBS as, in order to conserve capital, such a distribution is prohibited under CRD IV article 141.

The Group has continued to explore ways in which the CET 1 regulatory capital position could be improved. Following the Society's CET 1 capital falling below the required 4.5% of Risk Weighted Assets, a medium to long term strategic plan was produced which was independently reviewed and acknowledged by the PRA who agreed to monitor the Society against it. As at 31 December 2018, this

# SUMMARY FINANCIAL STATEMENT

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## FOR THE YEAR ENDED 31 DECEMBER 2018

requirement was met but it is recognised that a stress event or other significant loss in 2019 could result in a further breach.

Following the judgment in the Group's claim for damages against GT, the Board continued to take legal advice and pursued an appeal which was heard in January 2019. The Court of Appeal upheld the initial judgment.

The uncertainties which exist regarding the longer term prospects of the Group are disclosed on pages 13 and 14.

### Business Model

The principal activities of the Group remain the provision of competitive facilities for personal savings and for servicing its existing mortgage finance book, which primarily supports owner occupation of residential property. The Group does not presently engage in further lending.

### Key performance indicators

Key performance indicators ("KPIs") monitored by the Board include the following:

- Capital
- Liquid assets
- Retail balances
- Mortgages and other loans
- Administration expenses
- Profit on ordinary activities before tax

The KPIs are considered in more detail in the sections that follow below, with indications as to why each metric is considered to be of importance in assessing financial performance.

### Review of business performance

In 2018 the Group reported a loss for the financial year of £0.9m (2017: loss of £0.8m).

In the year the Group reported operating loss before impairments and provisions of £1.3m (2017: £1.6m profit).

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## FOR THE YEAR ENDED 31 DECEMBER 2018

A reconciliation of operating loss before impairments and provisions to loss on ordinary activities before taxation and the loss for the financial year is set out below:

The £2.9m decrease in operating profit before impairments and provisions from 2017 is a result of:

- Net interest income in the year being £1.1m lower than in 2017. £0.6m of this reduction related to the shrinking balance sheet whilst interest in 2017 included a one-off £0.5m release of provision.
- Other income increasing due to the award of £0.3m damages from the legal claim against Grant Thornton UK LLP.
- Administrative expenses increased by £2.2m. This was a result of additional costs in relation to the Grant Thornton case which included £2.3m in respect of an interim cost order and an additional sum accrued to cover the directors' best estimate of the remaining liability. The detailed cost hearing to determine this liability has not yet been held. Savings within the cost base included a £0.5m reduction in contractor fees.

The net impairment gain in the year was £0.3m. A charge of £2.4m was recorded in 2017. This gain included £1.1m reversal of impairment previously recognised on the Group's head office building following a revaluation in the year.

The Group did not meet the qualitative standards for the level of CET 1 regulatory capital as at 31 December 2018 and, in order to conserve capital, a distribution to PIBS holders in April 2019 may remain prohibited under CRD IV article 141.

### PROFITABILITY

**Result for the year:** The Group reported a loss for the financial year of £0.9m (2017: loss of £0.8m). The movements in loss are shown in the Statement of Changes in Equity on page 22 of the Group's 2018 Annual Report and Accounts.

### FINANCIAL POSITION

**Liquid Assets:** The Group's liquid assets are deposited with the Bank of England and with UK clearing bank counterparties in instantly accessible bank accounts. Of the Group's total liquid funds at 31 December 2018, £33.1m was deposited with the Bank of England (2017: £32.9m) and £14.9m was deposited with UK clearing banks (2017: £11.0m). No investment securities were held at 31 December 2018 (2017: £0.04m).

**Mortgages and Other Loans:** Group mortgage balances, after provisions, were £219.7m (2017: £250.8m), representing a year on year decrease of 12.4% (2017: 13.4% decrease). To improve its regulatory capital position, the Society made no advances during the year (2017: £nil).

Overall, the performance of the core mortgage book continues to be in line with expectations. The Group has continued in its efforts to minimise mortgage arrears and to help borrowers in difficulties, taking a consultative approach with borrowers who experience payment difficulties and applying forbearance as appropriate. At 31 December 2018, excluding the second charge portfolio, there were 15 mortgage accounts (2017: 14) where payments were 12 or more months in arrears. Outstanding balances on these accounts amounted to £7.0m (2017: £6.2m) representing 2.8% of total gross mortgage balances (2017: 2.3%), with total arrears of £1.2m (2017: £0.9m). The percentage of accounts 12 months or more in arrears remained stable despite the declining level of total mortgage assets in the year and the absence of new lending. The underlying arrears performance has also remained stable.

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## FOR THE YEAR ENDED 31 DECEMBER 2018

There were 8 properties in possession at the end of the year (2017: 9). These figures include the NMB MAC portfolio, and The Consumer Loans Company Limited ('CLC') portfolio. As insufficient reliable data exists, arrears banding information is not presented for these second charge portfolios.

Provisions for potential mortgage losses have been calculated by assessing impairment indicators, arrears and forbearance positions and historic loss experience. Mortgage accounts in arrears by 3 months or more are reviewed regularly, as are impairment provision requirements.

**Investment property:** At the year end the Group held a small number of residential properties as a result of the settlement of impaired mortgage assets. The properties are being held, pending their eventual sale, and have a fair value of £0.4m (2017: £0.7m). Two properties were disposed of in the year.

**Other Assets:** Included within Other Assets is a sum of £1.1m (2017: £1.4m) relating to collateral deposited in the form of cash under credit support annex agreements ("CSA") with the Group's counterparty providers of foreign exchange swaps.

**Retail Balances:** Retail balances reduced to £225.9m (2017: £247.6m) in line with the overall reduction in the balance sheet. The range of savings products available during the year was carefully managed in order to ensure that a suitable level of funding was held and that the rates offered were appropriately competitive.

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FOR THE YEAR ENDED 31 DECEMBER 2018

**Capital:** The purpose of the Group's capital is to support its mortgage book and to absorb any losses that may arise, thereby offering members protection as a regulated deposit taker.

The Board aims to manage capital within the regulatory limits set by the PRA. For regulatory capital purposes the Group is made up of the Society, MBS (Mortgages) Limited and MBS (Property) Limited, with the regulatory capital positions at 31 December 2018 and 31 December 2017 being:

	Group 31 Dec 17 (before IFRS 9 implementation)	Movement in 2018 (including Credit Loss Adjustment to opening reserves due to IFRS 9 implementation)	Group 31 Dec 18	Regulatory Movement for 2019	Group 1 Jan 19
<b>Tier 1 Capital</b>	£000	£000	£000	£000	£000
Accumulated losses	(10,023)	(951)	(10,974)	(30)	(11,004)
Profit Participating Deferred Shares	17,461	-	17,461	-	17,461
<b>Total CET1 Capital</b>	7,438	(951)	6,487	(30)	6,457
<b>Permanent Interest Bearing Shares</b>					
Nominal balance	14,788	-	14,788	-	14,788
Amortisation	(7,394)	(1,479)	(8,873)	(1,479)	(10,352)
Net Permanent Interest Bearing Shares	7,394	(1,479)	5,915	(1,479)	4,436
<b>Total Tier 1 Capital</b>	<b>14,832</b>	<b>(2,430)</b>	<b>12,402</b>	<b>(1,509)</b>	<b>10,893</b>
<b>Tier 2 Capital</b>					
<b>Subordinated Debt</b>					
Nominal balance	14,200	-	14,200	-	14,200
Amortisation	(3,399)	(2,185)	(5,584)	(500)	(6,084)
Net Subordinated Debt	10,801	(2,185)	8,616	(500)	8,116
Collective Provisions	431	(431)	-	-	-
Permanent Interest Bearing Shares	7,394	1,479	8,873	1,479	10,352
<b>Total Tier 2 Capital</b>	<b>18,626</b>	<b>(1,137)</b>	<b>17,489</b>	<b>979</b>	<b>18,468</b>
<b>Total Regulatory Capital</b>	<b>33,458</b>	<b>(3,567)</b>	<b>29,891</b>	<b>(530)</b>	<b>29,361</b>

Since the end of 2017 Total Regulatory Capital under CRD IV has decreased by £3.6m made up as follows:

- the retained loss of the regulatory capital group for the year of £1m which included a reduction to reserves following the adoption of *IFRS 9 – Financial Instruments* as detailed below;
- the continued grandfathering of Subordinated debt out of Tier 2 capital over a 9 year period, amounting to £0.5m in the year;
- amortisation of Subordinated debt over a 5 year period, amounting to £1.7m in the year;
- a reduction in the allowed collectively identified provisions of £0.4m.

Under the CRD IV rules applicable from 1 January 2019, Total Regulatory Capital is reduced by £0.5m compared to the position at 31 December 2018. This is due to Tier 2 Regulatory Capital being reduced by a further £0.5m in respect of continuing Subordinated debt grandfathering. In addition, the Group adopted the available IFRS 9 transitional arrangements, which reduced Total Regulatory Capital by £15k from 1 January 2018, and will reduce it by a further £30k from 1 January 2019. The impact of these arrangements is such that the impact on the Group's Regulatory Capital will be phased over a 5 year period with 5% of the 2018 adverse financial impact taken to CET 1 capital in 2018, increasing to 15% in 2019. The element taken to CET 1 capital will increase annually with 100% recognised by 2023.

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## FOR THE YEAR ENDED 31 DECEMBER 2018

As at 31 December 2018 the Group continues to have headroom above its total Pillar 1 plus Pillar 2A requirements in total capital terms as set by the PRA, due to the Society's PIBS (that is Additional Tier 1 capital being amortised into Tier 2 capital) and subordinated debt (that is Tier 2 capital), but did not meet the qualitative standards for the level of CET 1 regulatory capital. Following the Society's CET 1 capital falling below the required 4.5% of Risk Weighted Assets, a medium to long term strategic plan was produced which was independently reviewed and acknowledged by the PRA who agreed to monitor the Society against it.

In addition, owing to the financial position and challenges faced by the business, there is a risk that the Society will not meet the regulatory requirement to hold 4.5% of CET 1 capital against Risk Weighted Assets in the future. As at 31 December 2018, the requirement was met but a stress event or other significant loss in 2019 could result in a further breach. This potential risk is monitored and under regular review in ongoing discussions with the PRA.

As a result of the shortfall against qualitative standards for the level of CET 1 capital requirement together with the loss for the year, under CRD IV article 141, in order to conserve capital, the Society may remain prohibited from making the PIBS coupon payments due in April 2019. The Board considers that there continues to be uncertainty over the Society's ability to make coupon payments thereafter.

The Group's gross capital increased to 14.7% at 31 December 2018 (2017: 13.7%). The free capital at 31 December 2018 was 11.8% (2017: 18.1%). The reduction in the free capital ratio follows the implementation of IFRS 9, which has resulted in provisions no longer assessed as being collective. Definitions of gross capital and free capital may be found in the Key Financial Ratios on page 17.

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### Financial Risk Management Objectives

The Group offers savings products and services mortgage products. It undertakes limited interaction with the wholesale money market for cash flow and liquidity management purposes. There are formal structures in place to monitor, report and manage the risks associated with the Group's operations. The Board seeks to manage the risks that the Group faces through a suite of regularly reviewed and approved policies covering: Credit, Liquidity, Financial Risk Management and Operational Risk.

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### Principal Risks and Uncertainties

Given the CET 1 regulatory capital shortfall against qualitative standards for the level of CET 1, the requirement for an increase in CET 1 capital in order to return to lending, and the assessed prospects for the business and its capital position without such a return to lending, there is a material uncertainty to the Society's profitability and capital position arising from the continued run-off of the balance sheet. The Board will continue to consider options to secure the long-term future of the Group and remains in regular contact with the regulators.

In June 2016 the UK voted in a referendum to leave the European Union ("EU"). The medium to long-term impact of this on UK government policy, the financial markets and the wider UK economy is unknown. The Group's Spanish lifetime portfolio introduces additional uncertainty and risk which the Board is monitoring; in particular there is added risk and uncertainty in relation to foreign exchange volatility, property values for the Spanish lifetime portfolio and the behavioral impact on Spanish lifetime mortgage borrowers.

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FOR THE YEAR ENDED 31 DECEMBER 2018

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During 2017 and 2018 the Group carried out work to prepare for the implementation of *IFRS 9 – Financial instruments* effective on 1 January 2018. The most significant impact on the Group is in respect of the measurement of impairment of financial assets. Under IFRS 9, impairment is based on expected credit losses (“ECL”) rather than incurred credit losses which is the methodology the Group previously adopted under IAS 39. An ECL provision is required for default events in the next 12 months, whilst a lifetime ECL is required when a significant increase in credit risk is identified. The review of credit risk and the calculation of ECL are required to be unbiased and probability weighted, and should include all available relevant information, with assessments of current conditions and forecasts of future economic conditions. As a result the recognition and measurement of impairment is more forward looking than is the case under IAS 39. The opening balance sheet as at 1 January 2018 includes a reduction in reserves of £0.3m for additional provision requirement (see page 22 of the 2018 Annual Report and Accounts).

Every business faces risks as part of its day-to-day operation. The Society has a low appetite for risk and the Board’s risk management objectives are to minimise the risks that the Group faces by deploying a range of risk management policies and procedures within an appropriate control environment.

Summarised below are the Group’s other key risks and uncertainties:

**Credit Risk:** The Group is exposed to the risk that it may not receive back in full any sum that has been loaned (in relation to loans and advances) or any sum that it has deposited with a banking counterparty (in relation to liquid assets) when such amounts fall due. The Board monitors credit risk, underlying security values and the level of impairment provisions on a regular basis. Credit risk is more of a consideration in relation to loans and advances than in relation to the Group’s liquid assets; the former involve relationships with individuals or small businesses, whilst the latter are far fewer in number, being restricted to either the Bank of England or UK High Street banks, where credit risk is assessed as being very low.

The Group’s management of credit risk in respect of loans and advances recognises that as the portfolio runs off it is likely that a greater part of the residual assets will have a higher credit risk profile.

The assessment of credit risk and the related impairment provisioning is a critical accounting estimate, impacted by judgments relating to customer affordability and economic circumstances, including the level of interest rates. Prior to the current strategy of no new lending, credit risk was mitigated by appropriate mortgage underwriting and by limiting the Group’s exposure to particular market sectors or loans exhibiting particular attributes. Since the cessation of new lending credit risk has been mitigated through the monitoring of management information, assessment of arrears and forbearance cases, and regular loan provision reviews. The Group holds two mortgage books (the NMB MAC and CLC books), where previously it held a beneficial interest and these portfolios were administered by third parties. An assessment has been made of the estimated discounted future cash flows expected to arise from both these portfolios of loans which forms the basis for the impairment provision. Sensitivities in respect of the impairment provision required for these portfolios are given in the Group’s 2018 Annual Report and Accounts.

**Insurance Risk:** Impairment assessments incorporate the insurance risk attached to the Group’s lifetime mortgage contracts, which are euro-denominated. The risk arises from a contractual term within the relevant mortgage contracts which in certain circumstances precludes the Group from pursuing the borrower or his estate for any shortfall on redemption. This risk is managed through oversight of the portfolio, including monitoring valuations, the assessment of redemptions and

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FOR THE YEAR ENDED 31 DECEMBER 2018

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provisioning policy. The insurance provision is a critical accounting estimate, as its assessment is based on expected future outcomes relating to the date on which an account redeems, expected to be on the death of the borrower, a move into care or through non-health related voluntary pre-payment. It is also affected by the assumptions made in relation to house price appreciation and depreciation. This means that the insurance risk provision can move by a material amount dependent upon these assumptions and market conditions.

**Liquidity Risk:** The Group's strategy is to maintain sufficient funds in unencumbered liquid form at all times to ensure that its liabilities can be met as they fall due. Regular stress testing of liquidity is undertaken by separately using 20 week and 3 month time horizons. The Group operates within closely monitored Board-approved liquidity policy limits, which are reviewed on a daily basis by the Group's Finance and Treasury departments, reported to the Treasury Committee each week and considered by the Board each month. During 2018, the Group continued to have a significant proportion of its liquid assets deposited with the Bank of England.

**Capital Risk:** In order to conserve capital, the Group has continued not to undertake new lending. As explained on page 3, as at 31 December 2018 the Group continues to have headroom above its Pillar 1 plus Pillar 2A requirement in total capital terms, but did not meet the qualitative standards for the level of CET1 regulatory capital.

**Interest Rate Risk:** The Group's mortgage and savings products have different interest rate types and differing maturity profiles. This means that the Group is exposed to movements in interest rates. A movement in an external interest rate (e.g. Bank of England Base Rate or LIBOR) does not always affect every mortgage and savings product that the Group holds. The Group has more fixed rate mortgage products (notably its lifetime mortgages) than it has fixed rate savings products. Presently, there are no interest rate swaps in place to mitigate the risk. The interest rate risk position is monitored by the Risk Committee and the Board and is managed via the setting of internal policy limits and through the holding of an ascribed level of regulatory capital to mitigate the risk of interest rate movement. The Board has considered this risk by its review of financial projections under differing interest rate scenarios over the long-term. The Group has a natural partial hedge provided by fixed coupons on capital and some savings products.

The Board does not intend to hedge its fixed rate mortgages using interest rate swaps at this time; this position is monitored regularly. A rise in interest rates gives rise to a risk of decreasing margins as a greater portion of the mortgage portfolio than the deposit portfolio is based on fixed rates. Liquidity risk can also be managed through changes in the interest rate of the deposit book.

**Currency Risk:** The Group faces currency movement risks on its Euro-denominated mortgage balances which represent 20% of total mortgage assets as at 31 December 2018 (2017: 17%). The exchange rate risk arising on these balances is managed and partially mitigated by transacting foreign exchange forward contracts. The exchange rate risk position is reported to the Asset and Liability Committee (ALCO) and Board each month.

**Economic Risk:** The Group faces the risk that its interest margin can become subjected to the pressure that is brought to bear from being an institution that is primarily funded through retail deposits. Within this market, there is great competition for attracting retail deposits at sustainable rates of interest. Market rates offered by retail institutions reduced following the launch of the Bank of England's Funding for Lending and Term Funding Schemes; however, there is a risk that as repayments are required under these schemes there may be upward pressure on rates to prevent savings outflows.

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The Group is also exposed to movements in the value of residential and commercial property in both its mortgage impairment provision requirements and those property assets held at fair value; the Group's investment property and the Group's head office building.

The macroeconomic assumptions used in calculation of expected credit losses are shown on page 38 of the 2018 Annual Report and Accounts.

**Political Risk:** The UK referendum decision to leave the EU in June 2016 continues to create additional uncertainties for the economy, financial markets, housing and mortgage markets, government policy and financial services regulation. The impact upon borrower behaviour and collateral values within the Spanish lifetime portfolio is unknown. The Group has taken legal advice and contacted the regulatory authority in Spain and believes that operational risk is limited.

**Regulatory Risk:** As a regulated entity, the Group is exposed to risks arising from a failure to adhere to relevant regulation. In order to minimise this risk, the Group has deployed a number of risk management policies and procedures. The Group's Risk Management Framework ("RMF") is designed around the present needs of the Group. The RMF includes the responsibilities of the Board, the Risk Committee, the Conduct Committee and Management as to how the Group meets, monitors and reports on its regulatory requirements. Oversight of Regulatory Risk is the responsibility of the Compliance function and is led by the Compliance Manager.

The majority of the regulatory requirements that the Group faces are laid down by the PRA and the Financial Conduct Authority ("FCA"). The Group monitors developments in all relevant aspects of financial service regulation and undertakes assessments of the present and future impacts of such. Appropriate actions are taken to strengthen controls and amend the Group's strategy to meet changing regulatory requirements.

In addition to considering the impact of any non-compliance on the recoverability of loan balances and thus impairment provisioning, the Group considers the conduct risk which arises from having originated regulated loans and having acquired regulated loan portfolios. As is the case for all financial institutions there is a risk that aspects of current or historic business might be considered as not being conducted in accordance with all relevant regulation, or the fair and reasonable treatment of customers.

Certain activities of the Group, particularly the NMB MAC and CLC second charge loan portfolios carry greater levels of conduct risk. The administration of the NMB MAC and CLC portfolios was brought in-house in December 2015 and following that transfer the historic conduct of these portfolios was reviewed in detail by management and redressed where appropriate. Although a detailed review of these portfolios has been carried out, there is no judicial certainty in the legal position and there is a risk that further conduct issues or cases of non-compliance with regulations could be identified in the future.

Provision has been made where the Group is aware of a specific conduct or regulatory issue and can estimate its impact.

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## FOR THE YEAR ENDED 31 DECEMBER 2018

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### Diversity Matters

**Gender Analysis:** Below is a table summarising permanent, employed members of staff and directors by gender at 31 December 2018, with comparative positions for the previous year end:

	31 December 2018		31 December 2017	
	Male	Female	Male	Female
Directors	5	2	5	1
Staff	19	28	19	29
Total	24	30	24	30

Given the size and scale of the Group's operations and its headcount, it does not have any members of staff that would be considered for separate disclosure as "Senior Managers" in the above table.

### Social, Community and Human Rights Issues

**Stakeholders:** The Group's members, staff and other stakeholders are key to its success and it is committed to its policy of ensuring that all are treated fairly and equally at all times.

**Employees:** The Group's policies ensure that discrimination on the grounds of race, colour, religion, belief, nationality, ethnic origin, sex, sexual orientation, marital status, age, part time status and membership (or otherwise) of a trade union is not tolerated. Further, the Group also holds to its policy on disability, which is achieved via a wider policy approach to equal opportunity in the workplace. Training and development opportunities are presented to staff to allow them to acquire relevant professional qualifications, which, in turn, assist the Group in achieving its goals.

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### Outlook

The impact of the UK vote to leave the EU on UK government policy, the financial markets and the wider UK economy in the medium to long-term remains unknown and this introduces additional uncertainty and risk which the Board will continue to monitor, in particular with regard to the Group's Spanish lifetime portfolio.

The Group will continue to be managed in run-off for the foreseeable future and will remain in discussion with the PRA with regard to the long-term future of the Group. The capital position of the Group, in particular the shortfall against the qualitative standards for the level of CET 1 regulatory capital and the risk of not meeting the regulatory requirement of holding 4.5% CET 1 capital against Risk Weighted Assets, will remain a focus for the Board.

A medium to long-term strategic plan was submitted to the PRA in July 2018 which supports the strategy of reducing the balance sheet so as to conserve regulatory capital. The Group's focus is on delivering to that plan.

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FOR THE YEAR ENDED 31 DECEMBER 2018

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## Directors

H.F. Baines	Vice Chairman
I.A. Dewar	Non-executive director
D.A. Harding	Chairman
J. Lincoln	Non-executive director (appointed 1 July 2018)
P.A. Lynch	Chief Executive
F.B. Smith	Non-executive director
M.A. Winterbottom	Finance director (appointed 1 July 2018)

At the Annual General Meeting Mr Harding, Mr Dewar and Mrs Smith will retire by rotation and being eligible, will offer themselves for re-election. Mrs Lincoln and Mr Winterbottom will stand for election.

At the year-end no director had an interest in any shares or debentures of the Society or its connected undertakings.

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## Other matters

### Charitable & political donations

The Society made charitable donations totalling £5k (2017: £5k) during the year. No contributions were made for political purposes.

# SUMMARY FINANCIAL STATEMENT

FOR THE YEAR ENDED 31 DECEMBER 2018

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## Pillar 3 Disclosure

The Society's Pillar 3 disclosure is available to read on its website at <https://www.themanchester.co.uk/Main/FinancialInformation>

### Supplier payment policy & practice

The Group's policy concerning the payment of its trade creditors is as follows:

- to agree the terms of payment with a supplier;
- to ensure that suppliers are aware of the terms of payment;
- to pay invoices in conformity with the Group's contractual and other legal obligations.

Trade creditors at 31 December 2018 amounted to 2 days of average supplies (2017: 27 days).

### Capital Requirements (Country-by-Country) Reporting

In compliance with the reporting obligations set out in Article 89 of the European Union's Capital Requirements Directive IV (CRD IV), which have been implemented in the UK by the Capital Requirements (Country-by-Country) Reporting Regulations, the Group will publish additional information in respect of the year ended 31 December 2018. This information will be included within the annual report and accounts and will be available on the Society's website: [www.themanchester.co.uk](http://www.themanchester.co.uk).

### Going Concern

The directors consider that it is appropriate for the accounts to be prepared on a going concern basis of accounting as fully explained in Note 1 on page 25 of the Group's 2018 Annual Report and Accounts, which sets out the risks and uncertainties assessed as part of the preparation of the accounts.

The Group has not been active in the Mortgage market since 2013 and at present has insufficient capital to return to lending. There is currently no plan in place to return to lending, though this is something which may be revisited should the capital position improve to a level where such activity may be appropriate. The current strategy of the Board, therefore, continues to be the management of a long-term run-off of the balance sheet.

Following the first instance judgment in the case against its former external auditors, Grant Thornton UK LLP and the interim costs awarded against the Society, the requirement to hold Common Equity Tier 1 Regulatory Capital of at least 4.5% of total Risk Weighted Assets was temporarily not met. A medium to long-term strategic plan was produced and shared with the regulators, showing that the Society remains viable and is able to rebuild its regulatory capital ratios in the medium term. It is recognised that there are a number of risks to this plan, particularly following a stress event in the economy or financial markets. Such stress events may include a downturn in the housing market either in the UK or Spain, additional provision requirements on one or more of the Group's larger mortgage exposures, significant unexpected expenses or a materially different mortgage repayment profile to that included within the plan.

The Board expects to work closely with its regulators during 2019 to develop and implement its strategic plan. Implementation may involve third parties and require regulatory approval and as such may carry execution risk.

When satisfying themselves that the Group and Society have adequate resources to continue to operate for the foreseeable future as a going concern, the directors have reviewed the plan and the

# SUMMARY FINANCIAL STATEMENT

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## FOR THE YEAR ENDED 31 DECEMBER 2018

ability for it to be followed. The directors are reliant on the regulators position regarding the plan remaining unchanged.

The total capital position of the Society remains strong with significant headroom above its total Pillar 1 plus Pillar 2A requirements in total capital terms as set by the PRA. Whilst it continues to have a shortfall against qualitative standards for the level of CET 1 capital, at 31 December 2018 the requirement to hold CET 1 Regulatory Capital of at least 4.5% of total Risk Weighted Assets was met. The liquidity position also remains strong with significant headroom above both its policy and operation limits.

Having due regard to these matters and after taking into consideration the material uncertainties above the Board continues to adopt the going concern basis of accounting in preparing the financial statements.

### Independent Auditors

In accordance with Section 77 of the Building Societies Act 1986 a resolution for the re-appointment of PricewaterhouseCoopers LLP will be proposed at the Annual General Meeting.

On behalf of the Board of Directors

D.A. Harding  
Chairman  
18 March 2019

# SUMMARY FINANCIAL STATEMENT

FOR THE YEAR ENDED 31 DECEMBER 2018

<b>RESULTS FOR THE YEAR</b>	<b>Group 2018 £000</b>	<b>Group 2017 £000</b>	<b>Society 2018 £000</b>	<b>Society 2017 £000</b>
Net interest income	7,959	9,019	7,658	8,222
Other income and charges	969	560	1,032	754
Fair value gains	1	1	1	1
Administrative expenses	(10,185)	(7,955)	(9,919)	(7,588)
<b>Operating profit before impairments and provisions</b>	<b>(1,256)</b>	<b>1,625</b>	<b>(1,228)</b>	<b>1,389</b>
Impairment losses	313	(2,376)	(1,640)	(4,389)
Financial Services Compensation Scheme Levy	6	(29)	6	(29)
<b>Loss for the year before taxation</b>	<b>(937)</b>	<b>(780)</b>	<b>(2,862)</b>	<b>(3,029)</b>
Taxation	-	-	-	-
<b>Loss for the year</b>	<b>(937)</b>	<b>(780)</b>	<b>(2,862)</b>	<b>(3,029)</b>
Payment to equity holders	-	-	-	-
<b>Transfer from reserves</b>	<b>(937)</b>	<b>(780)</b>	<b>(2,862)</b>	<b>(3,029)</b>

# SUMMARY FINANCIAL STATEMENT

FOR THE YEAR ENDED 31 DECEMBER 2018

<b>FINANCIAL POSITION AT THE END OF THE YEAR</b>	<b>Group 2018 £000</b>	<b>Group 2017 £000</b>	<b>Society 2018 £000</b>	<b>Society 2017 £000</b>
Assets:				
Liquid assets	48,072	43,981	48,020	43,930
Mortgages	218,975	249,759	214,229	244,291
Other loans	765	1,062	765	1,062
Derivative financial instruments	30	280	30	264
Fixed and other assets	9,543	9,109	10,675	12,716
<b>Total assets</b>	<b>277,385</b>	<b>304,191</b>	<b>273,719</b>	<b>302,263</b>
Liabilities:				
Shares	225,919	247,628	225,919	247,628
Borrowings	13,682	17,858	13,682	17,858
Other liabilities	2,263	2,087	2,020	1,657
Derivative financial instruments	331	192	328	188
Subordinated capital	14,200	14,200	14,200	14,200
Subscribed capital	5,000	5,000	5,000	5,000
Subscribed capital ##	9,788	9,788	9,788	9,788
Profit participating deferred shares ##	17,461	17,461	17,461	17,461
Accumulated losses ##	(11,259)	(10,023)	(14,679)	(11,517)
<b>Total equity and liabilities</b>	<b>277,385</b>	<b>304,191</b>	<b>273,719</b>	<b>302,263</b>
## Classifies as equity				

<b>SUMMARY OF KEY FINANCIAL RATIOS</b>	<b>Group 2018 %</b>	<b>Group 2017 %</b>	<b>Society 2018 %</b>	<b>Society 2017 %</b>
Gross capital as a percentage of shares and borrowings	14.7	13.7	13.3	13.2
Liquid assets as a percentage of shares and borrowings	20.1	16.6	20.0	16.5
Loss for the year as a percentage of mean total assets	(0.3)	(0.2)	(1.0)	(0.9)
Management expenses as a percentage of mean total assets	3.5	2.3	3.4	2.2

# SUMMARY FINANCIAL STATEMENT

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FOR THE YEAR ENDED 31 DECEMBER 2018

## NOTES TO THE SUMMARY FINANCIAL STATEMENT

1. The Summary Financial Statement is prepared on both a Group and Society basis.
2. The gross capital ratio measures the proportion by which capital bears to shares and borrowings. Gross capital consists of retained losses, Permanent Interest Bearing Shares, Profit Participating Deferred Shares and qualifying subordinated liabilities.
3. The liquid assets ratio measures the proportion that assets held in the form of cash and short-term deposits bears to shares and borrowings. By their nature, liquid assets are readily realisable into cash and thereby enable the Group and Society to meet requests by its investors for withdrawals on their accounts, to make new mortgage loans to borrowers and to fund its business activities generally.
4. The loss for the year as a percentage of mean total assets measures the proportion that the loss after taxation for the year represents in relation to the average of total assets for the year.
5. The management expense ratio measures the proportion that administration expenses bears to the average of total assets during the year.

# INDEPENDENT AUDITORS' STATEMENT

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FOR THE YEAR ENDED 31 DECEMBER 2018

## INDEPENDENT AUDITORS' STATEMENT ON THE SUMMARY FINANCIAL STATEMENT TO THE MEMBERS OF MANCHESTER BUILDING SOCIETY

We have examined the Summary Financial Statement of Manchester Building Society (the 'Society') set out on pages 2 to 18, which comprises the Summary Directors' Report, Results for the Year, the Financial Position as at 31 December 2018, Summary of Key Financial Ratios and Notes to the Summary Financial Statement.

### **Respective responsibilities of directors and auditors**

The directors are responsible for preparing the Summary Financial Statement, in accordance with the Building Societies Act 1986.

Our responsibility is to report to you our opinion on the consistency of the Summary Financial Statement with the full Annual Accounts, the Annual Business Statement and the Directors' Report and its compliance with the relevant requirements of Section 76 of the Building Societies Act 1986 and the regulations made under it.

We also read the other information contained in the Summary Financial Report and consider the implications for our report if we become aware of any apparent misstatements or material inconsistencies with the Summary Financial Statement. The other information comprises only the Summary Chairman's Statement, Summary Directors' Report, Summary Directors' Remuneration Report and the other items listed on the contents page.

This statement, including the opinion, has been prepared for and only for the Society's members as a body in accordance with Section 76 of the Building Societies Act 1986 and for no other purpose. We do not, in giving this opinion, accept or assume responsibility for any other purpose or to any other person to whom this statement is shown or into whose hands it may come save where expressly agreed by our prior consent in writing.

### **Basis of opinion**

Our examination involved agreeing the balances in the Summary Financial Statement to the full Annual Accounts. Our report on the Society's full Annual Accounts describes the basis of our audit opinion on those Annual Accounts, the Annual Business Statement and the Directors' Report.

### **Opinion**

In our opinion the Summary Financial Statement is consistent with the full Annual Accounts, the Annual Business Statement and the Directors' Report of Manchester Building Society for the year ended 31 December 2018 and complies with the applicable requirements of Section 76 of the Building Societies Act 1986, and the regulations made under it.

# INDEPENDENT AUDITORS' STATEMENT

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FOR THE YEAR ENDED 31 DECEMBER 2018

## **Emphasis of matter – Going concern**

In forming our opinion on the financial statements, which is not modified, we have considered the adequacy of the disclosures on pages 14 and 15 concerning the Society and Group's ability to continue as a going concern. The directors have set out the risks and uncertainties for the business given its continued run-off and the ongoing development of plans to secure the business. These conditions, along with the other matters explained on pages 14 and 15, indicate the existence of a material uncertainty which may cast significant doubt about the Society and Group's ability to continue as a going concern. The Summary Financial Statement does not include the adjustments that would result if the Society and Group were unable to continue as a going concern.

PricewaterhouseCoopers LLP  
Chartered Accountants and Statutory Auditors  
Manchester  
18 March 2019

# SUMMARY DIRECTORS' REMUNERATION REPORT

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## Introduction

The purpose of this report is to provide details of the Group's policy on the remuneration of its executive and non-executive directors and to explain the process for setting the level of directors' remuneration.

## Remuneration and Nominations Committee

The Remuneration and Nominations Committee is responsible for the remuneration policy for all of the directors; it also reviews the remuneration of certain managers. All recommendations made by the Remuneration and Nominations Committee are considered by the full Board. The Committee has regard to best practice as set out in the UK Corporate Governance Code and with the PRA Remuneration Code to the extent that it is relevant to the Group, given that the Society is a mutual institution.

## Executive directors

Remuneration levels are set for the executive directors so as to reward and retain the skills and commitment necessary to manage the development of the Group within a competitive and challenging business sector. In accordance with best practice, the Remuneration and Nominations Committee reviews the remuneration arrangements for the executive directors on a periodic basis and compares his or her range of benefits to those available within similar organisations. The Committee's objective is to promote suitable risk management arrangements, avoiding remuneration structures that promote excessive risk taking.

The executives' remuneration arrangements include:

- salaries, reviewed by the Committee on an annual basis;
- membership of the Group personal pension scheme, on the same terms as other eligible employees of the Group;
- taxable benefits which include a car allowance and private health care.

No executive director holds a contract with a notice period of more than 12 months.

# SUMMARY DIRECTORS' REMUNERATION REPORT

## Executive directors

	Salary £000	Pension Contributions £000	Bonus £000	Benefits £000	Total £000
<b>2018</b>					
P.A. Lynch	163	20	-	11	194
M.A. Winterbottom (appointed 1 July 2018)	50	6	-	-	56
	<u>213</u>	<u>26</u>	<u>-</u>	<u>11</u>	<u>250</u>
<b>2017</b>					
P.A. Lynch	150	18	5	11	184
	<u>150</u>	<u>18</u>	<u>5</u>	<u>11</u>	<u>184</u>

## Non-executive directors

Non-executive directors are remunerated by way of fees, which are recommended by the Remuneration and Nominations Committee to the Board on an annual basis. The level of fees is assessed on the basis of responsibility, experience, skill and time commitment and by comparison with other building societies and regional financial institutions.

Non-executive directors do not receive any other benefits; they do not have any pension arrangements through the Group.

A summary of the non-executive directors' remuneration is shown below:

	Fees 2018 £000	Fees 2017 £000
J.P. Allen (retired 31 December 2017)	-	33
H.F. Baines	40	40
I.A. Dewar	35	35
D.A. Harding	80	80
J. Lincoln (appointed 1 July 2018)	18	-
F.B. Smith	33	33
	<u>206</u>	<u>221</u>

Non-executive directors are not appointed under service contracts. Their appointment is terminable by 1 month's notice on either side. In the event of the Society merging with another society whilst D.A. Harding is the Chairman of the Board, he is entitled to 6 months' fees under his letter of appointment.

# SUMMARY DIRECTORS' REMUNERATION REPORT

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## Total directors' emoluments

	<b>2018</b>	<b>2017</b>
	<b>£000</b>	<b>£000</b>
Executive directors	250	184
Non-executive directors	206	221
Total directors' emoluments	<u>456</u>	<u>405</u>

## All directors

The Group does not make mortgage loans available to any director. The above arrangements applied throughout 2018.

## CONTACT DETAILS

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### Agencies

Please see our website at: [www.themanchester.co.uk](http://www.themanchester.co.uk) for the most up to date list of our agencies

### Savings Customer Services

Telephone	0161 923 8065
Fax	0161 923 8950
Post	Manchester Building Society 125 Portland Street Manchester M1 4QD

### Mortgage Customer Services

Telephone	0161 923 8030
Fax	0161 923 8951
Post	Manchester Building Society 125 Portland Street Manchester M1 4QD

## NOTES

## NOTES



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Web [www.themanchester.co.uk](http://www.themanchester.co.uk)

Authorised by the Prudential Regulation Authority and  
regulated by the Financial Conduct Authority and  
Prudential Regulation Authority

Member of the Building Societies Association  
Member of Finance UK



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