

03 October, 2024

Newcastle Building Society appoints chief operating officer

Newcastle Building Society has announced the appointment of Amanda Shepherd as group chief operating officer, expanding its executive leadership team as it makes progress on its ambitious strategy of growth and investment.

Amanda joins Newcastle Building Society after undertaking the role of chief operating officer at Hargreaves Lansdown, bringing with her a wealth of experience in financial services. Prior to this Amanda spent 26 years at Barclays where she led various retail, SME and operational services across the North of the UK. In her new role, Amanda will be leading the operational support and technology functions across the Newcastle Building Society group.

Amanda said: "I'm thrilled to be joining the executive leadership team at Newcastle Building Society at an exciting time on our journey of growth. The Society's strategic priority and focus on creating value for members and communities is so unique and I'm looking forward to getting started and begin helping to shape the Society's future."

Andrew Haigh, chief executive officer at Newcastle Building Society said: "The appointment of Amanda as chief operating officer is a key step on our programme of strategic change, and how we structure the executive leadership to match our wider ambitions for growth. I'm delighted to welcome Amanda to the Society. Her leadership, expertise and vision align perfectly, and will help deliver our ambitious future as part of our purpose to connect our communities with a better financial future."

For more information on Newcastle Building Society, visit: www.newcastle.co.uk/

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For further information on Newcastle Building Society, please contact:

Chris Hoy – External Communications Manager

M: 07483 452 461

E: chris.hoy@newcastle.co.uk

Jeremy Mountain – External Communications Lead

M: 07977 290 598

E: jeremy.mountain@newcastle.co.uk

About Newcastle Building Society

Newcastle Building Society is the biggest building society in the North East, with a network of 31 branches and assets of more than £6.2bn. We've been here for our members for over 160 years.

As a leading local employer, we're committed to growing our region's talent and being a great place to work where people can realise their potential. We hold Platinum IIP and won the Excellence and Positive Impact Award at the 2022 CIPD North East of England HR&D Awards. We have been named Regional Building Society of the Year for seven consecutive years from 2017 – 2023 by What Mortgage? and also won Best Overall Personal Finance Brand at the Personal Finance Awards 2023/24. In 2024 Newcastle Building Society became the first UK business to receive international accreditation for mutual value measurement, recognising our ongoing commitment to creating value for its members and communities.

We help people to own their home, to save and to plan their finances through our range of products and services. We believe in the role of the high street at the heart of our communities and, as our branch network grows, we are increasingly proactive in making financial information and financial advice accessible across our regions.

Financial Advice is provided through our Newcastle Financial Advisers Limited subsidiary. Face-to-face financial advice is available at each of the Society's 31 branches, with another full-service branch arriving in Pickering, North Yorkshire, later in 2024. For the third year running, Newcastle Financial Advisers has been awarded Top Rated Firm status by VouchedFor - the UK's leading review site for Financial Advisers.

We're dedicated to helping our communities make positive changes; since 1995 the financial support through grants and donations from the Newcastle Building Society Community Fund at the Community Foundation to benefit local causes has surpassed £1.7m. Our total community contributions in 2023, made up of grants, match funding, and our ongoing partnership donations, was more than £350,000.

Newcastle Building Society is committed to creating a culture of belonging, where people can bring their whole self to work and be respected and valued for who they are. Our colleague-run networks include the Race Network, LGBTQ+ Network the Disability and Awareness Network, Women in Leadership Network, Menopause Network and Parent and Carers Network, all of which help steer Diversity, Equity and Inclusion policy within the organisation. www.newcastle.co.uk

Newcastle Building Society Principal Office: 1 Cobalt Park Way, Cobalt Business Park, NE28 9EJ.

Newcastle Building Society is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority. Newcastle Building Society is entered in the Financial Services Register under number 156058. You can check this on the Financial Services Register or by contacting the Financial Conduct Authority on 0800 111 6768.