

Register with merseyflow for up to 10% discount

If you cross the Mersey Gateway or Silver Jubilee bridges the only way to save up to 10% on the cost of your crossings is by registering with merseyflow.*

Register today at: www.merseyflow.co.uk/select-plan





The Mersey Gateway and Silver Jubilee Bridges provide quick, easy and reliable routes across the River Mersey in Halton.

Which plan is best for me?

For most people our Pre-Pay plan will be the best option.



- This gives you a discount of up to 10% each time you cross
- Select the auto top-up feature then relax every journey will be paid for and your chosen bank account or payment card will automatically top up your merseyflow account
- Choose to pay by Direct Debit for secure and easy payments
- As long as there is credit in your account you won't receive a Penalty Charge Notice.

If you are driving a car or a small van and you make **more than 50 one-way trips** or **25 return journeys per month**, then one of our monthly pass options may give you an even better discount.

2

What happens if I don't register?

If you don't register you will have to pay the full unregistered toll/charge every time you cross the river.

What information do I need to register?

You will need to provide your name, address, vehicle registration number and have a payment method to pay for your plan.

What happens if I change my vehicle?

You can update your vehicle details by logging into your merseyflow account at **merseyflow.co.uk**, calling our Contact Centre, or visiting our local Walk-In Centre.

Can I register more than one vehicle on my account?

Yes – with our Pre-Pay plan you can register as many vehicles as you like on your account and would receive a sticker for each vehicle.

If you choose a monthly pass, you can register more than one vehicle, but will need to purchase a separate monthly pass for each.

Further questions and answers can be found at merseyflow.co.uk/faqs

Are you a Blue Badge holder, or do you live in Halton?

Blue Badge holders and eligible Halton residents receive significant additional discounts. Find out more and register at **www.merseyflow.co.uk**

3

Pre-Pay Plan

You could **save up to 10%** on the cost of each journey by registering for a Pre-Pay sticker plan.



	Cost per crossing		
Vehicle class	Unregistered vehicles	Pre-Pay (video plan)	Pre-Pay (sticker plan)
Class 2	£2.40	£2.30	£2.15
Class 3	£7.20	£6.85	£6.50
Class 4	£9.60	£9.10	£8.65

Anyone, whether they are driving for business or personal use, can register for a Pre-Pay sticker plan.

When you register your vehicle for a merseyflow Pre-Pay plan you will need to pay £25, including a £5 registration fee per vehicle and £20 initial account balance. This £20 will be used to pay for your crossings.

By selecting auto top-up and Direct Debit when you register you will ensure that you always have money in your merseyflow account and that you won't risk getting a Penalty Charge Notice.







How to register for a merseyflow Pre-Pay plan



Register on our website at www.merseyflow.co.uk/select-plan (you can also call our Contact Centre or visit our local Walk-In Centre to register).



Top up your account. By choosing automatic top-up by Direct Debit you can choose the low balance threshold that triggers your top-up and your top up amount.



Choose merseyflow Pre-Pay plan



Check you have received your confirmation email.



Fill out your name, address, and vehicle registration details. If you tick the box to opt-out of a sticker you will miss out on your discount of up to 10%.



When your sticker arrives in the post attach it to your vehicle using our handy guide at:

www.merseyflow.co.uk/ sticker-installation

Monthly Pass

If you are driving a car or a small van and you make **more than 50 one-way trips** or **25 return journeys** per month then it will be worth you buying a £110 monthly unlimited travel pass.



Anyone, wherever they live, can buy a monthly pass for a car or a small van. Each pass is valid for one vehicle for one month.

There are two different types of monthly pass – an unlimited travel pass, and an off-peak pass.

Pass Type	Monthly Cost	Hours of validity
Unlimited travel pass	£110	24 hours a day
Off-peak pass	£75	10am - 4pm Monday - Friday 7pm - 7am Monday - Friday* 24 hours a day Saturday, Sunday and public holidays *Discounts don't apply 7am-10am or 4pm-7pm Mon-Fri

How to register for a merseyflow monthly pass



Register on our website at **www. merseyflow.co.uk/select-plan** (you can also call our Contact Centre or visit our local Walk-In Centre to register).



Choose either Unlimited monthly travel pass or Off-peak monthly pass.



Fill out your name, address, and vehicle registration details.



Pay for your plan and choose auto-renew by Direct Debit so your payment can be taken each month when your pass is due to expire.



Check you have received your confirmation email.

7

Other ways to register are available:

- www.merseyflow.co.uk
- Merseyflow's Walk-In Centre,
 Howard Court,
 Manor Park,
 Runcorn, WA7 1SJ
 Opening hours: Mon-Fri 9am-7pm,
 Sat-Sun and Bank Holidays 9am-6pm
- Opening hours: Mon-Fri 8am-8pm, Sat-Sun and Bank Holidays 9am-6pm