

Do you have a Local User Discount Scheme (LUDS) plan?

It's time to switch to
DIRECT DEBIT and
AUTO RENEW online at
merseyflow.co.uk



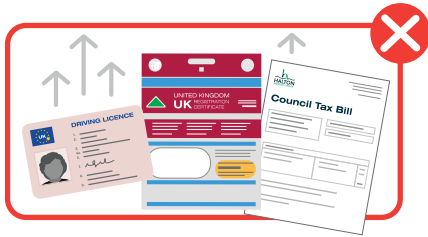
**AUTO
RENEW
ONLINE**



merseyflow

Quicker, easier, more reliable journeys

Update your LUDS plan today by setting up **DIRECT DEBIT** and **AUTO RENEW**











No need to send us your documents each year*

*Unless you change your vehicle or address



No need to update your payment card details when it expires

Making the switch is easy:

STEP 1	Log into your merseyflow.co.uk account		
STEP 2	Select 'payment methods' from the menu options		
STEP 3	Set up Direct Debit as your preferred payment method for your annual fee**		
STEP 4	Select 'vehicles' from your 'my account' home page menu		
STEP 5	Tick Auto Renew for your LUDS vehicle		

**Please allow up to 14 days for your bank to process the new Direct Debit.

If your plan expires before the Direct Debit is processed, you will need to pay your £12 annual LUDS fee directly.

Correct as of April 2025

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