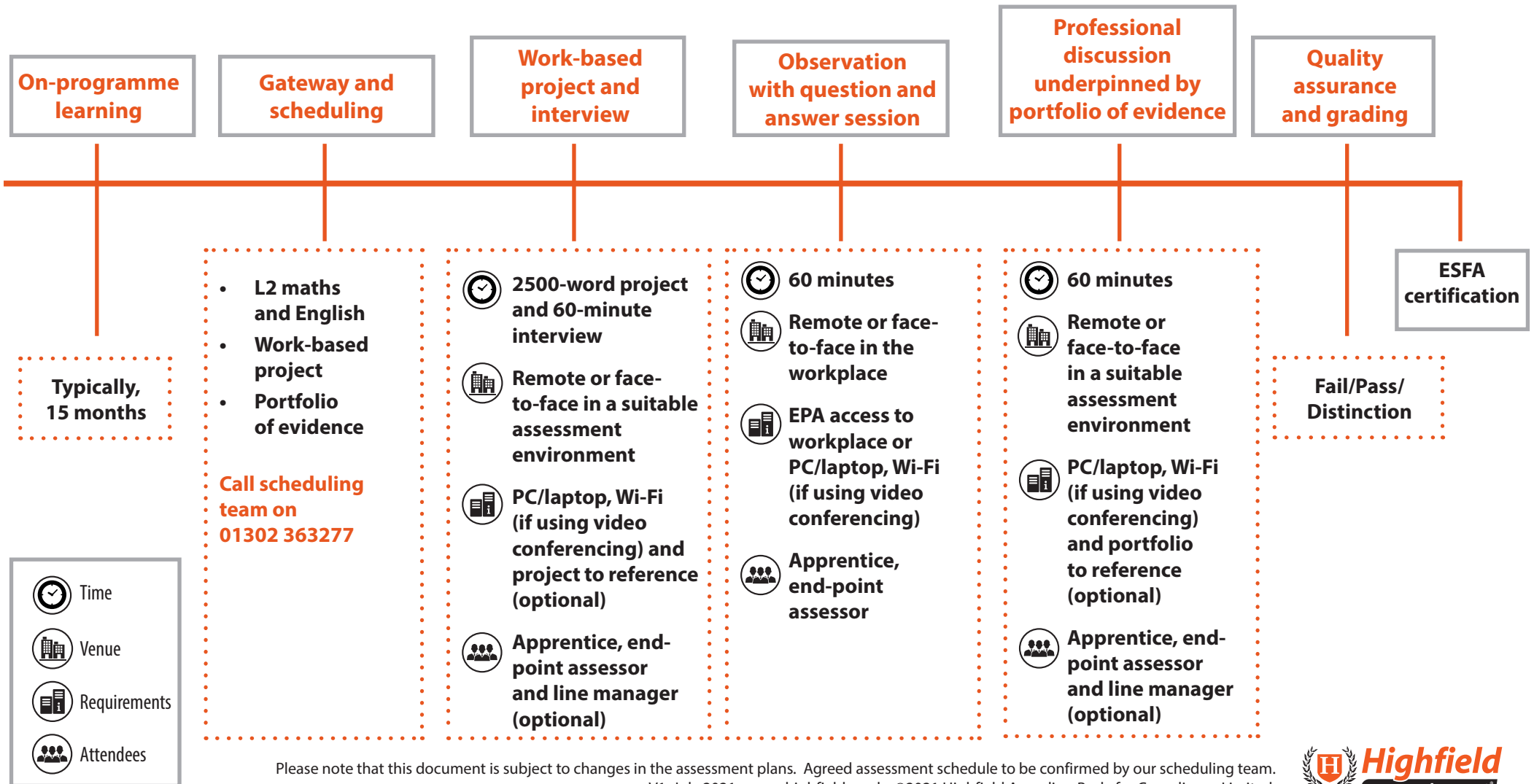


Apprentice End-Point Assessment Journey

Level 3 Customer Service Specialist AP02

Can be completed in any order

Must be completed after the observation



Please note that this document is subject to changes in the assessment plans. Agreed assessment schedule to be confirmed by our scheduling team.
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