

**Think about**  
**Synoptic assessment interview**  
**Level 3 ST0330**  
**Security First Line Manager v1.0**



**On the day of assessment, you will carry out:**



**A 60-minute interview**



**Face-to-face**



**In your usual workplace**



**With an end-point assessor. An employer representative may attend but only to observe. They can only respond to questions from the assessor to provide context and clarity regarding the employer and industrial sector.**



**Key point**

You will have already submitted your portfolio of evidence at gateway. You will have access to your portfolio during the interview



## Do

- Review the criteria associated with the interview - this can be found in the EPA-kit
- Use the planner to plan how you will meet the criteria that are associated with the interview
- Ensure a quiet room is available and that there are no interruptions
- Reflect on your on-programme experience and learning to meet the required standard
- Give clear in-depth answers to questions that reflect the level 3 standard



## Don't

- Forget to plan
- Forget that all questions must be answered in the time allocated for the assessment
- Be afraid to ask the end-point assessor to clarify questions if you don't understand them



## Next steps

- Results can take up to 7 days to be confirmed
- Your manager will inform you of your results



## Resits

- If you do not achieve a pass result on the interview then you can resit the assessment



Use the table below to plan and prepare for the interview.

Standard area	Key points to remember
Area 1 Health and safety	
Area 2 Customer and stakeholder management	
Area 4 Staff management and development	

**Area 5 Contract  
performance and  
management**

**Area 8  
Communication**

**Area 9 Corporate  
social responsibility**

**Area 11 Security  
first line manager  
responsibilities**

**Area 12 Security  
resource  
management**

**Core behaviour -  
professional**

**Core behaviour –  
customer-focused**

**Core behaviour -  
confidential**