

Think about
Level 3 Senior Healthcare
Support Worker IfATE V1.3
Observation of practice
with questions



On the day of this assessment you will carry out:



A 90-minute observation and 30-minute question session (+10%)



Face-to-face



In your normal place of work



With an end-point assessor



Key point

Your end-point assessor will need to stop the observation if you demonstrate any unsafe practices or breaches of professional codes of conduct.



Do

- Review the criteria associated with the observation of practice with questions – this can be found in the EPA kit
- Discuss the activities you need to demonstrate with your manager
- Ensure that you cover the following during the observation
 - providing care and support to individuals as part of the multi-disciplinary team
 - communicating in a way that facilitates understanding
 - maintaining the health and safety of the workplace, individuals, colleagues and yourself through safe work practices
 - adhering to protocols relevant to your role, the service or intervention you are providing and the organisation you are working in
 - activities relevant to your chosen option
- Be prepared to answer a minimum of 4 questions and any follow-up questions the assessor may ask



Don't

- Forget to bring your ID
- Forget to tell your colleagues and to obtain consent from patients who are present while you are being observed
- Panic if a planned activity cannot go ahead, you can identify another activity to be observed



Next steps

- Results can take up to 7 working days to be confirmed.
- Your manager/training provider will inform you of the results.



Resits

- If you do not achieve a pass result on the observation of practice with questions, you can resit the assessment.



Use the table below to plan and prepare for the observation of practice with questions

Assessment themes	Key points to remember
Working to protocol	
Supporting individuals	
Communication	

Assessment themes**Key points to remember****Health and safety****Option:**