

# Highfield Level 3 End-Point Assessment for ST0193 Improvement Technician

## Mock Assessment Materials

### Project report, presentation and questioning

| Project report, presentation and questioning criteria |   |              |                  |
|---|---|--------------|------------------|
| Ref   | Assessment Criteria (Pass)  | Criteria Met | Criteria Not Met |
| PR1   | Show business benefit to the apprentice's employer (S18)  |              |                  |
| PR2   | Follow the steps of a recognised problem-solving methodology (e.g. PPS, DMAIC, 8D) with a clear flow from one step to another and supported by the application/interpretation of appropriate Lean, Six Sigma, project and change management tools (S1, S3, S4, S5, S6, S7, S8, S9, S10, S16, S18) |              |                  |
| PR3   | Demonstrate data-backed decision making to support definition, measurement, analysis and improvement (S11, S12, S13, S14, S15)  |              |                  |
| PR4   | Explanation of why the project was chosen (S3)  |              |                  |
| PR5   | How they used each tool (S5)  |              |                  |
| PR6   | How they worked with others in a team during the project (K2, K4)   |              |                  |
| Ref   | Assessment Criteria (Merit)   | Criteria Met | Criteria Not Met |
| PR7   | Clearly explains how the outputs of each tool are used to inform the next step (S6, S7, S8, S9, S10, S11, S12, S13, S14, S15, S16, S18)   |              |                  |
| PR8   | Takes the opportunity to share and/or replicate the improvements made to one other area/system where there are differences in the solutions/controls required to deliver successful outcomes (B1)   |              |                  |

| Ref  | Assessment Criteria (Distinction)  | Criteria Met | Criteria Not Met |
|------|--|--------------|------------------|
| PR9  | <i>Takes the opportunity to share and/or replicate the improvements made to one other area/system where there are differences in baseline metrics (B1)</i> |              |                  |
| PR10 | <i>Seeks opportunities to apply Lean, Six Sigma, Project and Change Management tools in daily work (B4)</i>  |              |                  |