Think about Observation Level 3 ST0330 Security First Line Manager v1.0



On the day of assessment, you will carry out:

A 90-minute observation and 15-minutes Q&A

Face-to-face

In your workplace

With an end-point assessor

🚧 Key point

Your end-point assessor will need to stop the observation if you demonstrate any unsafe practices or breaches of professional codes of conduct.

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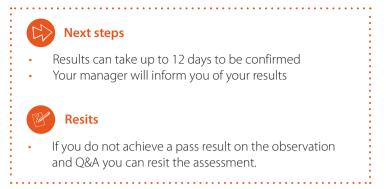


	Review the criteria associated with the observation	
	and Q&A - this can be found in the EPA-kit	
	Use the planner to plan how you will demonstrate the skills	
	you have that are associated with the observation and Q&A	
	Review relevant legislation, regulations and your	
	organisation's policies and procedures	
	Be prepared to answer questions that your end-point	
	assessor may have	
	Reflect on your on-programme experience and learning	
	to ensure that you meet the standard	

ک<mark>)</mark> Don't

Forget to plan
Forget to tell your colleagues and customers that you are
being observed
Forget to bring your ID

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Use the table below to plan and prepare for the observation and Q&A

Standard area	Key points to remember
Area 8 Communication	
Core behaviour - security conscious	

Core behaviour - professional	
Core behaviour - courteous and respectful	
Core behaviour - calm	
Core behaviour - customer- focused	
Core behaviour - confidential	
Core behaviour - integrity	

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