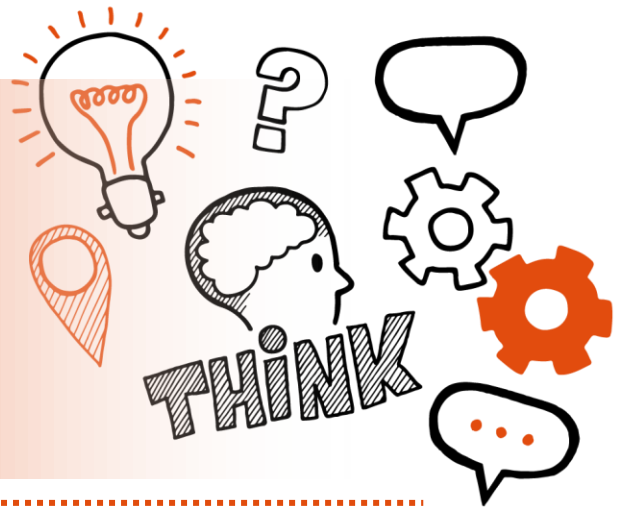


Think about

Reflective Journal and Interview

Level 5 ST0215 Healthcare Assistant
Practitioner V1.0



On the day of this assessment you will carry out:



A 30-60-minute interview



Remote or face-to-face



In a suitable, controlled environment free from distraction



With an end-point assessor



Key point

You will have already submitted your reflective journal, which is formally assessed, at gateway.



Do

- Review the criteria associated with the reflective journal and interview- this can be found in the EPA Kit and in the table at the end of this document
- Review relevant legislations, regulations and your organisation's policies and procedures
- Ensure a quiet room is available and that there are no interruptions
- Be prepared to answer any questions that your assessor may ask



Don't

- Forget to bring your ID
- Forget to plan



Next steps

- Results can take up to 7 working days to be confirmed
- Your manager or training provider will inform you of the results



Resits

- If you do not achieve a pass result on the reflective journal and interview you can resit the assessment





Use the table below to plan and prepare for the reflective journal and interview

(P) indicates pass criteria

Assessment criteria	Key points to remember
Case management	
(P) Manage own work and case load and implement programmes of care in line with current evidence, taking action relative to an individual's health and care need (S2)	
Supervision and teaching	
(P) Allocate work to and support the development of others and supervise, teach, mentor and assess other staff as required (S3)	



Behaviours

(P) Treat people with dignity, respecting individual's diversity, beliefs, culture, values, needs, privacy and preferences (B1)

(P) Show respect and empathy for those you work with; be adaptable, reliable and consistent (B2)

(P) Have the courage to challenge areas of concern and work to best practice (B3)



(P) Be adaptable, reliable and consistent
(B4)

(P) Show discretion and self-awareness
(B5)

Values

(P) Being trustworthy in all aspects of
your role and responsibilities for those
who need care and those who you work
with (V1)



(P) Caring consistently and enough about individuals to make a positive difference to their lives (V2)

(P) Delivering care and support with kindness, consideration, dignity and respect (V3)

(P) Being vigilant, efficient and completing tasks with the aim of high achievement and high standards (V4)



<p>(P) Commitment to improving the experience of people who need care and support ensuring it is person-centred (V5)</p>	
---	--

V1

